

Zacks Small-Cap Research

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CareCloud, Inc.

(CCLD-NASDAQ)

CCLD: CareCloud's Q1 Shows 13% Revenue Growth as Acquisitions Contribute; Most of the Preferred Will Be Eliminated on May 15th.

No change to our \$6.00 price target.

OUTLOOK

Following the acquisition of Medsphere in August 2025, management remains focused on cross-selling CareCloud's legacy Electronic Health Record (EHR), Practice Management (PM), and Revenue Cycle Management services across Medsphere's existing inpatient EHR and RCM relationships. The company will redeem most of its preferred, replacing it with bank debt on May 15th improving balance sheet transparency and profitability.

In addition to cross-selling the company is showing success selling its new AI products cirrusAI and stratusAI (front-desk, telephone-based patient interactions 24/7). Which could not only improve margins, but the company's valuation.

Current Price (5/8/26) **\$2.36**
Valuation **\$6.00**

SUMMARY DATA

52-Week High **\$3.84**
52-Week Low **\$1.84**
One-Year Return (%) **23.9**
Beta (5Y Monthly) **1.6**
Average Daily Volume (3 mo) **685,804**

Shares Outstanding (mil) **42.5**
Market Capitalization (\$mil) **\$100**
Short Interest Ratio (days) **1.1**
Institutional Ownership (%) **10**
Insider Ownership (%) **15**

Annual Cash Dividend **\$0.00**
Dividend Yield (%) **0.00**

5-Yr. Historical Growth Rates
Sales (%) **-5.0**
Earnings Per Share (%) **N/A**
Dividend (%) **N/A**

P/E using TTM EPS **7.0**
P/E using 2026 Estimate **6.1**
P/E using 2027 Estimate **5.0**

Risk Level **Above Average**
Type of Stock **Small Value**
Industry **Health Info. Services**

ZACKS ESTIMATES

Revenues

(in thousands of \$)

| | Q1 (Mar) | Q2 (Jun) | Q3 (Sep) | Q4 (Dec) | Year (Dec) |
|------|-------------|-------------|-------------|-------------|---------------|
| 2024 | 25,962 A | 28,090 A | 28,546 A | 28,239 A | 110,837 A |
| 2025 | 27,632 A | 27,377 A | 31,067 A | 34,423 A | 120,499 A |
| 2026 | 31,270 A | 31,200 E | 34,700 E | 32,650 E | 129,820 E |
| 2027 | | | | | 144,059 E |

Adjusted Earnings Per Share

| | Q1 (Mar) | Q2 (Jun) | Q3 (Sep) | Q4 (Dec) | Year (Dec) |
|------|-------------|-------------|-------------|-------------|---------------|
| 2024 | \$0.01 A | \$0.18 A | \$0.21 A | \$0.23 A | \$0.64 A |
| 2025 | \$0.05 A | \$0.08 A | \$0.10 A | \$0.10 A | \$0.34 A |
| 2026 | \$0.05 A | \$0.05 E | \$0.16 E | \$0.12 E | \$0.38 E |
| 2027 | | | | | \$0.47 E |

WHAT'S NEW

CareCloud Reports Q1 2026 Revenues Grew 13%

CareCloud reported Q1 2026 revenues of \$31.3 million versus \$27.6 million a year ago, up 13.2%. The increase of \$3.6 million was entirely from acquisitions: \$6.8 million in revenues from Medsphere, \$300,000 from RevNu, and \$191,000 from the MAP app (all versus none last year). These gains were offset by a decline in professional services of \$2.7 million and a decline of \$1.4 million in CareCloud business solutions. Total expenses were up \$4.7 million over last year, with direct operating costs up \$1.4 million, R&D up \$1.2 million, G&A up \$1.2 million, and depreciation and amortization up \$700,000, primarily due to last year's acquisition of Medsphere in August. The company still has higher expenses due to integrating its acquisitions, including redundant systems and personnel, and transitional costs. We expect these to decline going forward.

Operating income was \$1.0 million versus \$2.0 million last year. Net income was \$922,000 compared to \$2.0 million last year, representing the company's eighth consecutive positive net income quarter. Net income attributable to common shareholders was a loss of \$433,000 versus a loss of \$848,000 last year. With the preferred redemption, the preferred stock dividend will be much reduced in future quarters, with the payment being approximately \$411,000 lower in Q2 2026.

Excluding stock-based compensation expense, amortization of purchased intangible assets, other (income)/expense, transaction and integration costs, as well as preferred stock dividends, adjusted EPS totaled \$0.05, flat with last year.

The company reaffirmed its guidance for the year as follows:

| <u>For the Fiscal Year Ending December 31, 2026</u> | <u>Full Year 2026 Guidance</u> |
|---|--------------------------------|
| Revenue | \$128 – \$132 million |
| Adjusted EBITDA | \$29 – \$31 million |
| GAAP Net Income Per Share (EPS) | \$0.20 – \$0.23 |

We expect Q2 to come in lower than we originally forecast and are lowering revenues and EPS for the quarter while keeping the year within guidance. We look forward to May 15th, when the company will redeem its Series B preferred stock. The redemption will eliminate approximately \$3.2 million in annual preferred dividend obligations and replace higher-cost preferred equity with lower-cost institutional debt. Given this restructuring, the stock price could appreciate as investors see expenses reduced and cash flow improved. We remain at our current price target of \$6.00 per share.

Balance Sheet

The company ended the quarter with \$3.9 million in cash, working capital of \$2.6 million, and a current and quick ratio of 1.1xs. It had \$992,000 in debt plus the \$66.2 million in preferred stock. For the quarter, CareCloud generated \$5.8 million in cash flow, not including changes in working capital, and had free cash flow of \$4.6 million.

