

# **Get Your Money Right**

Borrow, Save, Spend, Invest and Protect



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### SoFi's Mission

To help our members (HENWS) achieve financial independence to realize their ambitions

Note: HENWS stands for High Earners not Well Served who represent a significant portion of SoFi's member base.

# Our job to be done ... Get Your Money Right

SoFi provides comprehensive solutions tailored to member's unique needs to **Borrow**, **Save**, **Spend**, **Invest**, and **Protect**, and in turn helps the member "**Get Your Money Right**"

If SoFi can help you *Get Your Money Right*, then SoFi can help you **achieve**financial independence
to realize your ambitions!!



### **Why SoFi?:** Our Key Points of Differentiation

Everything we do must reinforce one of these four points of differentiation delivered with a MEMBER-centric approach & sensibility in order to:

> pay a friend / bill

> > simplicity

attractive value

and price

any place

- Build a TRUSTED RELATIONSHIP
- Show that our products are **BETTER when used TOGETHER**



convenient experience

Convenience

any time

any platform

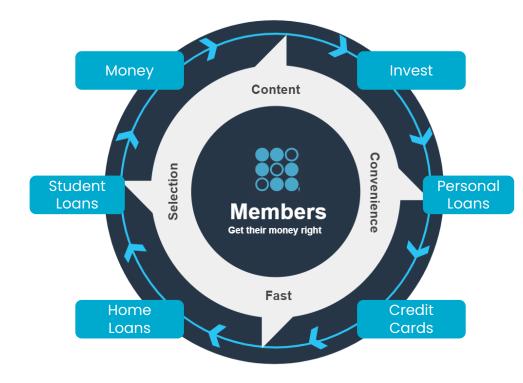
ease of use

## <u>The SoFi Strategy</u>: A member experience & full suite of products that leverages the FSPL

Leveraging the financial services productivity loop ("FSPL") strategy where building **TRUST** and a "**RELATIONSHIP**" in the 1st product drives success in the next, results in **Highest LTV & Lowest CAC** resulting in **our competitive advantage**.

Building our products so that they are **BETTER when used TOGETHER** further builds our competitive advantage in driving **SoFi's FSPL** 

Best unit economics from lower CAC, lower cost from vertical integration win!!







facebook





**NETFLIX** 

Uber





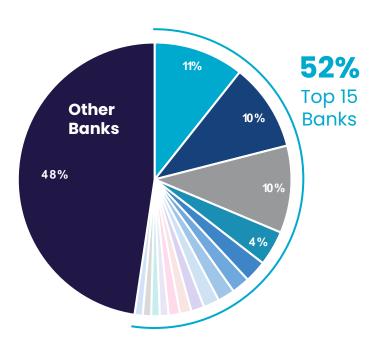
**Booking.com** 

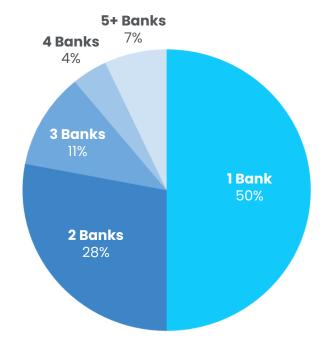
The "winner takes most" Fintech opportunity remains ...and now is SoFi's time

### Up for Grabs: 500M+ Accounts Across 4,700+ FDIC Incumbent Banks

Top 10 legacy banks hold ~50% of consumer's 500M+ bank accounts

50% of Americans use more than one bank for financial services



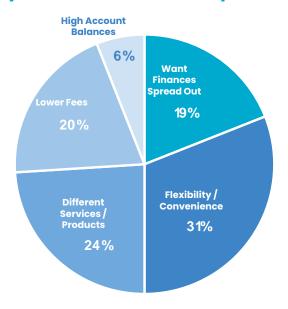


Source: WalletHub, Bank Market Share by Deposits and Assets. September 16, 2019.

