



Banco Popular Drives Digital Transformation With Advanced Analytics From Diebold Nixdorf

October 18, 2016

NORTH CANTON, Ohio, Oct. 18, 2016 /PRNewswire/ -- Banco Popular, the largest bank in Puerto Rico, is partnering with Diebold Nixdorf to pilot advanced predictive maintenance analytics in order to increase operational efficiency and broaden consumer touchpoint visibility. Diebold Nixdorf's analytics program is enabling Banco Popular to have a complete view of its self-service channel and improve automated teller machine (ATM) uptime by anticipating maintenance needs.

DIEBOLD NIXDORF

"Banco Popular realizes the importance of financial institutions making data-driven decisions," said Rachid Molinary, senior vice president of the Digital Strategy Division in Popular. "With Diebold Nixdorf's expertise in advanced analytics, we are collaboratively working to enhance our operations and migrate transactions from the teller lines to the self-service channel."

Near real-time collection of data from the self-service channel differentiates this pilot from other advanced analytics solutions and enables Banco Popular to better understand the health of its self-service channel and predict the maintenance needs of individual devices. By aggregating data from the self-service device and the financial institutions other channels, the advanced analytics program will enable Banco Popular to create a 360 degree view of its user experience across all channels to analyze the effectiveness of marketing and branch transformation initiatives in the future.

"Every day our teams evaluate new technologies and collaborate with innovative customers to provide best-in-class consumer experiences and drive connected commerce," said Richard Harris, Diebold Nixdorf vice president, design and new technology incubation. "Banco Popular continues to be an important innovation partner for us. Their use of our advanced analytics capabilities is just one proof point that demonstrates how we can solve real business needs for our customers through collaborative innovation."

Diebold Nixdorf will be showcasing advanced analytics capabilities in booth #2635 at Money20/20, October 23-26 in Las Vegas.

About Banco Popular de Puerto Rico

Founded in 1893, Popular, Inc. (NASDAQ: BPOP) is the leading banking institution by both assets and deposits in Puerto Rico and ranks among the top 50 U.S. banks by assets. In the United States, Popular has established a community-banking franchise providing a broad range of financial services and products with branches in New York, New Jersey and South Florida, operating under the name "Popular Community Bank".

About Diebold Nixdorf

Diebold Nixdorf is a world leader in enabling connected commerce for millions of consumers each day across the financial and retail industries. Its software-defined solutions bridge the physical and digital worlds of cash and consumer transactions conveniently, securely and efficiently. As an innovation partner for nearly all of the world's top 100 financial institutions and a majority of the top 25 global retailers, Diebold Nixdorf delivers unparalleled services and technology that are essential to evolve in an 'always on' and changing consumer landscape.

Diebold Nixdorf has a presence in more than 130 countries with approximately 25,000 employees worldwide. The organization maintains corporate offices in North Canton, Ohio, USA and Paderborn, Germany. Shares are traded on the New York and Frankfurt Stock Exchanges under the symbol 'DBD'. Visit www.DieboldNixdorf.com for more information.

Logo - <http://photos.prnewswire.com/prnh/20080725/DIEBOLDLOGO>

To view the original version on PR Newswire, visit: <http://www.prnewswire.com/news-releases/banco-popular-drives-digital-transformation-with-advanced-analytics-from-diebold-nixdorf-300345877.html>

SOURCE Diebold Nixdorf

Media Relations: Renee Murphy, +1-330-490-5825, renee.murphy@dieboldnixdorf.com; Investor Relations, Steve Virostek, +1-330-490-6319, stephen.virostek@dieboldnixdorf.com