After the Quarter Ended

CareCloud announced it closed a \$50 million credit facility with Citizens Bank, N.A., and Provident Bank on April 13, 2026. This is comprised of a \$40 million term loan and a \$10 million revolving line of credit

with Citizens Bank, N.A., and Provident Bank. The credit facility is secured by substantially all of the company's assets and is secured by a pledge of certain securities accounts held by the company's Executive Chairman. This will allow CareCloud to redeem 100% of its outstanding 8.75% Series B Cumulative Redeemable Perpetual Preferred Stock on May 15th. Approximately \$41.6 million of the funds borrowed under the credit facility was used to prefund the redemption. The redemption will eliminate approximately \$3.2 million in annual preferred dividend obligations and replace higher-cost preferred equity with lower-cost institutional debt.

In connection with the credit facility, CareCloud will be issuing warrants to the Executive Chairman to purchase up to 4.3 million shares of stock at \$5.00 per share, with a term of five years. The warrants will vest over time through March 2027 and may be exercised on a cash or net share settlement basis. The warrants are in consideration for pledging certain personal securities accounts to secure the company's obligations under the credit facility.

During the Quarter

On January 8, 2026, CareCloud announced that Affinity Urgent Care, a multi-site provider of urgent care services across the Houston–Galveston region in Texas, selected Wellsoft, its award-winning emergency department information system, bringing CareCloud's emergency-grade documentation platform into the urgent care market.

On January 20, 2026, CareCloud declared monthly cash dividends for its 8.75% Series A Cumulative Redeemable Perpetual Preferred Stock and its 8.75% Series B Cumulative Redeemable Perpetual Preferred Stock for January, February, and March 2026. With respect to the Series B Preferred Stock only, the board declared additional dividend payments for January, February, and March 2026 due to arrearage.

On January 29, 2026, CareCloud announced the signing of Memorial Hospital in Marysville, Ohio, for its HealthLine supply chain management platform. The [HealthLine](#) platform entered the CareCloud product portfolio through its acquisition of Medsphere in August 2025.

Cyberbreach Shuts Down CareCloud Health for a Few Hours, But Insurance Will Cover Costs

On March 16, 2026, CareCloud experienced a temporary network disruption in its CareCloud Health division that partially affected functionality and data access in one of its six electronic health record environments for approximately eight hours. It was fully restored that evening. Upon discovery, the company promptly reported the matter to its cybersecurity carrier. It engaged a cyber response team from KPMG to perform external cybersecurity work and to assist with securing the environment, as well as to conduct a comprehensive IT forensic investigation to determine the nature and scope of this incident. CareCloud believes that the incident was contained to the CareCloud Health environment. At this time, the company believes that its cybersecurity insurance will cover any potential losses, including any potential regulatory fines for privacy violations. It believes that the incident was caused by an unauthorized third party, who has been reported to the appropriate law enforcement authorities.

After the Quarter Ended

On April 6, 2026, CareCloud announced that Arkansas Otolaryngology Center, P.A., a multi-location Ear, Nose, Throat, Allergy, and Sleep practice based in Little Rock, has selected CareCloud's AI-powered practice management and revenue cycle management solutions.

VALUATION

CareCloud is trading at a lower valuation than its peer group. We believe this is for several reasons. One is the complicated balance sheet and the significant preferred equity overhang due to the liquidation preference and accumulated dividends in arrears, which makes financial calculations hard. A second reason is low profitability to common shareholders due to the preferred stock. These two problems will be solved through the redemption of most preferred shares. The new debt will be on the balance sheet, making finances transparent and easier to understand.

Another reason is that the company's growth and profitability have been erratic. The company only showed its first year of revenue growth since 2021 in 2025. 2025 was also the first year of positive GAAP net income. Valuation could improve with a longer track record.

The current enterprise value of the company is calculated as follows: market cap, minus cash, plus debt, plus \$41.6 million of the Series B, plus \$24.6 million for the Series A. This sums to \$164 million. After May 15th, this would be \$172 million or 1.3xs EV/2026 Sales, in line with the average, but well below the 3.1xs of higher margin Concensus Cloud Solutions.

Turning to EV/EBITDA, CareCloud trades at 5.4xs EV to 2027 EBITDA. This is below a target price of 7.0. At 7.0 times, the stock would be worth approximately \$6.50 per share. With growth and improved margins, we expect the company to achieve a higher multiple.

The \$6.00 DCF-derived price target represents meaningful upside potential from current levels.

| Company | Ticker | Price | Mrkt Cap | Earnings Per Share | | | Price/Earnings | | EV | EV/ 2026 Sales |
|-----------------------------|--------|---------|----------|--------------------|--------|------------|----------------|-------------|---------|-------------------|
| | | | | 2026E | 2027E | Growth | 2026E | 2027E | | |
| Concensus Cloud Solutions | CCSI | \$34.00 | \$624 | \$5.72 | \$5.91 | 3% | 5.9x | 5.8x | \$1,100 | 3.1x |
| Definitive Healthcare Corp. | DH | \$0.95 | \$101 | \$0.18 | \$0.19 | 6% | 5.3x | 5.0x | \$93 | 0.4x |
| Forian Inc. | FORA | \$2.15 | \$67 | \$0.09 | NA | NA | 23.9x | NA | \$36 | 1.1x |
| Health Catalyst, Inc. | HCAT | \$1.52 | \$112 | \$0.09 | \$0.12 | 33% | 16.9x | 12.7x | \$188 | 0.7x |
| OptimizeRx Corporation | OPRX | \$6.44 | \$121 | \$0.94 | \$1.11 | 18% | 6.9x | 5.8x | \$123 | 1.1x |
| Phreesia | PHR | \$10.17 | \$618 | \$1.45 | \$1.73 | 19% | 7.0x | 5.9x | \$647 | 1.3x |
| TruBridge, Inc. | TBRG | \$25.83 | \$388 | \$2.54 | \$2.91 | 15% | 10.2x | 8.9x | \$530 | 1.5x |
| Averages | | | | | | 16% | 10.9x | 7.3x | | 1.3x |
| CareCloud, Inc. | CCLD | \$2.36 | \$100 | \$0.20 | \$0.35 | 73% | 11.8x | 6.8x | \$165 | 1.3x |

