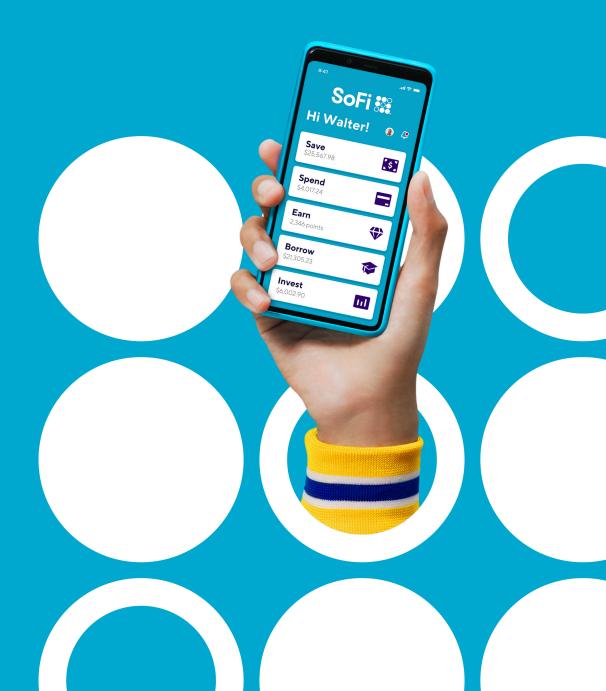


SoFi Technologies, Inc. Reports

# THIRD QUARTER 2021 RESULTS





#### RECORD GAAP AND ADJUSTED REVENUE AND 5TH CONSECUTIVE QUARTER OF POSITIVE ADJUSTED EBITDA

#### TOTAL YEAR-OVER-YEAR MEMBER GROWTH OF 96% TO 2.9 MILLION

ADDED 377,000 NEW MEMBERS, SECOND-HIGHEST QUARTERLY INCREASE IN COMPANY HISTORY

TOTAL PRODUCTS UP 108% TO 4.3 MILLION, 5TH CONSECUTIVE QUARTER OF YEAR-OVER-YEAR TRIPLE-DIGIT GROWTH

SOFI MONEY, SOFI INVEST AND SOFI CREDIT CARD DROVE 79% OF NEW MEMBER GROWTH AND 73% OF CROSS-BUY

SAN FRANCISCO, Calif – (BUSINESS WIRE) – November 10, 2021 – SoFi Technologies, Inc. (NASDAQ: SOFI), a member-centric, one-stop shop for digital financial services that allows members to borrow, save, spend, invest and protect their money, reported financial results today for its third quarter ended September 30, 2021.



I believe we've accomplished more at SoFi across our uniquely diversified platform of mobile-first financial services products over the past year than many other companies will achieve in a lifetime."

"I believe we've accomplished more at SoFi across our uniquely diversified platform of mobile-first financial services products over the past year than many other companies will achieve in a lifetime," said Anthony Noto, CEO of SoFi Technologies, Inc. "Our strategy to build the first digital one-stop shop that meets our members' financial needs for every major event in their lives, and all of the days in between, continues to pay off. Through successful execution, we've grown, broadened, and diversified our three business segments, resulting in another quarter of record revenue and a fifth consecutive quarter of positive EBITDA — even as the student lending environment remained depressed, and economic and market conditions remained volatile. The third quarter was our second-highest ever for both member and product growth. Total members grew 96% year-over-year, to 2.9 million, with 377,000 additions up 35% from 279,000 in the second quarter. Total products grew 108% year-over-year, to nearly 4.3 million, with 600,000 additions up 24% from 483,000 in the second quarter. And we continued to leverage our Financial Services Productivity Loop (FSPL) strategy, with SoFi Invest, SoFi Money and SoFi Credit Card first members driving 79% of our new member growth and 73% of cross-buy in the quarter."



#### **Consolidated results summary**

	Three Months Ended September 30,		
(\$ in thousands)	2021	2020	% Change
Consolidated – GAAP			
Total net revenue	\$272,006	\$200,787	35%
Net loss	(30,047)	(42,878)	(30)%
Consolidated – Non-GAAP			
Adjusted net revenue <sup>(1)</sup>	\$277,190	\$216,759	28%
Adjusted EBITDA <sup>(1)</sup>	10,256	33,509	(69)%

<sup>(1)</sup> Adjusted net revenue and adjusted EBITDA are non-GAAP financial measures. For more information and reconciliations to the most comparable GAAP measures, see "Non-GAAP Financial Measures" and Table 2 to the "Financial Tables" herein.

