Suncorp Expands Software, Service Deal With Diebold To Achieve Next Phase Of Multi-Channel Strategy

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BRISBANE, Australia – Suncorp Bank has once again partnered with Diebold, Incorporated (NYSE: DBD) to enhance its self-service channel, this time, with deposit automation capabilities that will aid Suncorp Bank in migrating transactions from the traditional teller line to the self-service channel. The agreement includes 40 Diebold ATMs with cash recycling and check imaging capabilities. These technologies will assist Suncorp Bank in realizing the next phase of its multi-channel strategy and enable consumers to experience the flexibility and convenience of banking 24 hours a day, seven days a week.

Suncorp Bank plans to upgrade these units with a coin deposit side-car that will further enable the bank's small and medium business clients to have access to an unmatched combination of self-service functionality.

"Suncorp Bank is committed to investing in technologies that enable greater convenience for our customers," said Paul Evans, Suncorp Bank executive manager, payments and physical channels.

Suncorp Bank migrated its entire fleet of more than 700 ATMs to Diebold multi-vendor software and managed services in 2012 benefiting from an improved customer experience while staying current with Europay, MasterCard®, Visa® (EMV®) and Payment Card Industry (PCI) requirements.

"We are continuously working to provide services-led, software-enabled solutions by collaborating with our customers to deliver the purposeful innovations that meet their business needs," said Neil Emerson, senior vice president and managing director, Diebold Asia Pacific. "Diebold is proud to be Suncorp's strategic partner in their continuing efforts to increase customer satisfaction and convenience."

About Suncorp
Suncorp Group includes leading general insurance, banking, life insurance, superannuation and investment brands in Australia and New Zealand. The Group has 14,500 employees and relationships with nine million customers. Suncorp Bank is Australia's leading regional bank servicing one million personal, small business and agribusiness customers.

About Diebold
Diebold, Incorporated (NYSE: DBD) is a global leader in providing innovative self-service technology, security systems and related services. Diebold has approximately 16,000 employees worldwide and is headquartered near Canton, Ohio, USA. Visit Diebold at **www.diebold.com** or on Twitter: **http://twitter.com/DieboldInc**.

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