



NEWS RELEASE

FOREX Goes Live with Diebold Nixdorf's Branch Automation Solutions for End-to-End ATM Management

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The solution gives financial institutions a single trusted partner to run their entire ATM channel — securely, efficiently and at optimized cost.

NORTH CANTON, Ohio, April 2, 2026 /PRNewswire/ -- Diebold Nixdorf (NYSE: DBD), a world leader in transforming the way people bank and shop, today announced that FOREX, the Nordic region's leader in travel money and foreign exchange, has gone live with **Branch Automation Solutions** for end-to-end ATM network management. Designed to help FOREX improve efficiency in its physical channels and deliver a seamless, omnichannel consumer experience, Branch Automation Solutions is a comprehensive, software-enabled services suite.

FOREX serves over five million unique customers each year through more than 80 branches and nearly 90 ATMs across Sweden, Norway, Finland and Denmark. By selecting Diebold Nixdorf as its single trusted partner to modernize and operate its ATM channel, FOREX can devote more attention to serving customers.

FOREX is implementing Diebold Nixdorf's new **SMART Managed Services**, part of the Branch Automation Solutions platform. SMART Managed Services covers everything from security and compliance to uptime optimization powered by artificial intelligence, including high-availability transaction processing and routing. The solution is powered by Diebold Nixdorf's **Vynamic® Software portfolio**, including Vynamic Connection Points, Vynamic Security and Vynamic Acquiring, utilizing shared core technology that provides a unified, scalable ecosystem designed for continuous innovation alongside customer requirements.



Anne-Charlotte Bergström, manager of Strategic Relationships and ATMs at FOREX, said: "Our DN Series® ATMs operate in train stations, shopping centers, airports and other central locations in four countries, so reliability is critical. With SMART Managed Services, we can ensure 24/7 availability, improve efficiency and deliver the seamless experience our customers expect. Diebold Nixdorf's expertise and continuous investments in innovation and its people give us confidence in the future of our ATM channel."

Helena Müller, senior vice president, Banking Europe, at Diebold Nixdorf, said: "Managing an ATM network today requires financial institutions to balance security, availability and cost, all while delivering a seamless consumer experience. SMART Managed Services advances that mission by providing a single point of accountability and a transparent, predictable cost model. This approach helps our customers control operating expenses and the cost to serve, enabling organizations like FOREX to focus more on deepening customer relationships."

About FOREX

For over 60 years, FOREX has been the Nordic market leader in travel currency, with more than 80 branches, a corresponding number of currency ATMs, and online currency services. In addition to travel currency, FOREX also offers international money transfers.

www.forex.se/eng

About Diebold Nixdorf

Diebold Nixdorf, Incorporated (NYSE: DBD) automates, digitizes and transforms the way people bank and shop. As a leading global technology and services partner to many of the world's top financial institutions and retailers, our integrated solutions connect digital and physical channels for consumers conveniently, securely and efficiently. The company has a presence in more than 100 countries with approximately 20,000 employees worldwide.

Visit www.DieboldNixdorf.com for more information.

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