Noto continued: "We hit several new milestones across our businesses. Third quarter Lending revenue reached a new high, driven primarily by record funded volume and revenue in our personal loans business — a testament to our success over the past four years in diversifying this segment beyond Student Loan Refinancing, where volumes remain at less than half their pre-Covid levels. In Financial Services, our products, many of which are less than three years old, grew 179% year-over-year, to 3.2 million. In our Technology Platform segment, the 13 new clients we added brought our year-to-date total to 35, and we finished the quarter with 89 million client-enabled accounts, up 80% from the same prior-year quarter. We also completed both a comprehensive update of Galileo's on-premise technology, and the build-out of a new cloud-based modern card issuing and payment platform, where we are now onboarding new clients. And as a company, SoFi exceeded \$1 billion in annualized runrate revenue and now has \$4.6 billion in capital. In the last year, we have raised \$3.6 billion, including \$2.4 billion in a combined private financing led by T. Rowe Price, a PIPE and public listing, and \$1.2 billion via a convertible debt offering at a 0% coupon in early October. In summary, the third quarter of 2021 capped a year-long sprint of great milestones, and we now have more flexibility than ever to execute and fund our long-term strategic growth plans and position SoFi as the 'winner takes most' in financial technology."

#### **Consolidated Results**

Total GAAP net revenue of \$272.0 million in the third quarter of 2021 increased 35% from the same prior-year period. On an adjusted basis, net revenue for the third quarter of 2021 was \$277.2 million, a record for us and 28% above last year's third quarter total of \$216.8 million. Strength in all three of SoFi's business segments drove the growth in these measures.

SoFi recorded a \$30.0 million GAAP net loss for the third quarter of 2021, an improvement of nearly \$13 million from last year's third quarter net loss of \$42.9 million. Third quarter adjusted EBITDA of \$10.3 million was positive for the fifth consecutive quarter.



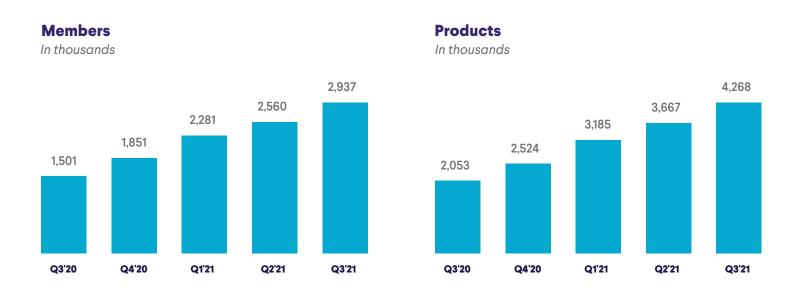
#### **Member and Product Growth**

Continued new product enhancements, together with more effective execution of our marketing, branding and FSPL strategies, drove another quarter of robust growth in both members and total products. As SoFi solidifies itself as a one-stop shop for digital financial products that meet all of our members' financial needs throughout a lifetime, this creates a compounding effect on member referrals, greater adoption of multiple products and cost-efficient scaling of our broad-based offering. The efficiencies we gain through the FSPL allow us to invest more in new products and enhancements and better pricing, which completes the virtuous circle for SoFi and our members.

During the third quarter, we launched a series of marketing campaigns designed to increase SoFi's brand awareness, members and products. The SoFi Money Moves brand campaign we debuted during the US Open tennis tournament in September and the regular NFL season has significantly raised SoFi's profile. This campaign includes an integrated, cross-platform, multi-channel marketing program that leverages nationally televised NFL games and events at SoFi Stadium, our most comprehensive digital influencer program to date, a SoFi Money Moves social video contest on TikTok, and a new referral program.

Total members grew 96% year-over-year to 2.9 million, from 1.5 million. This marked SoFi's second largest quarter of new member additions at approximately 377,000, and a 35% increase from the approximately 279,000 new members added in the second quarter.

