



Diebold Nixdorf Delivers Customized Self-Service Solution for Credit Unions

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BRACKNELL, UK and NORTH CANTON, Ohio – Diebold Nixdorf (NYSE: DBD), a global leader in driving connected commerce, is partnering with Progress Systems to provide comprehensive self-service solutions to credit union customers across Ireland. Together, the two companies have developed software tailored to the requirements of credit unions which allows customers to withdraw or deposit cash at self-service systems quickly and easily. The solution gives customers the ability to specify which accounts should be credited when depositing cash. Along with improved user guidance, new functions such as this one are improving the in-branch customer experience.

Diebold Nixdorf is delivering these new services to credit unions through its partner, Progress Systems, a leading supplier to credit unions in both Ireland and the UK. The multifunctional self-service cash recycling solutions will enable “always on” service for customers and simultaneously ensure cost-efficient cash management.

Tom Owens, CEO of Progress Systems, commented, “We’re really pleased to continue working alongside Diebold Nixdorf to deliver this customised solution to credit unions. Traditionally customers have had to wait at the counter to complete these transactions but now they can quickly and conveniently deposit and withdraw cash in-branch using self-service systems. This will greatly enhance the user experience and ensure that customers are getting the services they want.”

Matt Phillips, vice president of sales and systems at Diebold Nixdorf UK/I added, “We’re delighted to be supporting the rollout of this solution in credit unions in Ireland. Having worked alongside Progress Systems and provided technology to credit unions for over a decade, we are excited to be supporting their strategic branch transformation plans and the introduction of new customer journeys. Our integrated solution provides a great basis for future development and enhancement and we look forward to continuing our long-term partnership with the credit unions.”

About Progress Systems

Progress Systems is the leading supplier of software banking solutions to the Irish and UK Credit Union marketplace. Its banking platform is active in 190 locations across both regions managing in excess of 1.5 million accounts. Its system is a full banking application providing key functionality from on-site teller processing to web based client driven transactions with full management reporting. Using the latest smart technology, Progress Systems has been implemented by over 50% of the Top 100 largest Credit Unions and is growing its user base year on year.

Visit www.progress.ie for more information.

About Diebold Nixdorf

Diebold Nixdorf, Incorporated (NYSE:DBD) is a world leader in enabling connected commerce for millions of consumers each day across the financial and retail industries. Its software-defined solutions bridge the physical and digital worlds of cash and consumer transactions conveniently, securely and efficiently. As an innovation partner for nearly all of the world’s top 100 financial institutions and a majority of the top 25 global retailers, Diebold Nixdorf delivers unparalleled services and technology that are essential to evolve in an ‘always on’ and changing consumer landscape. The company has a presence in more than 130 countries with approximately 23,000 employees worldwide. Visit www.DieboldNixdorf.com for more information.

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