KEY POINTS

CareCloud provides technology-enabled Revenue Cycle Management (RCM), Electronic Health Records (EHR), Practice Management (PM), digital health, and other business solutions to healthcare practices across a fully integrated platform, or via discrete Software-as-a-Service (SaaS) agreements. CareCloud is well-positioned to leverage the company's integrated suite of business/technology solutions designed to help medical practices optimize collections, drive operational efficiencies, increasingly leverage data/analytics, improve customer experiences, and ultimately accelerate growth. The company is most excited about its AI-based products and initiatives. It is using AI both to improve operations internally as well as in its products. Its new products, cirrusAI and stratusAI, are getting traction, and we expect that the company is now onboarding its first users from its current client base.

- CareCloud maintains three key differentiating factors that we believe position the company for ongoing market share gains. First, CareCloud provides healthcare practices with revenue cycle management services integrated within the company's proprietary technology platform. Second, management remains focused on increasingly leveraging the company's proprietary technology to streamline operations and improve customer experiences for healthcare providers, and ultimately accelerate growth for CareCloud. Finally, CCLD typically offers more competitive pricing versus peers, primarily reflecting the company's offshore infrastructure.
- Following a period of declining revenue (mostly a function of acquisition dis-synergies), the company is again showing revenue growth. It is well-positioned to increasingly tap into an estimated \$155 billion total addressable market (TAM). Its focus on incorporating AI throughout its platform should provide significant ROI for customers. This, combined with the company's proprietary technology and lower-cost offshore workforce, is a differentiating factor.
- The company continues to add to revenues through synergistic acquisitions. The CCLD M&A playbook typically includes buying distressed and/or sub-scale RCM companies that lack proprietary technology at less than 1x sales to acquire existing customer relationships. Post-acquisition, management leverages CareCloud's technology capabilities and offshore talent to reduce labor costs, improve efficiencies, and drive outsized Returns on Investment (ROIs) and strong revenue growth.
- With the redemption of preferred stock, the company is lowering its cost of capital and simplifying its finances. With its mezzanine preferred it has kept its preferred stock off the balance sheet, making evaluating the company much more complicated. By replacing preferred with lower-cost debt, finances become more transparent and easier to analyze for institutional investors. As a result, we believe that the company's valuation has been suppressed. After May 15th, and the report of the June quarter, that discount should be eliminated.
- CareCloud now trades at an enterprise value of \$164 million, or 1.3 times EV to projected 2026 revenues in line with its peers. On an EV/EBITDA basis, the valuation has room to improve from its current 5.4xs, closer to 7.0 times. Using a DCF model, we believe the price should be \$6.00 per share.