Source: Go Bankina Rates, January 17, 2018

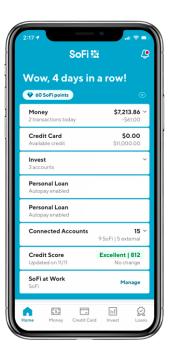
## Consumers are left using multiple accounts given the lack of an integrated one-stop shop on one digital platform

#### **Why Americans Use Multiple Banks**



~80% of consumers cite **inadequate One- Stop Shops** as the reason for >1 account

SoFi is the <u>only company</u> providing this solution today in one app!!



Source: Go Banking Rates, January 17, 2018.

### And has a World Class Management Team that Combines **Expertise in Technology and Financial Services**



**Anthony Noto** CEO









**Chris Lapointe** 





Michelle Gill Group Business Lead: Lending







**Maria Renz** Group Business Lead: Money, Invest, Credit Card amazon



**Jennifer Nuckles** Group Business Lead: Enterprise, Content & Insights



**Clay Wilkes** Founder & CEO: Galileo





**Assaf Ronen** Head of Engineering Product and Design amazon Microsoft



Micah Heavener **Head of Operations** 





**Lauren Webb** CMO





**Anna Avalos** Head of People





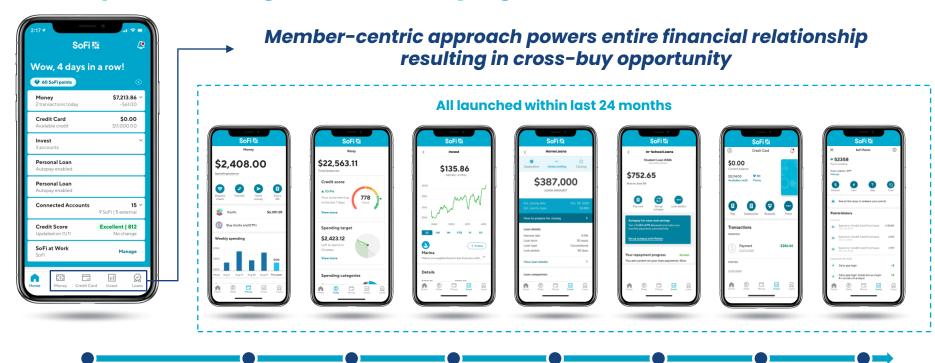


**Rob Lavet** General Counsel SallieMae



**Agron Webster** Chief Risk Officer TOYOTA CITI

## Sofi <u>Uniquely</u> Offers a Full Suite of Financial Products All In One App to help members get their money right!!



SoFi Home Timeline

Launched Jan 2019

Money

Relay Q1 2019

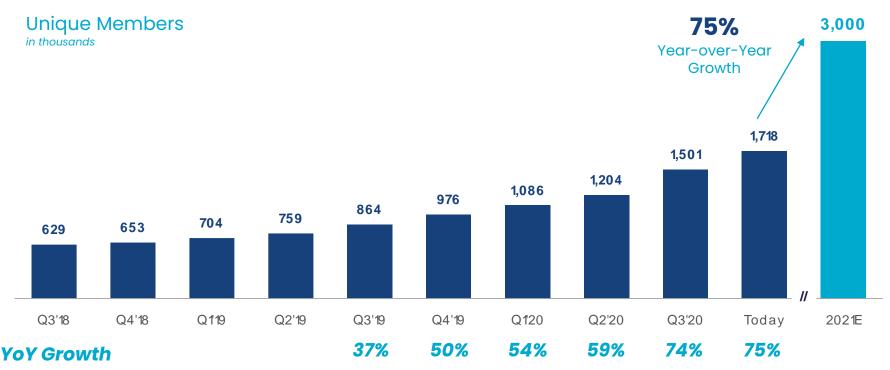
Invest Q1 2019 Home Loans In-School Loans

Credit Card SoFi Rewards

ote: Q1 2019 Home Loans refers to the re-launch of SoFi Home Loans: O1 2019 Invest launch refers to launch of "Active Invest"

