



## Hamburger Sparkasse Extends Services Agreement With Diebold Nixdorf To 2023

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HAMBURG, Germany, April 27, 2017 /PRNewswire/ -- Hamburger Sparkasse (Haspa), Germany's largest savings bank, has extended its successful IT outsourcing partnership with Diebold Nixdorf (NYSE: DBD), a global leader in driving connected commerce, for an additional seven years. This renewal builds on the 2005 agreement between the two companies in which Haspa outsourced a significant portion of its IT operations to Diebold Nixdorf. In the future, Diebold Nixdorf will also support Haspa in the migration of its core banking system from SAP to OSPlus from Finanz Informatik, the IT service provider of the Sparkasse Finance Group, through the establishment of a network infrastructure and new server landscape.



With this agreement, Diebold Nixdorf will support the decentralized IT operations for approximately 6,000 of Haspa's work stations and the management of its self-service network of more than 800 systems, including cash management, network services, file and print services, the operation of servers for a range of applications, the management of middleware and database applications, and a user help desk.

"Drawing on Diebold Nixdorf's expertise, this partnership has enabled us to ensure the consistent availability of our systems," said Rudolf Hoyer, the head of information technology and organization at Hamburger Sparkasse. "In addition, Diebold Nixdorf has been supporting our efforts to further develop our technologies and infrastructure as well as in reducing costs."

"We will continue to rely on Diebold Nixdorf's expertise as we plan the migration of our core banking system," added Frank Rollenhagen, deputy head of information technology and organization at Hamburger Sparkasse.

"The continuation of key partnerships with leading financial institutions, such as Haspa, is a key aspect of our services growth strategy," said [Olaf Heyden](#), Diebold Nixdorf senior vice president, services. "Through our comprehensive services portfolio, we are driving the future of consumer transactions by helping banks fully focus on their customers and facilitating the rapid transformation of financial institutions throughout the world."

### About Hamburger Sparkasse

With 140 branches, Hamburger Sparkasse AG (Haspa) is the leading bank for private customers and small and mid-sized enterprises in the Hamburg metropolitan area. Founded in 1827 to encourage saving, Haspa has since grown to become the bank for all residents of Hamburg – from young children with their first "MouseAccounts" to private banking customers. Half of all residents and half of all small and mid-sized enterprises in Hamburg are Haspa customers. Haspa employs 5,000 people and has 350 apprentice positions, making it one of the largest employers and training companies in the city. Haspa also takes corporate responsibility seriously and supports the local community with annual donations of around €5 million.

### About Diebold Nixdorf

Diebold Nixdorf, Incorporated (NYSE: DBD) is a world leader in enabling connected commerce for millions of consumers each day across the financial and retail industries. Its software-defined solutions bridge the physical and digital worlds of cash and consumer transactions conveniently, securely and efficiently. As an innovation partner for nearly all of the world's top 100 financial institutions and a majority of the top 25 global retailers, Diebold Nixdorf delivers unparalleled services and technology that are essential to evolve in an 'always on' and changing consumer landscape.

Diebold Nixdorf has a presence in more than 130 countries with approximately 25,000 employees worldwide. The organization maintains corporate offices in North Canton, Ohio, USA and Paderborn, Germany. Shares are traded on the New York and Frankfurt Stock Exchanges under the symbol 'DBD'. Visit [www.DieboldNixdorf.com](http://www.DieboldNixdorf.com) for more information.

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