



National Bank Of Pakistan Enhances ATM Network With Diebold Technology And Services

January 26, 2016

KARACHI, Pakistan – National Bank of Pakistan (NBP), one of the largest commercial banks in Pakistan, has selected Diebold, Incorporated (NYSE: DBD) to improve the consumer experience with advanced technology from Diebold's latest ATM platform and maintenance services. The addition of 500 [Diebold 5500](#) automated teller machines (ATMs) -- with full maintenance services from Diebold's local partner Touchpoint -- will enable NBP to increase uptime and availability, reduce power consumption and drive greater consumer satisfaction. The decision comes in light of new regulations put forth by the State Bank of Pakistan, which requires all banks to reach a 1:1 ratio between ATMs and branches.

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"It was our priority to select a partner able to provide our bank with the state-of-the art solutions needed to enhance NBP's technology, improve the customer experience and, ultimately, offer better services to our customers across Pakistan," said Tariq Jamali, senior executive vice president/group chief logistics and support group, NBP.

The 5500s, part of the recently announced [Diebold Series](#) ATM platform, deliver on consumers' expectation for around-the-clock availability and on financial institutions' need for lower cost of ownership, by providing higher uptime and up to 60 percent reduction in power consumption. In addition, the 5500s are equipped with strong security features against physical and logical attacks and provide a differentiated consumer experience through a modern visual appeal and advanced capabilities such as biometric authentication.

"We are pleased to have been selected to help support NBP's business objectives and offer our comprehensive solution portfolio to drive efficiencies across its organization," said [Bassem Bouzid](#), Diebold senior vice president and managing director, Europe, Middle East and Africa. "Our expanded partnership with NBP is another demonstration of Diebold's commitment to succeeding in emerging markets and this important region. Diebold is dedicated to providing innovative solutions best suited to every customer's unique needs."

About National Bank of Pakistan

National Bank of Pakistan is one of the largest commercial bank operating in Pakistan. It has redefined its role and has moved from a public sector organization into a modern commercial bank. The Bank's services are available to individuals, corporate entities and government. While it continues to act as trustee of public funds and as the agent to the State Bank of Pakistan (in places where SBP does not have presence). It has diversified its business portfolio and is today a major lead player in the debt equity market, corporate investment banking, retail and consumer banking, agricultural financing, treasury services and is showing growing interest in promoting and developing the country's small and medium enterprises and at the same time fulfilling its social responsibilities, as a corporate citizen.

National Bank of Pakistan has built an extensive branch network of 1400+ branches in Pakistan and operates in major business centre abroad. The Bank has representative offices in Beijing, Tashkent, Chicago and Toronto. It has agency arrangements with more than 3000 correspondent banks worldwide.

About Diebold

Diebold, Incorporated (NYSE: DBD) provides the technology, software and services that connect people around the world with their money - bridging the physical and digital worlds of cash conveniently, securely and efficiently. Since its founding in 1859, Diebold has evolved to become a leading provider of exceptional self-service innovation, security and services to financial, commercial, retail and other markets.

Diebold has approximately 16,000 employees worldwide and is headquartered near Canton, Ohio, USA. Visit Diebold at www.diebold.com or on Twitter: <http://twitter.com/DieboldInc>.

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