



Diebold Nixdorf AllConnect Services Accelerate Physical Banking And Shopping To The Speed Of Digital

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New data-driven IoT infrastructure launch transforms and enhances integrated solutions to deliver positive business outcomes for a connected world

NORTH CANTON, Ohio, March 12, 2018 /PRNewswire/ -- Diebold Nixdorf (NYSE: DBD), a world leader in driving connected commerce, today announced that it has launched [Diebold Nixdorf AllConnect ServicesSM](#), an offering that provides financial institutions and retailers the capabilities and technology needed to make physical distribution channels as agile, integrated, efficient and differentiated as their digital counterparts. Leveraging a data-driven Internet of Things (IoT) infrastructure, Diebold Nixdorf AllConnect Services fully optimizes efficiencies and transforms operations to enable businesses to focus on their core competencies and consumer experiences. The company will showcase its Diebold Nixdorf AllConnect Services in [booth #D22 at Money20/20](#) on March 13-15 in Singapore.



In this increasingly complex and hyper-competitive landscape, digitalization alone is not enough. To succeed, physical channels must keep pace with market changes. Banks and retailers alike need to reimagine all aspects of their underlying business model to maximize opportunities and unlock new sources of value that drive growth. By elevating physical channel agility that coincides with the speed-to-market capabilities digital channels provide, financial institutions and retailers can deliver seamless connected experiences across the entire commerce value chain.

To address this need, Diebold Nixdorf AllConnect Services uses an advanced IoT infrastructure as the foundation for all service endpoints that intuitively analyzes data to predict trending outcomes and enrich decision-making. With this holistic view, end-to-end business operations are transparent 24/7 in order to identify and remove redundancies to drive peak performance, make business operations agile and foster innovation.

In addition, Diebold Nixdorf AllConnect Services powers a collection of integrated business solutions for the connected world, including:

- **[Managed Mobility Services](#)**: Diebold Nixdorf AllConnect powers cutting-edge services that manage mobile device fleets seamlessly and efficiently, relieving a huge IT burden faced by organizations. The day-to-day management of all assets -- including apps -- and sourcing and shipping devices are in sight and in use, all the way until the end of the lifecycle. Diebold Nixdorf manages, monitors and provides the essential analytics that optimize business processes and store operations.
- **[Branch and Store Lifecycle Management](#)**: Provides businesses with tailored IT services that ensure optimal performance and the end-to-end management of full-store or branch infrastructure. Retailers and financial institutions profit from comprehensive transparency of performance and costs, while staying in control of their IT and store networks. In addition, they can quickly innovate in a rapidly shifting retail landscape and focus on improving the consumer experience.
- **[ATM-as-a-Service](#)**: Diebold Nixdorf takes the responsibility to operate banks' entire self-service fleets, providing increased availability and expanded payment processing functionality. ATM-as-a-Service optimizes internal operations and minimizes the total cost of ownership all while ensuring consumers remain delighted with their self-service experience.
- **[Financial](#) and [Retail](#) Total Implementation Services**: Diebold Nixdorf provides scalable and modular expertise to

oversee design, customization, deployment and installation — on time and within budget — in a multivendor environment. These services use industry best-practice processes and project management, local and global expertise, covering the management of all suppliers and stakeholders.

"Diebold Nixdorf AllConnect Services leverages our broad knowledge of global markets, awareness of industry shifts and a consumer-centric view of what our clients need in order to accelerate their business transformation," said Olaf Heyden, senior vice president, services at Diebold Nixdorf. "The underlying foundation of our services infrastructure will always consist of the most dedicated people providing industry-leading integrated solutions. We pride ourselves in this approach and our customers can feel confident their team is powered by ours."

To learn more about Diebold Nixdorf AllConnect Services, please visit: <https://www.dieboldnixdorf.com/en-us/whats-happening/services>

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About Diebold Nixdorf

Diebold Nixdorf is a world leader in enabling connected commerce for millions of consumers each day across the financial and retail industries. Its software-defined solutions bridge the physical and digital worlds of cash and consumer transactions conveniently, securely and efficiently. As an innovation partner for nearly all of the world's top 100 financial institutions and a majority of the top 25 global retailers, Diebold Nixdorf delivers unparalleled services and technology that are essential to evolve in an 'always on' and changing consumer landscape.

Diebold Nixdorf has a presence in more than 130 countries with approximately 23,000 employees worldwide. The organization maintains corporate offices in North Canton, Ohio, USA and Paderborn, Germany. Shares are traded on the New York and Frankfurt Stock Exchanges under the symbol 'DBD'. Visit www.DieboldNixdorf.com for more information.

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