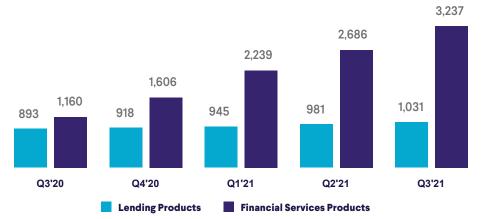
Total products more than doubled year-over-year, to 4.3 million from 2.1 million, representing SoFi's fifth consecutive quarter of triple-digit annual growth. We added approximately 600,000 new products, which was our second-highest quarterly total ever, and up 24% from approximately 483,000 new products added in the prior quarter. As important, our sequential product growth exceeded our member growth in absolute terms in the third quarter, indicating high product satisfaction and greater willingness to adopt additional products, further reinforcing the value of our FSPL strategy.





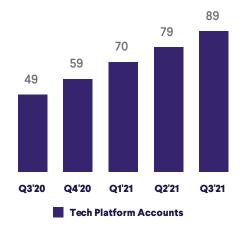
#### **Products by segment**





#### **Technology Platform Accounts**

In millions



Note: For additional information on our company metrics, see Table 5 in the "Financial Tables" herein.

In the Financial Services segment, growth of SoFi Invest and SoFi Money offerings primarily drove the 179% year-over-year product increase in the segment, to more than 3.2 million from 1.2 million. At quarter end, total Financial Services segment products were more than triple the number of Lending products.

Lending products rose across all loan types year-over-year in the third quarter, with personal and student loans the largest drivers of the overall 15% increase. Technology Platform accounts increased by 80% year-over-year in the third quarter of 2021, to nearly 89 million, due to both diverse new client additions and growth among existing Galileo clients.

Specific milestones achieved through our integrated marketing, product and FSPL efforts include:



#### **Money Moves Brand and Influencer Campaign:**

- SoFi unaided brand awareness more than doubled to a new high during the Money Moves campaign launch week.
- TV spots drove more than 500 million impressions during some of the biggest moments in fall sports, and nationally televised games from SoFi Stadium averaged more than 20 million TV viewers per game.
- By working with the biggest digital influencers across YouTube, Twitter, Instagram and TikTok, we drove an additional 400 million impressions and 775,000 engagements with SoFi content.
- Our hashtag challenge campaign #SOFIMONEYMOVES on TikTok drove more than 8 billion views and more than one million uses of our branded hashtag.

#### **Product, Cross-Buy, Referrals and Rewards:**

- The third quarter was SoFi's highest ever for cross-buying of products by existing members.
- By iterating on referrals, continuing to scale top of the funnel products, and expanding our popular SoFi Personal Loans SoFi Money bundle to 100% of our members, we drove a 65% sequential increase in cross-buy volume among SoFi Money-first members
- The success of our new and enhanced referral programs, including Refer the App and the SoFi Money referral drove an increase in member growth from referrals to 18% in the quarter, up from 3% in the second quarter.
- SoFi Rewards the only rewards program that allows members to earn points for both transactions and responsible financial behaviors drove 15% of the quarter's new product growth, up from 9% in the second quarter.

#### **Lending Segment Results**

Lending segment net revenues reached an all-time high on both a GAAP and an adjusted basis, at \$210.3 million and \$215.5 million, respectively, for the third quarter of 2021. This represented year-over-year increases of 30% and 21%, respectively, driven by growth in net interest income, and origination and gain on sale revenue.

Lending segment contribution profit of \$117.7 million increased 14% year-over-year in the third quarter of 2021, with strength in personal loans the largest driver.



#### **Lending - Segment Results of Operations**

	Three Months Ende	ed September 30,		
(\$ in thousands)	2021	2020	Variance	% Change
Total net revenue – Lending	\$210,291	\$162,112	\$48,179	30%
Servicing rights – change in valuation inputs or				
assumptions	(409)	4,671	(5,080)	(109)%
Residual interests classified as debt-change in valuation				
inputs or assumptions	5,593	11,301	(5,708)	(51)%
Directly attributable expenses	(97,807)	(75,073)	(22,734)	30%
Contribution Profit	\$117,668	\$103,011	\$14,657	14%
Adjusted net revenue – Lending <sup>(1)</sup>	\$215,475	\$178,084	\$37,391	21%

<sup>(1)</sup> Adjusted net revenue – Lending represents a non-GAAP financial measure. For more information and a reconciliation to the most comparable GAAP measure, see "Non-GAAP Financial Measures" and Table 2 to the "Financial Tables" herein.