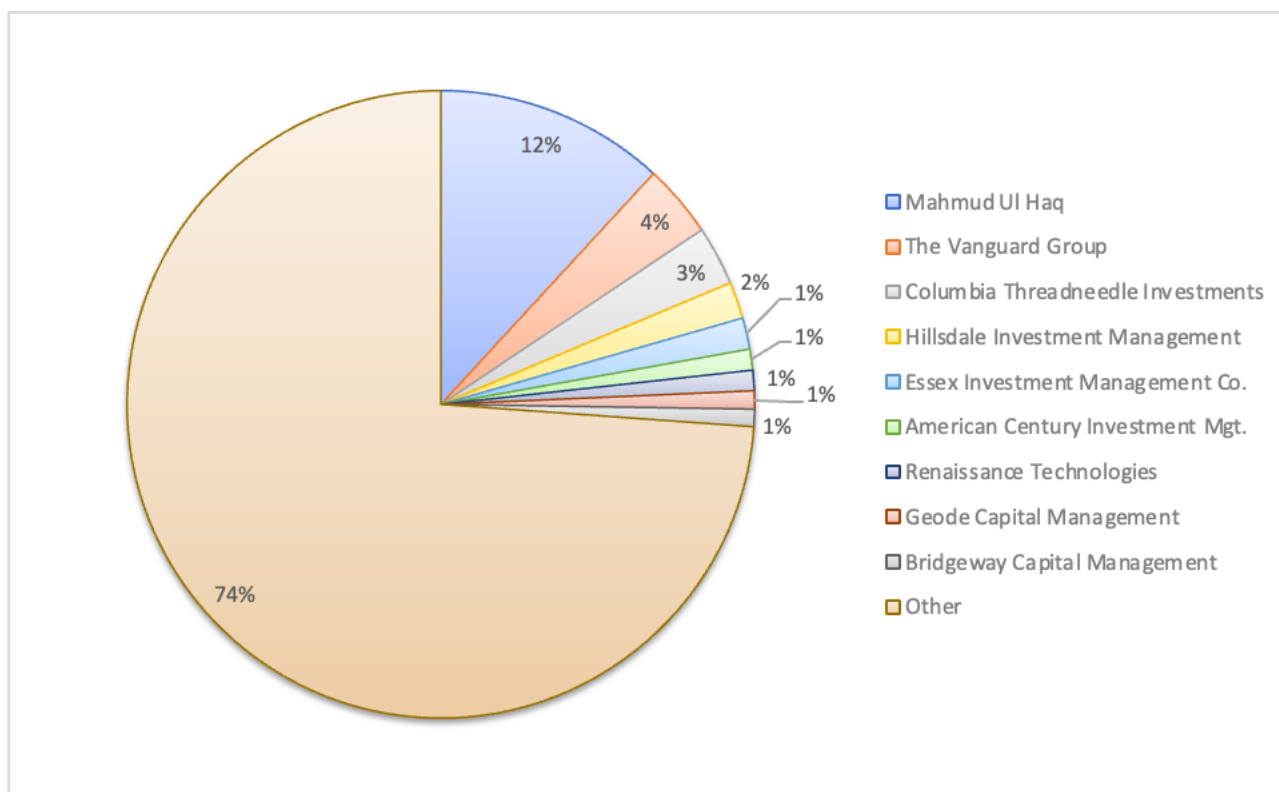
INVESTMENT RISKS

- **Regulatory landscape:** The healthcare industry remains highly regulated, with CCLD's various business lines subject to numerous Federal agencies, acts, regulations, and state laws. Failure to comply with applicable regulations may adversely impact the company's operations, increase costs, and/or expose CCLD to material legal liabilities/penalties. Moreover, the new administration adds incremental uncertainty around potential healthcare reform.
- **Offshore operations:** Much of CCLD's pricing and margin competitive advantages can be linked to the company's offshore operations, with approximately 90% of the company's employees based in Pakistan and Sri Lanka. Political/social unrest, deteriorating employee relations, waning infrastructure, FX volatility, legal/regulatory changes, or trade/tariff policy shifts may adversely impact operations, thereby compromising CCLD's operations, expense structure, and/or profitability.
- **Variable revenue structure:** A majority of CCLD's revenues are based on variable metrics, i.e., a percentage of payments collected for RCM contracts or a percentage of operating profits for

turnkey medical practice management clients, thereby heightening top-line volatility. External factors that may pressure CCLD's revenue include unanticipated changes in government/regulatory programs, insurance reimbursement policies, the level/pace of contract renewals, and/or medical practice client profits, as well as broader healthcare industry trends.

- M&A execution:** We expect acquisitions to play an increasingly important role in CCLD's growth trajectory. That said, all transactions carry meaningful execution and operational risks. Furthermore, shareholders likely risk dilution, assuming prospective deals are at least partially financed with equity, with CCLD carrying higher interest expense should management opt to fund incremental acquisitions by tapping the company's existing line of credit and/or issuing debt. Finally, while management has historically remained disciplined on upfront pricing, stepped-up customer attrition following a change-of-control (not uncommon in RCM M&A) can materially compromise longer-term investment returns.