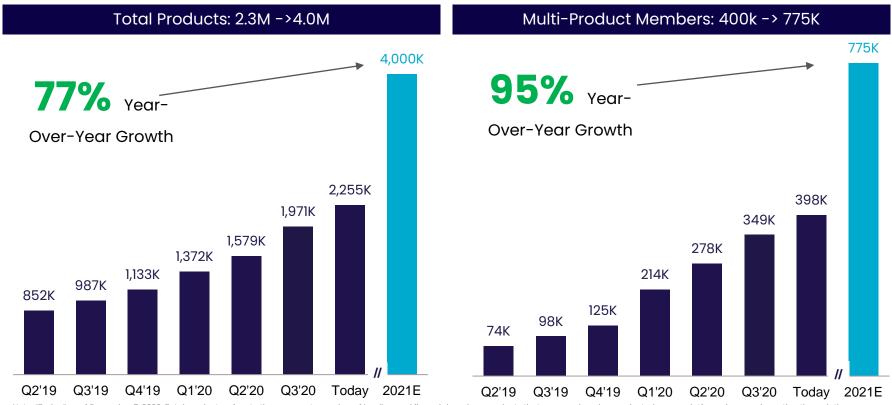


## On Track to Exceed 3M Members in 2021 Up 75% After 6 Consecutive Quarters of Accelerating YoY Growth



Note: "Today" as of December 7, 2020. Unique members represent the cumulative number of members that have borrowed on the SoFi platform or opened a financial services account through SoFi Money, SoFi Invest, SoFi Relay or SoFi Credit Card (whether or not they are still registered for such products) as of a given period. Unique members measures the value of data collected and represent vital cross sell opportunities.

### Nearly doubling our multi-product members to 775K



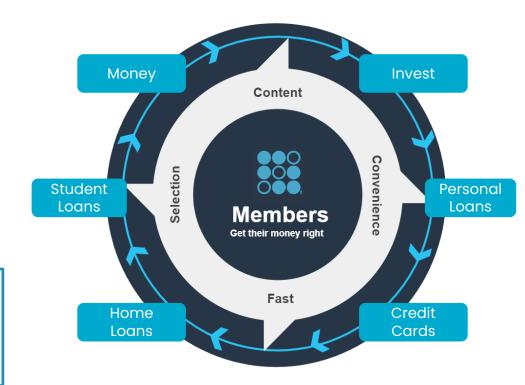
Note: "Today" as of December 7, 2020. Total products refers to the aggregate number of lending and financial services products that our members have selected on our platform since our inception through the reporting date. Multi-product members represents the number of members who have or have had more than one SoFi product within our lending and financial services product suite.

## <u>The SoFi Strategy</u>: A member experience & full suite of products that leverages the FSPL

Leveraging the financial services productivity loop ("FSPL") strategy where building **TRUST** and a "**RELATIONSHIP**" in the 1st product drives success in the next, results in **Highest LTV & Lowest CAC** resulting in our competitive advantage.

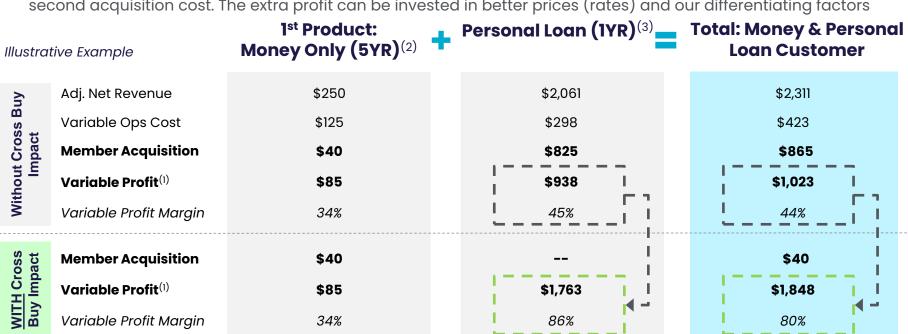
Building our products so that they are **BETTER when used TOGETHER** further builds our competitive advantage in driving **SoFi's FSPL** 

Best unit economics from lower CAC, lower cost from vertical integration win!!