Third quarter Lending segment total origination volume increased 49% year-over-year. Record volume in both personal and home loans, which were up 166% and 26%, respectively, more than offset the decline in student loan volume, which remains depressed by the extension through January 2022 of the CARES Act moratorium on federal student loan payments.

Record personal loan originations of more than \$1.6 billion increased by \$1 billion year-over-year. With rates on the rise, we benefited from SoFi's ability to leverage our testing and iterating platforms and capabilities across pricing, credit and marketing. We successfully captured increased demand from personal loan borrowers looking to remodel homes or refinance out of variable-rate debt into our attractive fixed-rate term products. Our 166% growth in personal loans reflects years of investing to penetrate the very attractive prime target, where our average FICO score of 749 for the quarter remains near all-time highs.

#### **Lending - Originations**

	Three Months Ended September 30,			
(\$ in thousands)	2021	2020	Variance	% Change
Home loans	\$793,086	\$631,666	\$161,420	26%
Personal loans	1,640,572	616,309	1,024,263	166%
Student loans	967,939	1,035,137	(67,198)	(6)%
Total	\$3,401,597	\$2,283,112	\$1,118,485	49%

SoFi also continues to compete effectively with our Rate Match Guarantee feature, which was introduced in the second quarter and further scaled during the third quarter. As important, we achieved record high personal loan NPS scores, approval and automation rates, as well as record low time-to-fund rates, even as funding volume and revenue hit new highs. Automation enhancements are a significant driver of member satisfaction: today, 70% of SoFi personal loans are "no touch" on income verification — and we keep iterating to drive that number even higher. And in home loans, we progressed further in our efforts to transition into the purchase side of the business through new, high-quality lead generation partnerships.



#### **Lending - Products**

	September 30, 2021	September 30, 2020	Variance	% Change
Home loans	21,318	12,174	9,144	75%
Personal loans	578,772	488,546	90,226	18%
Student loans	430,792	392,214	38,578	10%
Total lending products	1,030,882	892,934	137,948	15%

#### **Technology Platform Segment results**

SoFi's Technology Platform segment consists primarily of Galileo Financial Technologies, LLC (Galileo), a technology infrastructure provider we acquired in May 2020. Already a leader in the internet-only neobank space, Galileo continues to expand into new client segments, while adding to its suite of product offerings. Galileo signed 13 new clients during the quarter, bringing the year-to-date total to 35. Client accounts enabled by Galileo rose by 80% year-over-year in the third quarter, to nearly 89 million from 49 million, through new client acquisition and growth at existing clients.

#### **Technology Platform segment**

	September 30,	September 30,		
	2021	2020	Variance	% Change
Total accounts	88,811,022	49,276,594	39,534,428	80%

Technology Platform segment net revenue of \$50.2 million for the third quarter of 2021 was up 29% compared to the prior year period, when we benefited from the government stimulus. We remain committed to positioning Galileo to capture the secular transition of physical payments to digital payments and the accelerating need for diverse fintech services in order to deliver durable, long-term compounding growth, and will continue to invest accordingly. This increased investment drove Galileo operating expenses 132% higher year-over-year and lowered the contribution margin from above 60% to 31% in the quarter. Maintaining this high level of investment for sustained, long-term growth will entail operating the business at a 20–30% margin range.

#### **Technology Platform – Segment Results of Operations**

	Three Months End			
(\$ in thousands)	2021	2020	Variance	% Change
Total net revenue	\$50,225	\$38,818	\$11,407	29%
Directly attributable expenses	(34,484)	(14,832)	(19,652)	132%
Contribution Profit	\$15,741	\$23,986	(8,245)	(34)%



#### **Financial Services Segment results**

Our Financial Services segment continues to benefit from significant growth in each product in our diverse suite of offerings. While we remain in investment mode to drive long-term, compounding growth, the scale we are achieving in members and products is beginning to contribute to overall company revenues. As important, we are maintaining this high level of investment while at the same time improving the unit economics across the segment.

