NEWS RELEASE

National Australia Bank Modernizes ATM Network with Diebold Nixdorf Cash Recycling ATMs and Payments Platform

2026-11-19

Integrated hardware and software solutions will enhance customer experiences, optimize cash management and support new physical and digital journeys for consumers across Australia

NORTH CANTON, Ohio, Nov. 19, 2026 /PRNewswire/ -- Diebold Nixdorf (NYSE: DBD) announced that National Australia Bank (NAB) is modernizing customer experiences across its self-service network with more than 700 **DN Series®** cash recycling ATMs combined with the company's next-generation Vynamic® Acquiring platform.

Through 2028, NAB will upgrade its ATMs while transforming the software infrastructure that supports physical and digital transactions. Vynamic Acquiring is built on Diebold Nixdorf's **Vynamic Transaction Middleware** platform and uses cloud-native, microservices-based architecture. The solution will help NAB modernize its switching environment, support regulatory compliance and introduce new customer journeys.

NAB's ATMs support more than 500,000 transactions each week, underscoring the continued importance of convenient, dependable cash access alongside digital and in-branch banking. The initiative will:

- Improve availability across NAB's network with modern, highly reliable ATMs, with at least two at most branches.
- Streamline the cash cycle by securely reusing deposited banknotes for future withdrawals, reducing replenishment needs.

- Deliver a significantly improved customer experience through clearer screens, faster processing and additional accessibility and language options.
- Reduce ATM disputes and improve resolution outcomes by increasing visibility into cash transactions, user interactions and deposits and withdrawals.

ATM monitoring, diagnostics, services and maintenance will be provided by ITS, Diebold Nixdorf's licensed partner in Australia.

Paul Carter, Executive Retail Banking at National Australia Bank at National Australia Bank, said: "Our investment in Diebold Nixdorf's cash recycling ATMs and payments middleware strengthens our commitment to providing convenient, dependable cash access and the best customer experience in this market for individuals and small businesses across Australia. By automating more cash-handling processes, improving cash availability and reducing operational interventions, we can serve customers more dependably and efficiently wherever and whenever they need access to their money."

Jaivinder Singh Gill, senior vice president and managing director, Banking and Retail - APMEA at Diebold Nixdorf, said: "NAB's modernization shows how self-service technology and software can strengthen critical banking infrastructure while creating more connected customer experiences. We are proud to partner with NAB on this nationwide transformation, combining intelligent cash recycling technology, advanced payments software and local expertise to make everyday banking more convenient, secure and reliable."

About National Australia Bank

At National Australia Bank (NAB) Group, our ambition is to be the most customer-centric company in Australia and New Zealand. More than 41,000 colleagues at the bank provide 10 million customers with secure, easy and reliable banking services. About 88% of the Group's workforce is located in Australia and New Zealand, while others work in Asia, London, New York and Paris. NAB is proud to be Australia's largest business lender. We stand by our customers, and they have our ongoing support.

National Australia Bank Limited ABN 12 004 044 937 AFSL and Australian Credit Licence 230686.

About Diebold Nixdorf

Diebold Nixdorf, Incorporated (NYSE: DBD) automates, digitizes and transforms the way people bank and shop. As a leading global technology and services partner to many of the world's top financial institutions and retailers, our integrated solutions connect digital and physical channels for consumers conveniently, securely and efficiently. The company has a presence in more than 100 countries with approximately 20,000 employees worldwide. Visit

www.dieboldnixdorf.com for more information.

X: **@DieboldNixdorf**
LinkedIn: **www.linkedin.com/company/diebold**
Facebook: **www.facebook.com/DieboldNixdorf**
YouTube: **www.youtube.com/dieboldnixdorf**

DN-B

View original content to download multimedia:**https://www.prnewswire.com/news-releases/national-australia-bank-modernizes-atm-network-with-diebold-nixdorf-cash-recycling-atms-and-payments-platform-302944800.html**

SOURCE Diebold Nixdorf, Incorporated