### Multi-product Usage Leads to Best-in-Class Unit Economics and Greater Lifetime Value of Each Member

A Money member cross buying to a loan <u>increases total variable profit /member by \$825 (+180%)</u> due to no second acquisition cost. The extra profit can be invested in better prices (rates) and our differentiating factors



#### Combination of Money + Loan drives higher LTV relative to Standalone Offerings

<sup>(1)</sup> Variable profit excludes fixed direct operating expenses (primarily headcount) that do not correspond directly with growth in members or revenue. Variable profit is a non-GAAP measure used solely in this illustrative example to highlight the indicative value of a member over time; it is not otherwise used as a performance measure and, as presented in this context, is not capable of reconciliation

Money Variable Profit per account represents forecasted 5 year cumulative Net Revenue and variable perations costs of a member acquired in Q33 2020. On average new Q3 Money Members were acquired at \$36. Cumulative revenue of \$250 assumes on average that a Money Member acquired in Q3 2020 wi spend 5000 per year for the next 5 years and SoF will earn 1½ interchange revenue. Cumulative variable op sexpenses forecast consistent with historical trends where year 1 ops expenses are ~550 and materially less in subsequent years.

65%+ of Home Loans

come from existing members driving

~\$30 million in Q3'20 revenue on \$1

million in acquisition marketing



Note: Data as of September 30, 2020 Revenue refers to Adjusted Net Revenue

## Home Loans Cross Buying momentum helped drive ~\$30m in revenue on just \$1m in acquisition marketing

~65%+ of Home Loans are from existing members driving an incremental \$5k in variable profit per loan due to no second acquisition cost

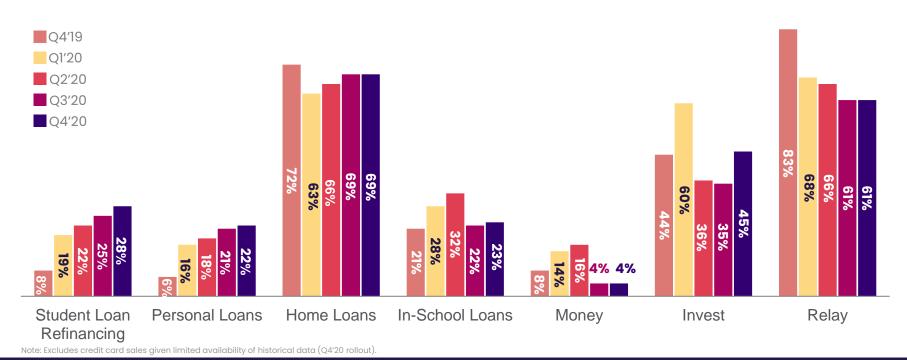
Key Metrics	Re-Launch (Q1/19)	<b>Current</b> (Q3'20)	Improvement		
Adjusted Net Revenue per Funded Loan	\$10K	\$15K	+\$5K	•	Drives Volume and Revenue
Variable Operations Cost Per Funded Loan	\$13K	\$5K	+\$8K		Increased Sales Capacity
Acquisition Cost Per Funded Loan	\$6K	\$0.4K	+\$5K		Meaningful Reduction of Acquisition Cost
Variable Profit (Loss) per Funded Loan <sup>(1)</sup>	(\$9к)	\$10K	+\$19K	•	\$19K More Variable Profit

Note: Variable profit excludes fixed direct operating expenses (primarily headcount) that do not correspond directly with growth in members.

<sup>(1)</sup> Based on Total Adjusted Net Revenue, Total Variable Operations Cost and Total Acquisition Cost divided by loans originated during indicated period. Variable profit is a non-GAAP measure used solely in this illustrative example to highlight the indicative value of a member over time; it is not otherwise used as a performance measure and, as presented in this context, is not capable of reconciliation

## Continued Momentum in Cross Buy is Leading to Better Unit Economics

24% of Products Sales Come From Cross Buy from existing members at significantly lower acquisition cost



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**Approaching an inflection point in the Financial Services Productivity Loop 2021E** ~4M Products Q3'20 Relay: 800K High ~2M Products Frequency, Money: 969k Low Member **Acquisition** Relay: 318K Invest: 866K Cost **Money: 418K PL: 628K Invest: 334K SLR: 505K** High LTV, PL: 489K Low CC: 102K **Frequency SLR: 388K** HL: HL: 12K **30K** 21K Loans from Cross Buy YTD Est. 60K Loans from Cross Buy = ~\$48M

Note: PL - Personal Loans, SLR - Student Loan Rell, HL - Home Loans, CC - Credit Card. LTV Telers to Lifetime Value.

