



Ecuador's Banco Internacional Transforms ATM Network With Diebold Software, Services And Self-Service Technology

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QUITO, Ecuador, Sept. 2, 2015 /PRNewswire/ -- Banco Internacional, one of the top five banks in Ecuador with an average of nearly 2 million transactions per month, has chosen to transform its entire ATM network through the purchase of more than 400 new Diebold 5500 series ATMs, software and maintenance services from Diebold, Incorporated (NYSE: DBD). Through this key partnership, and as evidence of its commitment to the Ecuadorian market, Banco Internacional will streamline efficiencies across its self-service channel, reduce operational costs and continue to grow consumer satisfaction with its increase in services. As part of the agreement, Diebold's advisory services team will help implement the new technology and develop a training strategy for the branch staff to better serve consumers.

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"Diebold's innovative new technology will enable us to increase efficiencies and improve the consumer experience by migrating transactions typically performed with a teller, to the self-service channel," said Guillermo Moreano, technology vice president, Banco Internacional.

The new Diebold 5500 series ATMs, part of Diebold's recently launched new family of self-service technology, support Banco Internacional's efforts to upgrade its ATM fleet to the most innovative technology that will provide the best experience for its consumers. The new ATMs, paired with Diebold's software and services, deliver on the need for around-the-clock ATM availability, lower total cost of ownership and advanced technologies that offer a comprehensive suite of solutions.

"Diebold has been Banco Internacional's strategic partner for more than a decade," said Octavio Marquez, senior vice president and managing director, Latin America. "We are excited to expand this partnership to include the most comprehensive suite of solutions to continue to meet the needs of Banco Internacional and the Latin America market."

About Banco Internacional

Founded in 1973, Banco Internacional, a division of Spain's Grupo Iberoamericano Fierro, has operations across Ecuador with 88 branches serving over 500,000 customers. The bank continues to grow and offers the best quality of service through innovative banking technologies, designing financial tailor-made solutions for its customers' needs and remain in close contact with client to boost relationship.

The Bank is characterized by its solid national coverage and its focus on the production sector, as well as foreign trade services. Important to mention is that Banco Internacional has distinguished itself as the most efficient entity within the national banking system for the third year in a row.

For more information, visit <http://www.bancointernacional.com.ec> or contact psolano@bancointernacional.com

About Diebold

Diebold (NYSE: DBD) provides the technology, software and services that connect people around the world with their money - bridging the physical and digital worlds of cash conveniently, securely and efficiently. Since its founding in 1859, Diebold has evolved to become a leading provider of exceptional self-service innovation, security and services to financial, commercial, retail and other markets.

Diebold has approximately 16,000 employees worldwide and is headquartered near Canton, Ohio, USA. Visit Diebold at www.diebold.com or on Twitter: <http://twitter.com/DieboldInc>.

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