



## Diebold Nixdorf Presents Complete Portfolio Of Connected Commerce Solutions For Retailers At EuroShop 2017

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*New technologies simplify and speed up shopping beyond channels*

DÜSSELDORF, Germany – Diebold Nixdorf is presenting its full portfolio of retail self-checkout solutions—powered by software and services—to drive connected commerce and automate cash-handling at [EuroShop 2017](#), the world's largest trade show for the retail sector. From March 5 – 9 in Düsseldorf, Germany, at booth E62 in hall 6, visitors have the opportunity to learn more about the company's new retail automation solutions for all segments and store formats, as well as software solutions for connected commerce.

According to the industry analyst firm RBR, the number of self-checkout installations grew by 5 percent in 2015, but the market remains full of potential. In the UK, for example one in seven point-of-sale (POS) terminals in supermarkets have been converted to self-checkout systems. In France, it is one in every 22 systems and only one in 100 in Germany.<sup>1</sup> Yet, more than half of all consumers in Germany would use self-checkout systems if they had access to the technology in stores, according to a TNT Infratest commissioned by the EHI Retail Institute.

The industry's leading checkout solutions will be showcased in Diebold Nixdorf's booth at EuroShop 2017:

- The recently introduced eXpress self-checkout solution can be used as an interactive kiosk or a payment terminal with a compact design that meets the industry's demand for a miniaturized footprint. The user-friendly design is ideal for smaller grocery and convenience stores and supports cashless payments via card or smartphone.
- The BEETLE/iSCAN EASY [Hybrid checkout solution](#) offers retailers unparalleled flexibility with the option to be used as a self-service terminal for smaller purchases during off-peak hours or as a traditional cashier-assisted checkout terminal during peak hours.
- The [K-One Kiosk](#) solution was designed to digitalize the in-store consumer experience by quickly and seamlessly assisting consumers throughout their visit. The versatile, tailored solution can be easily adapted to changing consumer demands, with functionality for order taking, customer service, product information, ticket and lottery sales and even self-checkout.
- The new Value Line is an attractively priced back office cash management entry-level solution for automatic coin and banknote processing at checkout. It is especially designed to handle smaller payments, such as those made in bakeries, butcher shops and pharmacies.

In addition, Diebold Nixdorf will show brick-and-mortar retailers how they can benefit from deploying mobile touchpoints such as the BEETLE mobile POS. Integrated with other partner technologies, this solution includes versatile possibilities of using beacon technology for direct customer communication and personalized one-to-one marketing in the store – prior, during and after conducting purchases. According IDC Retail Insights, stores offering mobile services are on the way to becoming as equally important as product variety, brands and prices.

Checking online availability of items before going to the store, ordering a product online and picking it up at the store, or ordering a product online that is not available in the store, as well as accessing stock in other stores and returning ordered goods in the store are normal shopping patterns today. With Diebold Nixdorf's TP Application Software Suite, the company will present several consumer journeys to show how omnichannel processes can be quickly and efficiently deployed in heterogeneous environments. The open, service-oriented software platform links all consumer touchpoints and store applications, from loyalty tools and mobile customer services to back-end systems, and centrally controls all functions between the individual stationary and mobile touchpoints.

"Consumers expect fast, convenient and personalized shopping experiences," said [Thomas Fell](#), Diebold Nixdorf senior vice president, retail. "Our comprehensive portfolio of solutions not only enables retailers to meet their customers' expectations but also provides them with options for an efficient and cost-effective realignment of their processes and customer services."

## **About Diebold Nixdorf**

Diebold Nixdorf is a world leader in enabling connected commerce for millions of consumers each day across the financial and retail industries. Its software-defined solutions bridge the physical and digital worlds of cash and consumer transactions conveniently, securely and efficiently. As an innovation partner for nearly all of the world's top 100 financial institutions and a majority of the top 25 global retailers, Diebold Nixdorf delivers unparalleled services and technology that are essential to evolve in an 'always on' and changing consumer landscape.

Diebold Nixdorf has a presence in more than 130 countries with approximately 25,000 employees worldwide. The organization maintains corporate offices in North Canton, Ohio, USA and Paderborn, Germany. Shares are traded on the New York and Frankfurt Stock Exchanges under the symbol 'DBD'. Visit [www.DieboldNixdorf.com](http://www.DieboldNixdorf.com) for more information.

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<sup>1</sup> RBR. *Global EPOS & Self-Checkout 2016*.

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