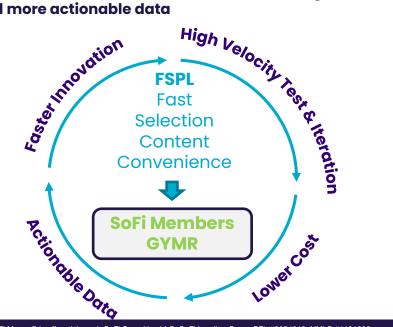
## SoFi's Technology & Operations Create Advantages for Our FSPL in Faster Innovation, Lower Costs, More Data & Iterative Testing

**Marketing** SoFiLending **Expertise Operations & Fulfillment Capabilities Risk & Underwriting Capabilities Technology Infrastructure** 

We built our Lending business full stack across tech & operations, giving us a competitive advantage in a multi-product strategy

Our full stack tech & operations capabilities enabled us **to launch 5 new** products in 12 months and at a lower cost

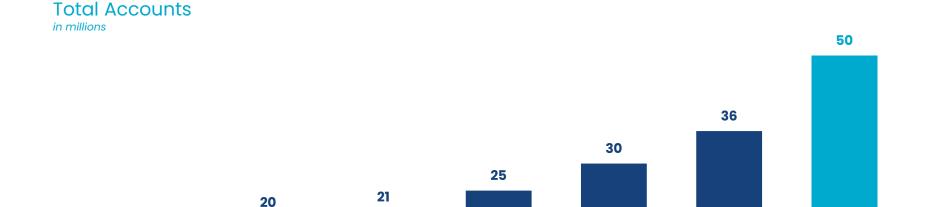
Being full stack drives faster innovation, lower cost at scale, higher velocity of iterative testing, and more actionable data



# Tech platform accelerates SoFi FSPL, distributes SoFi products via Galileo partners, and builds AWS of fintech



### Galileo has seen 6 quarters of accelerating growth in total accounts



17

Q1'19

8%

YoY

Growth

Q2'19

23%

Note: Total accounts reflect open accounts at period end, including SoFi open accounts, regardless of whether there was transaction activity. Accounts prior to Q2'20 are unaudited as these were recorded prior to SoFi's acquisition of Galileo on May 14, 2020.

Q4'19

62%

Q1'20

75%

Q2'20

83%

Q3'20

131%

Q3'19

30%

## SoFi positioned to be the "Winner Takes Most"

- Targeting high earners not well served (HENWS)
   ages 22+ predominantly earning \$100,000+
- Uniquely offering comprehensive suite of products and services in a sea of single point solutions – only place to get your money right on 1 app
- Next generation, fully integrated tech and operations, and digitally native financial services business
- Competitive advantage via Financial Services Productivity Loop that drives superior unit economics
- Actionable data from an ecosystem of products across lending, financial services and payments processing



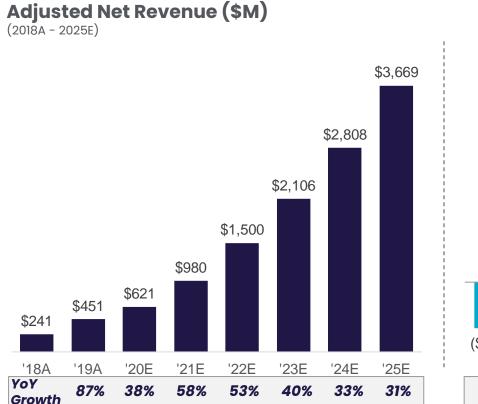
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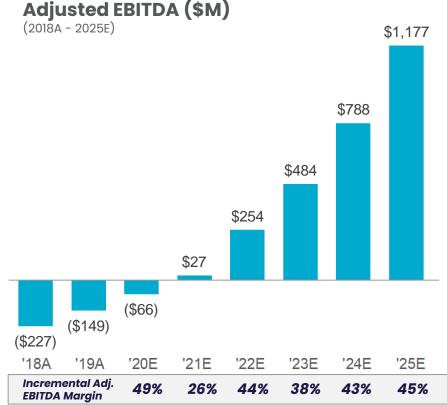
# Financials

