



Press Release

Media Relations

Lucy Jenkins

+44 1344 384915

lucy.jenkins@dieboldnixdorf.com

Investor Relations

Christine Marchuska

+1 607 206 9212

christine.marchuska@dieboldnixdorf.com

PKO Bank Polski Embraces Technology-First Branch Transformation with Diebold Nixdorf

DN Series™ supports digital-first, self-service offering as part of the PKO Koncept Project

WARSAW, Poland and HUDSON, Ohio -- PKO Bank Polski has partnered with Diebold Nixdorf (NYSE: DBD), a world leader in automating, digitizing and transforming the way people bank and shop, to implement the [DN Series™](#) self-service solution to elevate in-branch experiences.

As part of the PKO Koncept project, PKO Bank Polski is leveraging DN Series to create unique branch concepts that combine local traditions and designs with advanced technology. DN Series enhances the technology-driven design of the branch, offering a digitally led, self-service solution for customers around the clock. Delivering the most reliable cash recycling system within the most compact footprint, DN Series is powered by an innovative, fourth-generation recycling module supported by a comprehensive cash management system and intuitive software. DN Series enables customers to deposit and withdraw a large number of banknotes quickly and conveniently and complete a range of flexible transactions.

PKO Bank Polski's most recent branch to open is in the revitalized Norblin Factory in Warsaw's Wola district, where modern designs are met with historical character. With a clear focus on meeting changing consumer needs in one place, the branch supports a customer-centric approach that includes comprehensive services, sales advice, education and customer support.

Tomasz Rokita, General Manager – Banking, Poland, at Diebold Nixdorf said: “PKO Bank Polski is leaping ahead on its transformation journey, and we are proud to support the bank as it continues to innovate. DN Series helps PKO Bank Polski elevate its banking strategy and integrate a customer-focused experience across both physical and digital channels.

PKO Bank Polski Embraces Technology-First Branch Transformation with Diebold Nixdorf / Page 2

Through proven recycling technology, DN Series will also reduce operational costs while enabling the bank to offer more personalized and secure services to its customers through the self-service channel.”

About PKO Bank Polski

PKO Bank Polski is the undisputed leader of the Polish banking sector, and the value of its assets is PLN 429 billion. In the first half of 2022, the bank generated a net profit of PLN 1.8 billion. The company serves 11.5 million customers. It is the basic provider of financial services for all customer segments, achieving the highest shares in the market of deposits, loans and in the market of private individuals' mutual funds. Thanks to the development of digital tools, including the IKO application, which is actively used by 6.8 million customers, PKO Bank Polski is the most mobile bank in Poland. The company strengthens its foreign presence through corporate branches operating in Germany, the Czech Republic and Slovakia.

About Diebold Nixdorf

Diebold Nixdorf, Incorporated (NYSE: DBD) is a world leader in enabling connected commerce. We automate, digitize and transform the way people bank and shop. As a partner to the majority of the world's top 100 financial institutions and top 25 global retailers, our integrated solutions connect digital and physical channels conveniently, securely and efficiently for millions of consumers each day. The company has a presence in more than 100 countries with approximately 22,000 employees worldwide. Visit www.DieboldNixdorf.com for more information.

Twitter: [@DieboldNixdorf](https://twitter.com/DieboldNixdorf)

LinkedIn: www.linkedin.com/company/diebold

Facebook: www.facebook.com/DieboldNixdorf

YouTube: www.youtube.com/dieboldnixdorf

DN-B

###