OWNERSHIP



INCOME STATEMENT

| | Annual | | | | | | | | | | | |
|---|-----------------|---------------|---------------|---------------|-----------------|---------------|---------------|---------------|-----------------|----------------|----------------|----------------|
| | 1Q25 | 2Q25 | 3Q25 | 4Q25 | 1Q26 | 2Q26E | 3Q26E | 4Q26E | 2024 | 2025 | 2026E | 2027E |
| | Mar-25 | Jun-25 | Sep-25 | Dec-25 | Mar-26 | Jun-26 | Sep-26 | Dec-26 | Dec-24 | Dec-25 | Dec-26 | Dec-27 |
| Revenues: | | | | | | | | | | | | |
| <u>Healthcare IT</u> | | | | | | | | | | | | |
| Technology-enabled business solutions | 17,705 | 18,991 | 21,608 | 25,070 | 23,032 | 23,400 | 26,000 | 24,550 | 73,672 | 83,374 | 96,982 | 104,935 |
| Professional services | 5,891 | 4,076 | 4,143 | 4,657 | 3,144 | 3,300 | 3,300 | 3,300 | 18,202 | 18,767 | 13,044 | 19,000 |
| Printing and mailing services | 879 | 802 | 875 | 919 | 1,101 | 1,000 | 900 | 1,000 | 3,579 | 3,475 | 4,001 | 3,700 |
| Group purchasing services | 168 | 208 | 213 | 224 | 227 | 200 | 200 | 200 | 952 | 813 | 827 | 710 |
| <u>Medical Practice Management</u> | | | | | | | | | | | | |
| Medical practice management services | 2,989 | 3,300 | 4,228 | 3,554 | 3,766 | 3,300 | 4,300 | 3,600 | 14,432 | 14,071 | 14,966 | 15,714 |
| Total Revenues | 27,632 | 27,377 | 31,067 | 34,423 | 31,270 | 31,200 | 34,700 | 32,650 | 110,837 | 120,499 | 129,820 | 144,059 |
| Yr-to-Yr Growth | 6.4% | -2.5% | 8.8% | 21.9% | 13.2% | 14.0% | 11.7% | -5.2% | -5.3% | 8.7% | 7.7% | 11.0% |
| Operating Expenses: | | | | | | | | | | | | |
| Direct operating costs | 15,464 | 14,480 | 16,224 | 18,288 | 16,850 | 16,800 | 17,100 | 16,800 | 60,842 | 64,456 | 67,550 | 75,000 |
| Selling and marketing | 1,131 | 1,118 | 1,123 | 1,446 | 1,414 | 1,450 | 1,400 | 1,300 | 6,232 | 4,818 | 5,564 | 7,000 |
| General and administrative | 4,332 | 4,358 | 4,887 | 4,809 | 5,496 | 5,200 | 4,200 | 4,100 | 16,123 | 18,386 | 18,996 | 22,000 |
| Research and development | 1,235 | 1,020 | 1,584 | 2,543 | 2,416 | 2,300 | 1,800 | 1,800 | 3,781 | 6,382 | 8,316 | 9,300 |
| Change in contingent consideration | 0 | 0 | 0 | 0 | 57 | 57 | 57 | 57 | 0 | 0 | 228 | 0 |
| Depreciation and amortization | 3,337 | 3,382 | 4,022 | 4,219 | 4,037 | 3,900 | 3,500 | 3,500 | 14,142 | 14,960 | 14,937 | 11,000 |
| Goodwill impairment/restructuring charges | 0 | 23 | 17 | 0 | 0 | 0 | 0 | 0 | 0 | 40 | 0 | 0 |
| Loss on lease terminations, unoccupied le | 114 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 596 | 114 | 0 | 0 |
| Total Expenses | 25,613 | 24,381 | 27,857 | 31,305 | 30,270 | 29,707 | 28,057 | 27,557 | 101,716 | 109,156 | 115,591 | 124,300 |
| Operating Income/(Loss) | 2,019 | 2,996 | 3,210 | 3,118 | 1,000 | 1,493 | 6,643 | 5,093 | 9,121 | 11,343 | 14,229 | 19,759 |
| Yr-to-Yr Growth | 1465.1% | 31.9% | -1.7% | -9.8% | -50.5% | -50.2% | 106.9% | 63.3% | -119.4% | 24.4% | 25.4% | 38.9% |
| Interest income | 42 | 51 | 95 | 18 | 10 | 10 | 16 | 16 | 88 | 206 | 53 | 67 |
| Interest expense | (58) | (68) | (147) | (14) | (58) | (335) | (653) | (653) | (900) | (287) | (1,700) | (2,814) |
| Other income/(expense), net | (14) | (35) | (55) | (161) | 22 | 22 | 22 | 22 | (298) | (265) | 88 | 88 |
| Pre-Tax Income/(Loss) | 2,004 | 2,944 | 3,103 | 2,961 | 974 | 1,189 | 6,029 | 4,479 | 8,010 | 10,997 | 12,670 | 17,301 |
| Income tax provision | 41 | 42 | 43 | 73 | 52 | 63 | 322 | 239 | 160 | 199 | 676 | 923 |
| Net Income/(Loss) | 1,963 | 2,902 | 3,060 | 2,888 | 922 | 1,126 | 5,707 | 4,240 | 7,851 | 10,798 | 11,993 | 16,378 |
| Preferred stock dividend | 2,811 | 1,365 | 1,365 | 1,365 | 1,365 | 954 | 540 | 540 | 12,310 | 6,906 | 3,399 | 2,160 |
| Net Income/(Loss) Attributable to Comm | (848) | 1,537 | 1,695 | 1,523 | (443) | 172 | 5,167 | 3,700 | (4,460) | 3,892 | 8,594 | 14,218 |
| Yr-to-Yr Growth | -45.4% | -168.4% | -354.1% | 15129.0% | -47.8% | -88.8% | 204.9% | 142.9% | -5.3% | 8.7% | 7.7% | 13.0% |
| Earnings/(loss) per common share | (\$0.04) | \$0.04 | \$0.04 | \$0.04 | (\$0.01) | \$0.00 | \$0.12 | \$0.09 | (\$0.28) | \$0.10 | \$0.20 | \$0.33 |
| Yr-to-Yr Growth | -63.3% | -126.1% | -197.1% | 5710.9% | -70.8% | -88.9% | 201.7% | 140.4% | -5.3% | 8.7% | 7.7% | 13.0% |
| Weighted average shares outstanding | 23,814 | 42,322 | 42,369 | 42,572 | 42,472 | 42,493 | 42,812 | 43,026 | 16,147 | 37,954 | 42,701 | 43,565 |
| Yr-to-Yr Growth | 48.7% | 162.3% | 161.6% | 162.1% | 78.3% | 0.4% | 1.0% | 1.1% | 3.0% | 135.1% | 12.5% | 2.0% |
| Non-GAAP Adjusted Net Income | | | | | | | | | | | | |
| GAAP net income (loss) | 1,963 | 2,902 | 3,060 | 2,888 | 922 | 1,126 | 5,707 | 4,240 | 7,851 | 10,798 | 11,993 | 16,378 |
| Foreign exchange (gain) loss / other expen: | 19 | 41 | 60 | 164 | 32 | 0 | 0 | 0 | 335 | 284 | 32 | 0 |
