



Swiss PostFinance AG Modernizes ATM Network With Diebold Nixdorf Systems, Monitoring Software And Services Enabling Contactless Transactions

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NORTH CANTON, Ohio and PADERBORN, Germany, May 24, 2017 /PRNewswire/ -- PostFinance AG, a leading Swiss bank, is upgrading its self-service network with new technology, monitoring software and services from Diebold Nixdorf (NYSE: DBD). The new systems will be equipped with barcode and near field communication (NFC) readers that will enable contactless transactions using a smartphone instead of a bank card. Over the next few years, a total of 820 Diebold Nixdorf ATMs and cash recycling systems will be installed and supported by an 8-year service agreement.



With its fleet of ATMs ("Postomats"), PostFinance is pursuing a connected commerce strategy that bridges the physical and digital worlds of cash and consumer transactions via a wide array of advanced services such as the ability to purchase credit for iTunes, Paysafecard, Playstation, Xbox, Nintendo, Spotify and TWINT. But the bank's self-service functionality will be expanded even further in the future with the new systems from Diebold Nixdorf. In addition to connecting ATMs and smartphones, PostFinance will install cash recycling systems so consumers can deposit cash and coins to further enhance the consumer experience at the self-service channel.

According to the [ATM Future Trends Report](#) recently published by ATM Marketplace, 36 percent of bank and industry experts cited mobile integration at the self-service channel as the highest priority among European banks. "With the introduction of a new generation of self-service systems from Diebold Nixdorf, we are creating conditions that enable our customers to withdraw cash conveniently at Postomats in the future, including contactless withdrawals or those made with smartphones," said Peter Lacher, head of operations and member of the executive board of PostFinance.

Additionally, Diebold Nixdorf's monitoring software will simplify service management and increase ATM network availability for PostFinance. The software analyzes a wide variety of status information collected from all the banks' systems. If there is a potential service issue, the solution is able to decide whether a technician must be called out or whether the issue can be resolved remotely using online troubleshooting – an approach that reduces maintenance costs.

"As the industry leader in contactless transactions, our comprehensive solutions are enabling PostFinance to bridge the physical and digital worlds of cash and provide truly connected commerce to its consumers," said [Christian Weisser](#), senior vice president and managing director, Europe, Middle East and Africa, Diebold Nixdorf.

About PostFinance AG

With roughly 3 million customers and 119 billion Swiss francs in customer assets, PostFinance is one of Switzerland's leading financial institutions. The market leader conducts more than a billion payment transactions each year, ensuring a seamless flow of cash each and every day. In fiscal 2016, 3,599 employees generated an EBT profit of 542 Swiss francs for the company.

Whether they are dealing with payments, savings, investments, retirement planning or financing, PostFinance treats its customers as equals, speaks their language and offers comprehensible products at fair conditions. More than 1.7 million customers conduct all kinds of money-related activities online. That makes PostFinance the ideal partner for anyone who wants an easy way to deal with money and wants to handle their finances on their own. At PostFinance, large customers receive tailored solutions for their entire value chain.

PostFinance AG is a subsidiary of Schweizerische Post AG that offers comprehensive financial services – at the post office counter, in their own branches, online and mobile.

About Diebold Nixdorf

Diebold Nixdorf, Incorporated (NYSE: DBD) is a world leader in enabling connected commerce for millions of consumers each day across the financial and retail industries. Its software-defined solutions bridge the physical and digital worlds of cash and consumer transactions conveniently, securely and efficiently. As an innovation partner for nearly all of the world's top 100 financial institutions and a majority of the top 25 global retailers, Diebold Nixdorf delivers unparalleled services and technology that are essential to evolve in an 'always on' and changing consumer landscape.

Diebold Nixdorf has a presence in more than 130 countries with approximately 24,000 employees worldwide. The organization maintains corporate offices in North Canton, Ohio, USA and Paderborn, Germany. Shares are traded on the New York and Frankfurt Stock Exchanges under the symbol 'DBD'. Visit www.DieboldNixdorf.com for more information.

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