Driving accelerating revenue growth and margin expansion



## Accelerating revenue growth in 2021 with strong incremental adjusted EBITDA margins through 2025





Note: Adjusted Net Revenue and Adjusted EBITDA are non-GAAP measures. See GAAP reconciliation in Appendix. Incremental Adjusted EBITDA margin represents the delta between current period adjusted EBITDA and prior period adjusted EBITDA divided by the delta between current period adjusted net revenue.

### **Our 3 Business Segments**



### Lending

- **Student Loan Refi**
- **Personal Loans**
- **Home Loans**
- In School Loans

### (GALILEO Technology **Platform**

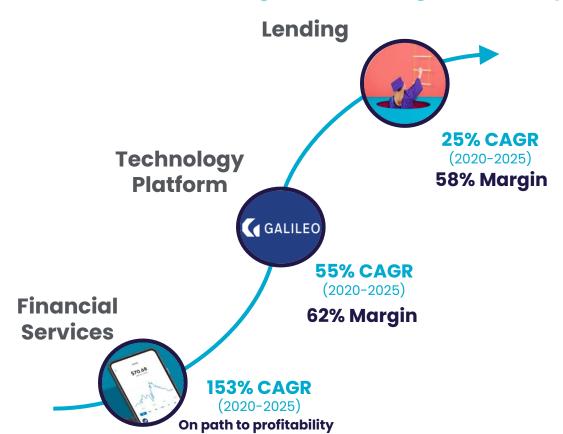
- Galileo
- 1/6<sup>th</sup> ownership of **Apex Clearing**



### **Financial Services**

- Invest
- Relay
- Money
- **Protect**
- **Credit Card**
- Lantern

### All at different stages in their growth trajectory & lifecycle

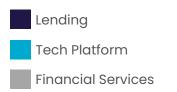


### Resulting in diversification of:

- Revenue
- Growth Rates
- Interest Rate Exposure
- Geographic Exposure

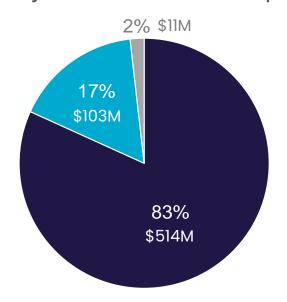
Note: Margin represents contribution profit margin as of Q3'20; CAGR represents adjusted net revenue CAGR.

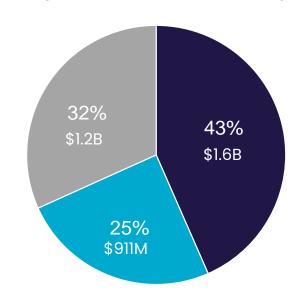
#### **Diversified Revenue Streams**



### 2020E Adj. Net Revenue Composition

2025E Adj. Net Revenue Composition





\$621M Adj. Net Revenue

\$3.7B Adj. Net Revenue

Note: \$621m Adjusted Net Revenue is net of ~(\$8m) corporate expenses. Adjusted Net Revenue and Adjusted EBITDA are non-GAAP measures. See GAAP reconciliation in Appendix.