| Stock-based compensation expense (benef | 108 | 111 | 88 | 147 | 64 | 90 | 90 | 90 | 115 | 454 | 334 | 396 |
| Amortization of purchased intangible assets | 89 | 193 | 794 | 1,053 | 928 | 928 | 928 | 928 | 1,577 | 2,129 | 3,712 | 3,712 |
| Transaction and integration costs | 12 | 11 | 391 | 205 | 158 | 158 | 100 | 100 | 46 | 619 | 516 | 400 |
| Goodwill impairment/restructuring charges | 0 | 23 | 17 | 0 | 0 | 0 | 0 | 0 | 0 | 40 | 0 | 0 |
| Loss on lease terminations, unoccupied lea: | 114 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 596 | 114 | 0 | 0 |
| Change in contingent consideration | 0 | 0 | 0 | 0 | 57 | 57 | 57 | 57 | 0 | 0 | 57 | 0 |
| Income tax provision related to goodwill | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Non-GAAP adjusted net income | 2,305 | 3,281 | 4,410 | 4,457 | 2,161 | 2,302 | 6,825 | 5,358 | 10,520 | 14,438 | 16,644 | 20,886 |
| Non-GAAP adjusted diluted earnings pe | \$0.05 | \$0.08 | \$0.10 | \$0.10 | \$0.05 | \$0.05 | \$0.16 | \$0.12 | \$0.64 | \$0.34 | \$0.38 | \$0.47 |
| End-of-period shares | 42,321 | 42,322 | 42,397 | 42,609 | 42,493 | 42,705 | 42,919 | 43,134 | 16,256 | 42,609 | 43,134 | 43,996 |
| Outstanding unvested RSUs | 154 | 153 | 203 | 207 | 106 | 109 | 111 | 113 | 243 | 207 | 113 | 115 |
| Total fully diluted shares | 42,475 | 42,475 | 42,600 | 42,816 | 42,599 | 42,814 | 43,030 | 43,246 | 16,499 | 42,816 | 43,246 | 44,111 |
| Free Cash Flow | | | | | | | | | | | | |
| Net cash provided by operating activities | 5,113 | 7,408 | 7,365 | 8,675 | 3,611 | 6,406 | 11,663 | 9,926 | 20,642 | 28,561 | 31,606 | 35,440 |
| Purchases of property and equipment | (624) | (1,162) | (869) | (2,123) | (412) | (1,195) | (1,195) | (1,195) | (1,697) | (4,778) | (3,996) | (5,160) |
| Capitalized software and other intangible as: | (846) | (831) | (828) | (744) | (820) | (812) | (812) | (812) | (5,709) | (3,249) | (3,257) | (3,509) |
| Free cash flow | 3,643 | 5,415 | 5,668 | 5,808 | 2,379 | 4,399 | 9,656 | 7,919 | 13,236 | 20,534 | 24,354 | 26,771 |
| Adjusted EBITDA | | | | | | | | | | | | |
| GAAP net income (loss) | 1,963 | 2,902 | 3,060 | 2,888 | 922 | 1,126 | 5,707 | 4,240 | 7,851 | 10,798 | 11,993 | 16,378 |
| Provision for income taxes | 41 | 42 | 43 | 73 | 52 | 63 | 322 | 239 | 160 | 199 | 676 | 923 |
| Net interest expense | 16 | 17 | 52 | (4) | 48 | 325 | 637 | 637 | 812 | 81 | 1,648 | 2,546 |
| Foreign exchange (gain) loss / other expen: | 19 | 41 | 60 | 164 | 32 | 0 | 0 | 0 | 335 | 284 | 32 | 0 |
| Stock-based compensation expense (benef | 108 | 111 | 88 | 147 | 64 | 90 | 90 | 90 | 115 | 454 | 334 | 396 |
| Amortization of purchased intangible assets | 89 | 193 | 794 | 1,053 | 928 | 928 | 928 | 928 | 1,577 | 2,129 | 3,712 | 3,712 |
| Depreciation and amortization | 3,337 | 3,382 | 4,022 | 4,219 | 4,037 | 3,900 | 3,500 | 3,500 | 14,142 | 14,960 | 14,937 | 11,000 |
| Transaction and integration costs | 12 | 11 | 391 | 205 | 158 | 158 | 100 | 100 | 46 | 619 | 516 | 400 |
| Goodwill impairment/restructuring charges | 0 | 23 | 17 | 0 | 0 | 0 | 0 | 0 | 0 | 40 | 0 | 0 |
| Loss on lease terminations, unoccupied lea: | 114 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 596 | 114 | 0 | 0 |
| Change in contingent consideration | 0 | 0 | 0 | 0 | 57 | 57 | 57 | 57 | 0 | 0 | 228 | 0 |
| Adjusted EBITDA | 5,610 | 6,529 | 7,733 | 7,692 | 5,370 | 5,719 | 10,413 | 8,863 | 24,057 | 27,549 | 30,364 | 31,643 |
| Adjusted Operating Income | | | | | | | | | | | | |
| GAAP operating income (loss) | 2,019 | 2,996 | 3,210 | 3,118 | 1,000 | 1,493 | 6,643 | 5,093 | 9,121 | 11,343 | 14,229 | 19,759 |
| Stock-based compensation expense (benef | 108 | 111 | 88 | 147 | 64 | 90 | 90 | 90 | 115 | 454 | 334 | 396 |
| Amortization of purchased intangible assets | 89 | 193 | 794 | 1,053 | 928 | 928 | 928 | 928 | 1,577 | 2,129 | 3,712 | 3,712 |
| Transaction and integration costs | 12 | 11 | 391 | 205 | 158 | 158 | 100 | 100 | 46 | 619 | 516 | 400 |
| Goodwill impairment charges | 0 | 23 | 17 | 0 | 0 | 0 | 0 | 0 | 0 | 40 | 0 | 0 |
| Loss on lease terminations, unoccupied lea: | 114 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 596 | 114 | 0 | 0 |
| Change in contingent consideration | 0 | 0 | 0 | 0 | 57 | 57 | 57 | 57 | 0 | 0 | 57 | 0 |
| Adjusted Operating Income | 2,342 | 3,334 | 4,500 | 4,523 | 2,207 | 2,669 | 7,761 | 6,211 | 11,455 | 14,699 | 18,848 | 24,267 |
| Tax Rate | 2.0% | 1.4% | 1.4% | 2.5% | 5.3% | 5.3% | 5.3% | 5.3% | 2.0% | 1.8% | 5.3% | 5.3% |
| Operating Margin | 7.3% | 10.9% | 10.3% | 9.1% | 3.2% | 4.8% | 19.1% | 15.6% | 8.2% | 9.4% | 11.0% | 13.7% |
| Adjusted Operating Margin | 8.5% | 12.2% | 14.5% | 13.1% | 7.1% | 8.6% | 22.4% | 19.0% | 10.3% | 12.2% | 14.5% | 16.8% |
| Adjusted EBITDA Margin | 20.3% | 23.8% | 24.9% | 22.3% | 17.2% | 18.3% | 30.0% | 27.1% | 21.7% | 22.9% | 23.4% | 22.0% |

