



Press Release

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CONAD Expands Deployment of Diebold Nixdorf Self-Checkout Solutions

The partnership between Diebold Nixdorf and Distribution Service provides Conad Nord Ovest with benefits such as increased efficiencies from self-service technology in its stores

MILAN, Italy – Conad Nord Ovest, one of the most important cooperatives in the national large-scale retail trade, has further expanded its collaboration with Diebold Nixdorf and Distribution Service, a retail sales management and technology provider, to deploy innovative, self-checkout solutions in its stores. Following the success of 160 installations last year, an additional 90 units will be installed in 2021 in Conad supermarkets and hypermarkets in Piedmont, Valle d'Aosta, Emilia, Liguria, Tuscany, Lazio and Sardinia.

Diebold Nixdorf's open and modular EASY SCO and EASY eXpress with both cash and card-only payment allow Conad Nord Ovest to integrate hardware and software quickly and easily. Both self-checkout solutions are integrated into the TUASelf software platform, a proprietary software for the management of the retail cooperatives self-service checkout, created by the collaboration between Conad Nord Ovest and Distribution Service in 2018.

The partnership between Diebold Nixdorf and Distribution Service also began in 2018 and made it possible to complete this project allowing Conad Nord Ovest a truly holistic, end-to-end self-service approach. Consumers now experience a fast and secure checkout, improving their shopping experience.

Maurizio Barsacchi, Director of Innovation, Services and Organization at Conad Nord Ovest, said: "The collaboration with Diebold Nixdorf and Distribution Service has allowed us to achieve our business goals quickly: proprietary software developed together with

Distribution Service and hardware with all the quality and functional features that were essential to us."

Bruno Bottai, CEO of Distribution Service, said: "After creating the TUASelf platform for Conad we were looking for a reference partner to supply quality retail hardware, and Diebold Nixdorf proved to be the perfect complement to the partnership."

Lorenza Sbarbaro, Managing Director of Diebold Nixdorf, said: "Working with a valuable partner like Distribution Service allowed us to quickly create a secure and reliable self-checkout solution for Conad Nord Ovest that enhances the consumers' journey in their stores."

About Conad Nord Ovest

Conad Nord Ovest was born from the merger between Conad del Tirreno and Nordiconad. The territories in which it operates with 366 members and over 16 thousand employees are Piedmont and Valle d'Aosta, Liguria, Emilia (provinces of Modena, Bologna and Ferrara), Tuscany, Lazio (provinces of Rome, Viterbo), Lombardy (province of Mantua) and Sardinia. Conad Nord Ovest has over 587 points of sale, in which all the current distribution formats are present.

Website: <https://chisiamo.conad.it/le-cooperative/nord-ovest.html>

About Distribution Service

Distribution Service is a company specialized in providing services for the realities of organized distribution, from hypermarket to proximity store. The objective has always been to simplify the management of the sales point, reducing the criticality and maintenance costs of the technological structure, starting with the choice of the most suitable hardware for the client's needs. Studio RS, a software house of the same group, develops and maintains the software solutions TauPOS®, TauSelf®, TauStore®, to form a complete frontend/backend, multi-platform, centralized and scalable solution for the management of points of sale.

The collaboration between Distribution Service and Conad Nord Ovest began in the 1970s and got a new boost in 2018 with the creation of the TUASelf software platform.

Website: <http://www.dsrs.it>

About Diebold Nixdorf

Diebold Nixdorf, Incorporated (NYSE: DBD) is a world leader in enabling connected commerce. We automate, digitize and transform the way people bank and shop. As a partner to the majority of the world's top 100 financial institutions and top 25 global retailers, our integrated solutions connect digital and physical channels conveniently, securely and efficiently for millions of consumers each day. The company has a presence in more than 100 countries with approximately 22,000 employees worldwide. Visit www.DieboldNixdorf.com for more information.

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