## Growth at scale and meaningful profitability 43% revenue CAGR and 30%+ Adjusted EBITDA margins

Adjusted
Net
Revenue

\$ in millions	2019 A	2020 E	2021 E	2022 E	2023 E	2024 E	2025 E
Lending	\$443	\$514	\$710	\$958	\$1,167	\$1,361	\$1,593
Technology Platform	1	103	226	347	502	682	911
Financial Services	4	11	44	195	436	765	1,164
Corporate	4	(8)	-	_	_	-	_
Adjusted Net Revenue	\$451	\$621	\$980	\$1,500	\$2,106	\$2,808	\$3,669



20-25 CAGR

25% 55% 153%

<b>Contribution</b>
Profit

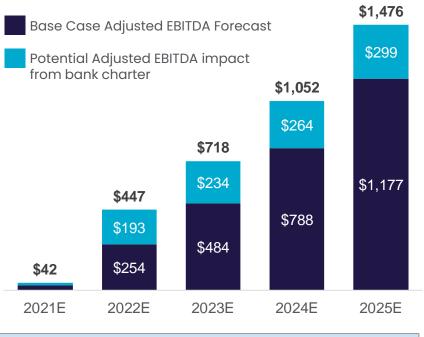
Lending	\$92	\$218	\$323	\$427	\$542	\$612	\$708
Technology Platform	1	53	80	116	158	204	260
Financial Services	(119)	(133)	(138)	(83)	52	269	544
Contribution Profit (Loss)	(\$26)	<b>\$</b> 138	\$266	\$459	\$752	\$1,085	\$1,512
Lending	21%	42%	46%	45%	46%	45%	44%
Technology Platform	100%	52%	36%	33%	31%	30%	28%
Financial Services	NM	NM	-311%	-43%	12%	35%	47%
Contribution Profit Margin	-6%	22%	27%	31%	36%	39%	41%
Adjusted EBITDA	(\$149)	(\$66)	\$27	\$254	\$484	\$788	\$1,177
Adjusted EBITDA Margin	-33%	-11%	3%	17%	23%	28%	32%

(1) Adjusted Net Revenue and Adjusted EBITDA are non-GAAP measures. Adjusted EBITDA margin is calculated as Adjusted EBITDA divided by Adjusted Net Revenue. Note: See GAAP reconciliation in Appendix.

### Illustrative impact of a bank charter

#### Adjusted EBITDA (\$M)

(2021E - 2025E)



### **Key Benefits of Bank Charter**

- Durability
- Lower cost of capital
- Increased NIM from holding loans longer
- Enables increased growth in lending

Cumulative \$208M \$442M \$706M \$1,005M



### **Transaction Overview (1/2)**

#### Pro forma valuation

(\$ in millions except per share values)

IPOE Illustrative Share Price

Pro forma shares outstanding (millions) 865.1

Pro Forma Equity Value \$8,651

#### Pro Forma Equity Value / Net Income

21.3x (based on 2024E net income of \$406m)

**13.6x** (based on 2025E net income of \$635m)

#### Sources & Uses

(\$ in millions)

Sources	
Cash from IPOE	\$805
Cash from T. Rowe Investment	370
Cash from PIPE (incl. Co-Investment)	1,225
Total Sources	\$2,400
Uses	
Cash to Balance Sheet	\$1,910
Illustrative Transaction Fees	65
Repayment of Galileo Seller Note	275
Secondary Proceeds	150
Total Uses	\$2,400

\$10.00

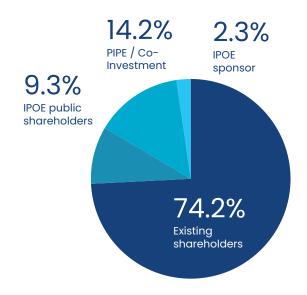
### **Transaction Overview (2/2)**

Pro forma equity value of ~\$8.7bn

\$1,225 million PIPE raised at \$10.00 per share, including \$275 million from Social Capital and Hedosophia

