



Diebold Nixdorf Expands Managed Services Portfolio With New Managed Mobility Services, Enhanced As-A-Service, Security And Data Analytics Offerings

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The new offerings better enable end-to-end lifecycle management for financial institutions and retailers

NORTH CANTON, Ohio, Oct. 4, 2017 /PRNewswire/ -- Managing automated teller machines (ATMs) or point-of-sale (POS) devices in-house can cost financial institutions and retailers 20 percent more than outsourcing to a managed services provider.¹ Diebold Nixdorf (NYSE: DBD), a world leader in driving connected commerce, has expanded its managed services portfolio to include new mobility management services, as well as additional enhancements to its security and compliance and "as-a-service" offerings. With more than 150,000 self-service terminals supported around the globe, Diebold Nixdorf's managed services expertise delivers improved operational efficiencies, reduced expenses and increased reliability of the entire connected commerce ecosystem for financial institutions and retailers.



A new addition to the company's managed services portfolio, Diebold Nixdorf's managed mobility services embrace the Internet of Things (IoT) to move beyond the POS device and self-service terminal to support all in-store or in-branch mobility devices, such as mobile self-scanners and peripherals, in a vendor agnostic manner. As retailers and financial institutions move toward a mobile-enabled consumer-centric experience, Diebold Nixdorf's new managed mobility services use real-time business analytics to enable proactive decision-making and actionable insights that optimize business processes and enrich consumer experiences.

Additional enhancements to the company's managed services portfolio include global, standardized offerings that provide:

- **ATM-as-a-Service:** Building on the company's existing self-service fleet management solutions, ATM-as-a-Service is a flexible, subscription-based package that includes the end-to-end management, maintenance and implementation of software-driven technology to support ATM availability and security. The ATM-as-a-service offering enables financial institutions to drive efficiencies and offer rich consumer experiences by minimizing demands on internal resources and using a trusted, global partner to ensure ATM availability and performance.
- **Data-Driven Insights:** Financial institutions and retailers will benefit from an enhanced state-of-the-art web portal that connects all devices in a retailers' or financial institutions' network. This managed services delivery platform offers dashboards on health indexes, security updates, inventory management and more to improve operational efficiencies and increase security.
- **Security and Compliance Services:** Diebold Nixdorf's managed services portfolio has been expanded to address security threats increasingly occurring around the globe. The security and compliance offering provides multiple layers of protection for the self-service network by proactively managing fleet security and providing real-time access to security information to immediately resolve issues and prevent fraud attempts.

"These enhancements to Diebold Nixdorf's managed services portfolio solidify our position as the industry's leading provider of services-led, software-enabled solutions," says [Olaf Heyden](#), Diebold Nixdorf senior vice president, services. "Our global scale and expertise enables us to drive connected commerce and the future of consumer transactions through unparalleled services, best-in-class software and innovative technology."

About Diebold Nixdorf

Diebold Nixdorf, Incorporated (NYSE: DBD) is a world leader in enabling connected commerce for millions of consumers each day across the financial and retail industries. Its software-defined solutions bridge the physical and digital worlds of cash and consumer transactions conveniently, securely and efficiently. As an innovation partner for nearly all of the world's top 100 financial institutions and a majority of the top 25 global retailers, Diebold Nixdorf delivers unparalleled services and technology that are essential to evolve in an 'always on' and changing consumer landscape.

Diebold Nixdorf has a presence in more than 130 countries with approximately 24,000 employees worldwide. The organization is headquartered in North Canton, Ohio, USA and Paderborn, Germany. Shares are traded on the New York and Frankfurt Stock Exchanges under the symbol 'DBD'. Visit www.DieboldNixdorf.com for more information.

¹ Diebold Nixdorf proprietary calculations.

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