



## **Austria's Raiffeisen Bank Enhances Consumer Experience with Advanced Bill Payment and Contactless Card Technology from Diebold Nixdorf**

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VIENNA, Dec. 1, 2016 /PRNewswire/ -- Raiffeisen Bank Group, Austria's largest financial institution, is enhancing the consumer experience with 1,200 new Diebold Nixdorf automated teller machines (ATMs) equipped with advanced bill payment and contactless functionalities such as quick response (QR) codes and near field communication (NFC) readers.

# DIEBOLD NIXDORF

With these technical enhancements, the Raiffeisen Group is aligning its self-service delivery channel to the current and future demands of its customers. As soon as the ATMs are installed, consumers will be able to pay their bills quickly and easily using the system's QR code reader by simply scanning the QR code printed on the bill and making changes or confirming the information from the scanned bill using the ATM's touchscreen display.

Customers who already have NFC-capable cards will no longer have to insert them into the card reader, but instead can utilize the ATM's contactless capabilities to maximize convenience and security.

The enhancement of the ATMs through barcode and NFC readers will also enable the bank to deploy many other new applications that allow ATMs to interact with customers' smartphones in the future – such as a cardless cash function in which the smartphone replaces the bank card.

"With our investment in this state-of-the-art technology, we are acquiring future-proof solutions for the self-service channel for the next decade, and can continue to develop our offers in line with the wishes and needs of our customers," said Stefan Sandberger, member of the board at Raiffeisen Bank Group.

Raiffeisen Bank Group plans initial installations early next year, followed by a complete rollout.

"We are excited to help drive connected commerce for the Raiffeisen Banking Group. With these technologies, the Raiffeisen Group will be able to bridge the digital and physical worlds and offer its customers new services," said Alexander Gradl-Noll, General Manager of Diebold Nixdorf in Austria. "This is one of the largest orders in the history of Diebold Nixdorf Austria and its predecessor companies."

### **About the Raiffeisen Bankengruppe**

The Austrian Raiffeisen Bankengruppe is the largest banking group in the country, operates the country's most extensive network of branch banks and serves about 1.7 million customers

- in 436 independent Raiffeisenbank institutions with a total of 1,514 branches,
- in eight regional headquarters,
- with Raiffeisen Zentralbank Österreich AG (RZB) as the leading institute.

### **About Diebold Nixdorf**

Diebold Nixdorf is a world leader in enabling connected commerce for millions of consumers each day across the financial and retail industries. Its software-defined solutions bridge the physical and digital worlds of cash and consumer transactions conveniently, securely and efficiently. As an innovation partner for nearly all of the world's top 100 financial institutions and a majority of the top 25 global retailers, Diebold Nixdorf delivers unparalleled services and technology that are essential to evolve in an 'always on' and changing consumer landscape.

Diebold Nixdorf has a presence in more than 130 countries with approximately 25,000 employees worldwide. The organization maintains corporate offices in North Canton, Ohio, USA and Paderborn, Germany. Shares are traded on the New York and Frankfurt Stock Exchanges under the symbol 'DBD'. Visit [www.DieboldNixdorf.com](http://www.DieboldNixdorf.com) for more information.

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