Completion of transaction is expected by Q1'21

### Pro forma ownership<sup>1</sup> (%)



### Non-GAAP Reconciliations - Q3'20 YTD & Historical

	Nine months ended September 30					Year ended December 31		
	2020		2019		2019	2018		
Total Net Revenue	\$ 394,041	\$	378,417	\$	442,659	\$ 269,399		
Servicing Rights	16,332		(5,345)		(8,487)	(1,197)		
Residual interests classified as debt	28,815		16,302		17,157	(27,481)		
Adjusted net revenue	\$ 439,188	\$	389,374	\$	451,329	\$ 240,721		
Net income (loss)	\$ (141,437)	\$	(117,156)	\$	(239,697)	\$ (252,399)		
Non-GAAP adjustments:								
Interest Expense-corporate borrowings	8,849		3,807		4,962	233		
Income tax expense (benefit)	(99,519)		509		98	(958)		
Depreciation and amortization	44,346		10,800		15,955	10,912		
Stock-based expense	70,689		43,804		61,419	43,459		
Impairment expense	-		1,821		2,205	500		
Transaction-related expense	9,161		-		-	-		
Fair value changes in warant liabilities	6,371		(2,760)		(2,834)	-		
Servicing rights	16,332		(5,345)		(8,487)	(1,197)		
Residual interests classified as debt	28,815		16,302		17,157	(27,481)		
Total Adjustments	85,044		68,938		90,475	25,468		
Adjusted EBITDA	\$ (56,393)	\$	(48,218)	\$	(149,222)	\$ (226,931)		

Note: "Servicing Rights" reflects non-cash changes in fair value inputs and assumptions on servicing rights, including conditional prepayment and default rates and discount rates. "Residual interests classified as debt" reflects changes in fair value inputs and assumptions on residual interests classified as debt, including conditional prepayment and default rates and discount rates.

### Selected Projected Financial Results<sup>(1)</sup>

\$ in millions	2020 E	2021 E	2022 E	2023 E	2024 E	2025 E
Lending	\$514	\$710	\$958	\$1,167	\$1,361	\$1,593
Technology Platform	103	226	347	502	682	911
Financial Services	11	44	195	436	765	1,164
Corporate	(8)	-	-	-	-	-
Adjusted Net Revenue (2)	\$621	\$980	\$1,500	\$2,106	\$2,808	\$3,669
Lending	\$218	\$323	\$427	\$542	\$612	\$708
Technology Platform	53	80	116	158	204	260
Financial Services	(133)	(138)	(83)	52	269	544
Contribution Profit (3)	\$138	\$266	\$459	\$752	\$1,085	\$1,512
Adjusted EBITDA <sup>(2)</sup>	(\$66)	\$27	\$254	\$484	\$788	\$1,177
Stock Based Compensation	(94)	(117)	(118)	(128)	(137)	(144)
Depreciation & Amortization	(71)	(105)	(106)	(104)	(72)	(72)
Income Tax (Expense) / Benefit	100	-	-	-	(114)	(247)
Other <sup>(4)</sup>	(\$88)	(\$42)	(\$43)	(\$52)	(\$60)	(\$78)
GAAP Net Income	(\$220)	(\$238)	(\$13)	\$200	\$406	\$635

<sup>1)</sup> Management uses forward-looking GAAP and non-GAAP measures to evaluate SoFi's projected financials and operating performance. Certain forward-looking non-GAAP measures are presented without corresponding GAAP reconciliations due to the inherent difficulty in forecasting and quantifying certain amounts that are necessary for such reconciliations.

Adjusted Net Revenue and Adjusted EBITDA are non-GAAP measures. Adjusted net revenue is defined as total net revenue, adjusted to exclude the fair value changes in servicing rights and residual interests classified as debt due to valuation inputs and assumptions changes, which relate only to our Lending segment. Adjusted EBITDA is defined as net income (loss), adjusted to exclude the effect of certain non-cash items and certain charges that are not indicative of our core operating performance or results of operations.

<sup>(3)</sup> Contribution Profit is the primary measure of segment profit and loss reviewed by SoFi in accordance with ASC 280 and is only measured for reportable segments. Contribution profit is defined as total net revenue for each reportable segment less fair value changes in servicing rights and residual interests classified as debt that are attributable to assumption changes, which impact the contribution profit within the Lending segment, and expenses directly attributable to the corresponding reportable segment.

(4) Other includes interest on corporate debt, impairment expense, transaction related expenses, fair value changes in warrant liabilities, servicing rights and residual debt interests.