Europol Creating a Safer Cyberspace as it Joins Forces with Diebold Nixdorf

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NORTH CANTON, Ohio and THE HAGUE, Netherlands — Today, Europol hosted the signing of a Memorandum of Understanding (MoU) with Diebold Nixdorf at its headquarters in The Hague, the Netherlands. Diebold Nixdorf is a global provider of self-service transaction systems such as ATMs and point-of-sale technology for the financial and retail industries.

Sharing knowledge on major cyber threats and attacks and exchanging expertise, best practices, technical information and trends related to organised crime activity related to attacks against self-service ecosystems, are the main activities which will allow both organisations to reinforce their efforts to create a safer cyber space for citizens, businesses and governments.

High level of expertise for European investigations

Europol created the European Cybercrime Centre (EC3) in 2013 to strengthen the law enforcement response to cybercrime in the EU in a bid to better protect EU citizens, businesses and governments from online crime. It also targets cybercrime by facilitating the joint identification, prioritisation, preparation and initiation of cross-border investigations and operations by its partners. During the signature, Steven Wilson, Head of EC3 said: “The signing of this Memorandum of Understanding will improve our capabilities and increase our effectiveness in preventing, prosecuting and disrupting cybercrime related to self-service ecosystems. As a company with a strong global presence, a working cooperation of this type between Europol and Diebold Nixdorf is the most effective way in which we can hope to secure cyberspace for European citizens and businesses. I am confident that the high level of expertise our industry partners bring with them are going to result in a significant benefit to our Europe-wide investigations.”

Diebold Nixdorf is committed to exchanging threat intelligence data and best practices with industry partners and law enforcement agencies such as Europol in a secure and trusted way, as a means of better protecting global customers from the rapidly expanding cybercrime industry. Bernd Redecker, Director of Corporate Security and Fraud Management at Diebold Nixdorf, said: “As a global leader in connected commerce, Diebold Nixdorf is committed to ensuring the security of the millions of transactions enabled by our technology each day. The signing of this Memorandum of Understanding with EC3 reinforces our commitment to proactively fight cybercrime, and we look forward to intensive, industry-wide information exchange as well as joint projects that will help protect our customers and prevent incidents related to self-service ecosystems.”

About Europol
Europol is the European Union’s law enforcement agency. Headquartered in The Hague, the Netherlands, Europol supports the 28 EU Member States in their fight against terrorism, cybercrime and other serious and organised forms of crime. With over 1 100 staff members, Europol uses state-of-the art tools to support some 40 000 international investigations each year, serving as a centre for law enforcement cooperation, analytical expertise and criminal intelligence.

About Diebold Nixdorf
Diebold Nixdorf Incorporated (NYSE:DBD) is a world leader in enabling connected commerce for millions of consumers each day across the financial and retail industries. Its software-defined solutions bridge the physical and digital worlds of cash and consumer transactions conveniently, securely and efficiently. As an innovation partner for nearly all of the world’s top 100 financial institutions and a majority of the top 25 global retailers, Diebold Nixdorf delivers services and technology that are essential to evolve in an ‘always on’ and changing consumer landscape. The company has a presence in more than 130 countries with approximately 23 000 employees worldwide.

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