



Diebold Nixdorf To Manage Entire Self-Service Fleet For Denmark's Bankdata

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FREDERICIA, Denmark, Feb. 23, 2017 /PRNewswire/ -- Bankdata, one of Denmark's largest financial IT service providers, has selected Diebold Nixdorf (NYSE: DBD) to manage its entire multivendor self-service network of 500 automated teller machines (ATMs). As a result, Bankdata, which is owned by 11 Danish banks, will benefit from increased ATM availability which translates into more transactions and an improved experience for consumers.



Diebold Nixdorf's [self-service fleet management](#) provides ATM monitoring services designed to prevent costly downtime incidents and deliver quick resolutions to any incidents which may occur. The company's service technicians monitor system status 24/7 and can analyze data in real time. As part of this offering, Diebold Nixdorf will provide Bankdata with detailed diagnostic and availability reports and dashboards, which show real-time ATM network status and provide additional functionalities through new software releases.

"Transitioning the management of our self-service network to Diebold Nixdorf enables us to bring even more value to banks and their consumers," said Søren Becher Andressen, Head of ATM at Bankdata. "Our approach to cross-channel operations requires a partner like Diebold Nixdorf that can accelerate the further development of our innovative self-service offerings and align it with the needs of our customers."

Diebold Nixdorf will continuously collaborate with Bankdata to further develop ATM software applications as well as create new services as one of the banks' key delivery channels in their evolving omnichannel strategy.

"Our global, scalable ATM management services are another key component of our connected commerce strategy," said [Olaf Heyden](#), Diebold Nixdorf senior vice president, services. "We offer financial institutions and IT service providers, like Bankdata, a unique opportunity to drive operational excellence and ensure standardized processes for maximum system availability through our comprehensive managed service portfolio."

About Bankdata

Bankdata was founded in 1966 and is centrally located in Denmark, with its headquarters in Fredericia. Bankdata is owned by 11 Danish banks, who are also customers. Bankdata provides complete IT solutions for the financial sector including the development of network and mobile banking, credit and advisory tools, support and security. For more information, visit www.bankdata.dk/en

About Diebold Nixdorf

Diebold Nixdorf is a world leader in enabling connected commerce for millions of consumers each day across the financial and retail industries. Its software-defined solutions bridge the physical and digital worlds of cash and consumer transactions conveniently, securely and efficiently. As an innovation partner for nearly all of the world's top 100 financial institutions and a majority of the top 25 global retailers, Diebold Nixdorf delivers unparalleled services and technology that are essential to evolve in an 'always on' and changing consumer landscape.

Diebold Nixdorf has a presence in more than 130 countries with approximately 25,000 employees worldwide. The organization maintains corporate offices in North Canton, Ohio, USA and Paderborn, Germany. Shares are traded on the New York and Frankfurt Stock Exchanges under the symbol 'DBD'. Visit www.DieboldNixdorf.com for more information.

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