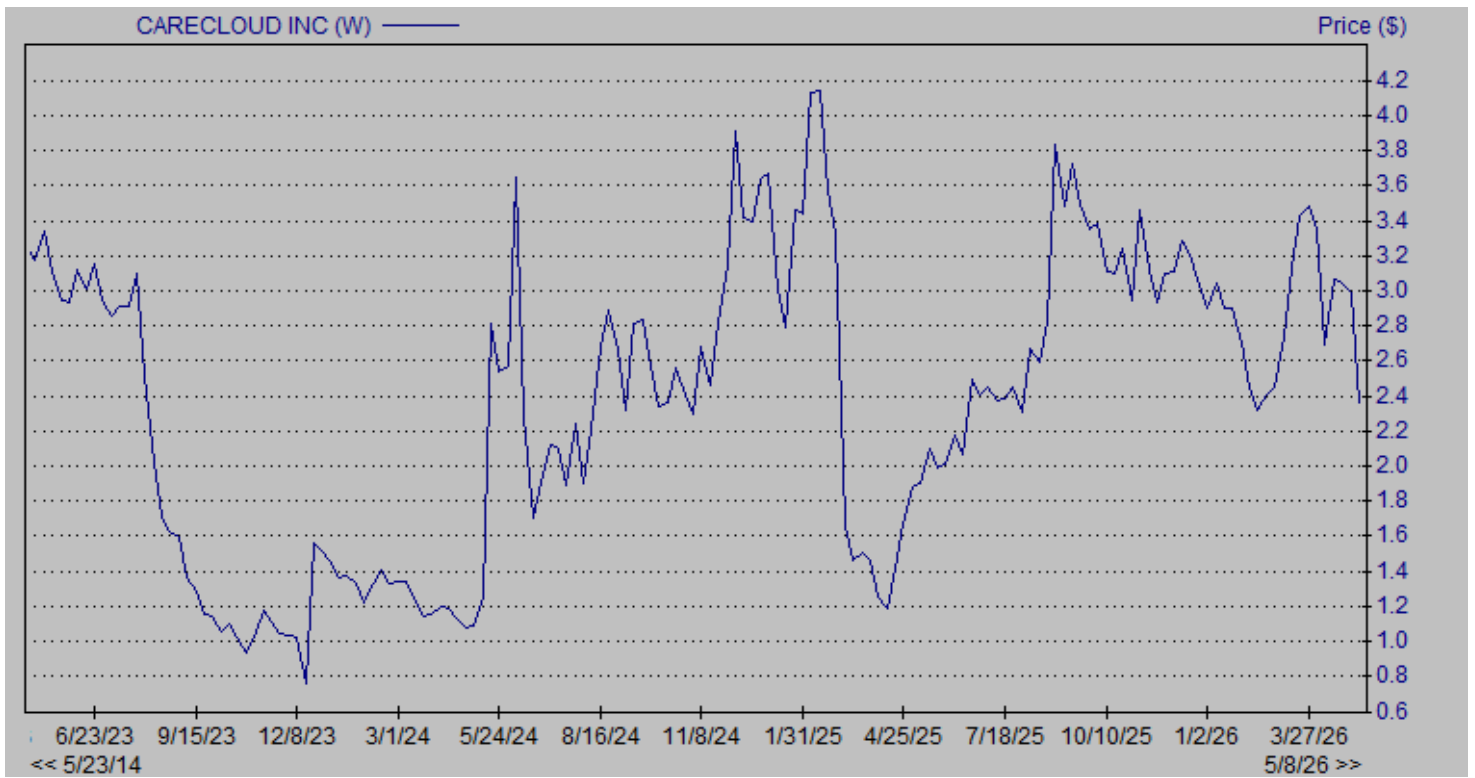
BALANCE SHEET

| | <u>1Q26</u> Mar-26 | <u>4Q25</u> Dec-25 | <u>Qtr-Qtr</u> <u>Growth</u> | <u>1Q25</u> Mar-26 | <u>Yr-Yr</u> <u>Growth</u> |
|---|-----------------------|-----------------------|---------------------------------|-----------------------|-------------------------------|
| Assets: | | | | | |
| Cash | 3,354 | 3,117 | 8% | 6,805 | -51% |
| Restricted cash | 500 | 500 | 0% | 0 | NA |
| Accounts receivable - net | 15,236 | 15,062 | 1% | 13,887 | 10% |
| Contract asset | 3,502 | 3,664 | -4% | 4,457 | -21% |
| Inventory | 432 | 507 | -15% | 609 | -29% |
| Current assets - related party | 16 | 16 | 0% | 16 | 0% |
| Prepaid expenses and other current assets | 3,048 | 2,872 | 6% | 2,843 | 7% |
| Total current assets | 26,088 | 25,738 | 1% | 28,617 | -9% |
| Property and equipment - net | 7,461 | 7,775 | -4% | 5,323 | 40% |
| Operating lease right-of-use assets | 4,662 | 3,106 | 50% | 3,097 | 51% |
| Intangible assets - net | 16,500 | 18,968 | -13% | 16,877 | -2% |
| Goodwill | 31,435 | 31,442 | 0% | 19,186 | 64% |
| Other assets | 573 | 569 | 1% | 456 | 26% |
| Total Assets | 86,719 | 87,598 | -1% | 73,556 | 18% |
| Liabilities: | | | | | |
| Accounts payable | 5,508 | 6,937 | -21% | 4,998 | 10% |
| Accrued compensation | 3,476 | 4,136 | -16% | 2,865 | 21% |
| Accrued expenses | 5,951 | 5,970 | 0% | 5,002 | 19% |
| Operating lease liability (current portion) | 1,358 | 927 | 46% | 1,355 | 0% |
| Deferred revenue (current portion) | 4,748 | 4,148 | 14% | 1,297 | 266% |
| Notes payable (current portion) | 742 | 728 | 2% | 133 | 458% |
| Contingent consideration (current portion) | 734 | 909 | -19% | 0 | NA |
| Dividend payable | 944 | 668 | 41% | 1,299 | -27% |
| Total current liabilities | 23,461 | 24,423 | -4% | 16,949 | 38% |
| Notes payable | 250 | 441 | -43% | 23 | 987% |
| Contingent consideration | 400 | 232 | 72% | 0 | NA |
| Operating lease liability | 3,390 | 2,187 | 55% | 1,776 | 91% |
| Deferred revenue | 891 | 809 | 10% | 571 | 56% |
| Deferred tax liability | 0 | 0 | 0% | 60 | -100% |
| Total Liabilities | 28,392 | 28,092 | 1% | 19,379 | 47% |
| Total Shareholders' Equity | 58,327 | 59,506 | -2% | 54,177 | 8% |
| Total Liabilities & Shareholders' Equity | 86,719 | 87,598 | -1% | 73,556 | 18% |
| Cash | 3,854 | 3,617 | 7% | 6,805 | -43% |
| Current ratio | 1.1 | 1.1 | 6% | 1.7 | -34% |
| Working Capital | 2,627 | 1,315 | 100% | 11,668 | -77% |
| Debt | 992 | 1,169 | -15% | 156 | 536% |