Third quarter 2021 net revenue of \$12.6 million was nearly quadruple the third quarter 2020 total of \$3.2 million. The Financial Services segment contribution loss of \$39.5 million increased by \$2.0 million from the prior year quarter loss of \$37.5 million due to the ongoing investments made to grow this business.

#### Financial Services – Segment Results of Operations

	Three Months End	ed September 30,		
(\$ in thousands)	2021	2020	Variance	% Change
Total net revenue	\$12,620	\$3,237	\$9,383	290%
Directly attributable expenses	(52,085)	(40,704)	(11,381)	28%
Contribution loss	\$(39,465)	\$(37,467)	\$(1,998)	5%

By continuously innovating for members with new and relevant offerings, features and rewards, SoFi has added more than two million Financial Services products in the past year, to 3.2 million in total. In SoFi Invest, new offerings introduced during the quarter include seven new cryptocurrencies, extended hours quotes and a performance graph pilot. We also earned recognition for our growing Robo-Advisory business from *Barron's*, which just named SoFi the "Best Robo-Advisor" for 2021. Triple-digit growth in SoFi Money and SoFi Invest products were the largest drivers of our 179% year-over-year increase in total Financial Services products. We also made multiple enhancements to the SoFi Credit Card across product, credit policy, marketing and affiliate optimization, which drove strong growth in account holders, spend and balances in the quarter.

#### **Financial Services - Products**

	September 30, 2021	September 30, 2020	Variance	% Change
Money	1,161,322	417,613	743,709	178%
Invest	1,233,527	415,718	817,809	197%
Credit Card	65,595	261	65,334	n/m
Relay	749,972	318,384	431,588	136%
At Work	26,367	8,023	18,344	229%
Total products	3,236,783	1,159,999	2,076,784	179%



#### **Convertible Debt Offering**

On September 29, 2021, SoFi Technologies, Inc. announced that it priced a private offering of 0.00% convertible senior notes due 2026 and increased the aggregate principal amount of the offering to \$1.2 billion. The issuance and sale of the notes settled on October 4, 2021.

#### SoFi Technologies, Inc. Warrants Redemption

On November 4, 2021, SoFi Technologies, Inc. announced that it will redeem all of its outstanding Public Warrants that were issued under the Warrant Agreement, dated October 8, 2020, by and between the Company and Continental Stock Transfer & Trust Company, as warrant agent, (the "Warrant Agreement"), as part of the units sold in the initial public offering (the "IPO") of Social Capital Hedosophia Holding Corp. V ("SCH"), as well as all of its outstanding Private Warrants to purchase Common Stock that were issued under the Warrant Agreement in a private placement simultaneously with the IPO, and that remain outstanding at 5:00 p.m. New York City time on December 6, 2021 (the "Redemption Date"), for a redemption price of \$0.10 per Warrant. Social Finance Inc. completed a business combination with SCH on May 28, 2021, in connection with which SCH was renamed SoFi Technologies, Inc.

The Warrants may be exercised by the holders thereof until 5:00 p.m. New York City time on the Redemption Date to purchase fully paid and non-assessable shares of Common Stock underlying such Warrants. As the Reference Value is less than \$18.00 per share, payment upon exercise of the Warrants may be made either (i) in cash, at an exercise price of \$11.50 per share of Common Stock or (ii) on a "cashless basis" in which the exercising holder will receive a number of shares of Common Stock to be determined in accordance with the terms of the Warrant Agreement and based on the Redemption Date and the volume weighted average price (the "Fair Market Value") of the Common Stock during the 10 trading days immediately following the date on which the notice of redemption was sent to holders of Warrants. The Company will provide holders the Fair Market Value no later than one business day after such 10-trading day period ends. In no event will the number of shares of Common Stock issued in connection with an exercise on a cashless basis exceed 0.361 shares of Common Stock per Warrant. If any holder of Warrants would, after taking into account all of such holder's Warrants exercised at one time, be entitled to receive a fractional interest in a share of Common Stock, the number of shares the holder will be entitled to receive will be rounded down to the nearest whole number of shares.