CASH FLOW

| \$ in Thousands | Year 2024 | 3 Mo Ended Mar 31, 2025 | 3 Mo Ended Jun 30, 2025 | 3 Mo Ended Sep 30, 2025 | 3 Mo Ended Dec 31, 2025 | Year 2025 | 3 Mo Ended Mar 31, 2026 |
|--|-----------------|----------------------------|----------------------------|----------------------------|----------------------------|-----------------|----------------------------|
| Cash flows from operating activities: | | | | | | | |
| Net income | 7,851 | 1,948 | 2,902 | 3,060 | 2,888 | 10,798 | 922 |
| Adjustments to reconcile net income to net cash provided by operating activities: | | | | | | | |
| Depreciation and amortization | 14,469 | 3,407 | 3,448 | 4,081 | 4,272 | 15,208 | 4,085 |
| Lease amortization | 1,994 | 480 | 421 | 418 | 448 | 1,767 | 463 |
| Expected credit losses | 334 | 70 | 99 | 174 | (57) | 286 | 106 |
| Foreign exchange loss (gain) | (130) | (1) | 2 | 59 | 49 | 109 | 11 |
| Interest accretion | 592 | 107 | 112 | 107 | (16) | 310 | 87 |
| Change in contingent consideration | 0 | 0 | 0 | 0 | 0 | 0 | 57 |
| Stock-based compensation | 115 | 108 | 111 | 88 | 147 | 454 | 64 |
| Change in operating assets and liabilities: | | | | | | | |
| Accounts receivable | (1,220) | (1,183) | 225 | 162 | 388 | (408) | (280) |
| Current contract assets | 760 | (105) | 516 | 50 | 293 | 754 | 162 |
| Inventories | (109) | (35) | 86 | (82) | 98 | 67 | 75 |
| Other assets | 673 | (908) | 70 | (1,743) | 1,351 | (1,230) | (228) |
| Accounts payable and other liabilities | (4,650) | 956 | (579) | 1,747 | (853) | 1,271 | (2,595) |
| Deferred revenue | (37) | 269 | (5) | (756) | (333) | (825) | 682 |
| Cash used by operating activities | 20,642 | 5,113 | 7,408 | 7,365 | 8,675 | 28,561 | 3,611 |
| Cash flows from investing activities: | | | | | | | |
| Purchases of property and equipment | (1,697) | (624) | (1,162) | (869) | (2,123) | (4,778) | (412) |
| Capitalized software and other intangibles | (5,709) | (846) | (831) | (828) | (744) | (3,249) | (820) |
| Payments for acquisitions | 0 | (40) | 0 | (16,000) | (468) | (16,508) | 0 |
| Net cash used in investing activities | (7,406) | (1,510) | (1,993) | (17,697) | (3,335) | (24,535) | (1,232) |
| Cash flows from Financing activities: | | | | | | | |
| Preferred stock dividends paid | 0 | (1,730) | (1,587) | (1,504) | (1,474) | (6,295) | (1,916) |
| Payment of contingent obligation | 0 | 0 | 0 | (53) | (71) | (124) | (57) |
| Payment of tax withholding obligations | (579) | (21) | (1) | 0 | (2) | (24) | 0 |
| Proceeds from term-loan borrowings | 0 | 0 | 0 | 0 | 1,452 | 1,452 | 0 |
| Repayments of notes payable | (677) | (181) | (174) | (23) | (242) | (620) | (177) |
| Proceeds from line-of-credit | 0 | 0 | 0 | 8,343 | 1,000 | 9,343 | 0 |
| Repayments of line-of-credit | (10,000) | 0 | 0 | (1,843) | (7,500) | (9,343) | 0 |
| Net cash provided by financing activities | (11,256) | (1,932) | (1,762) | 4,920 | (6,837) | (5,611) | (2,150) |
| Effect of exchange rate changes of cash | (166) | (11) | (18) | 45 | 41 | 57 | 8 |
| Net change - cash | 1,814 | 1,660 | 3,635 | (5,367) | (1,456) | (1,528) | 237 |
| Cash, beginning of period | 3,331 | 5,145 | 6,805 | 10,440 | 5,073 | 5,145 | 3,617 |
| Cash, end of period | 5,145 | 6,805 | 10,440 | 5,073 | 3,617 | 3,617 | 3,854 |
| Cash Flow | 25,225 | 6,119 | 7,095 | 7,987 | 7,731 | 28,932 | 5,795 |
| Free cash flow | 17,819 | 4,649 | 5,102 | 6,290 | 4,864 | 20,905 | 4,563 |

HISTORICAL STOCK PRICE



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