Any Warrants that remain unexercised at 5:00 p.m. New York City time on the Redemption Date will be void and no longer exercisable, and the holders of those Warrants will be entitled to receive only the redemption price of \$0.10 per Warrant.



#### **Guidance and Outlook**

Third quarter 2021 adjusted net revenue of \$277 million exceeded quarterly guidance of \$245 million to \$255 million by 13% at the low end and 9% at the high end. Adjusted EBITDA of \$10 million for the quarter exceeded quarterly guidance of \$(7) million to \$3 million by \$17 million at the low end and \$7 million at the high end.

Management expects an acceleration of annual growth in the fourth quarter of 2021, with expected adjusted net revenue of \$272 million to \$282 million, up 49–55% year-over-year, versus 28% year-over-year growth in the third quarter, and expected adjusted EBITDA of \$2 million to \$5 million.

Management now expects to exceed its original guidance, with full-year adjusted net revenue of \$1.002 billion to \$1.012 billion and full-year adjusted EBITDA of \$28 million to \$31 million. Management will further address fourth quarter and full-year 2021 guidance on the quarterly earnings conference call.

#### **Earnings Webcast**

SoFi's executive management team will host a live audio webcast beginning at 5:00 p.m. Eastern Time (2:00 p.m. Pacific Time) today to discuss the quarter's financial results and business highlights. All interested parties are invited to listen to the live webcast at https://investors.sofi.com. A replay of the webcast will be available on the SoFi Investor Relations website for 30 days. Investor information, including supplemental financial information, is available on SoFi's Investor Relations website at https://investors.sofi.com.

## Cautionary Statement Regarding Forward-Looking Statements

Certain of the statements above are forward-looking and as such are not historical facts. This includes, without limitation, statements regarding the financial position, business strategy and the plans and objectives of management for our future operations. These forward-looking statements are not guarantees of performance. Such statements can be identified by the fact that they do not relate strictly to historical or current facts. Words such as "anticipate", "believe", "continue", "could", "estimate", "expect", "intend", "may", "opportunity", "future", "strategy", "might", "plan", "possible", "potential", "predict", "project", "should", "strive", "would", "will be", "will continue", "will likely result" and similar expressions may identify forward-looking statements, but the absence of these words does not mean that a statement is not forward-looking. Factors that could cause actual results to differ materially from those contemplated by these forward-looking statements include: (i) the effect of and uncertainties related to the COVID-19 pandemic (including any government responses thereto); (ii) our ability to achieve and maintain profitability in the future; (iii) the impact on our business of the regulatory environment and complexities with compliance related to such environment; (iv) our ability to become a bank holding company and acquire a national bank charter; (v) our ability to respond to general economic conditions; (vi) our ability to manage our growth effectively and our expectations regarding the development and expansion of our business; (vii) our ability to access sources of capital, including debt financing and other sources of capital to finance operations and growth; (viii) the success of our continued investments in our Financial Services segment and in our business generally; (ix) the success of our marketing efforts and our ability to expand our member basis; (ix) our ability to maintain



our leadership position in certain categories of our business and to grow market share in existing markets or any new markets we may enter; (xi) our ability to develop new products, features and functionality that are competitive and meet market needs; (xii) our ability to realize the benefits of our strategy, including what we refer to as our financial services productivity loop; (xiii) our ability to make accurate credit and pricing decisions or effectively forecast our loss rates; (xivii) our ability to establish and maintain an effective system of internal controls over financial reporting; (xiv) our ability to maintain the listing of our securities on Nasdaq; (xvi) our ability to realize the anticipated benefits of the Business Combination; and (xvii) the outcome of any legal or governmental proceedings that may be instituted against us. The foregoing list of factors is not exhaustive. You should carefully consider the foregoing factors and the other risks and uncertainties set forth in the section titled "Risk Factors" in the final proxy/ prospectus for our recently completed Business Combination, as filed with the Securities and Exchange Commission, and those that are included in any of our future filings with the Securities and Exchange Commission, including our periodic reports under the Exchange Act.

These forward-looking statements are based on information available as of the date hereof and current expectations, forecasts and assumptions, and involve a number of judgments, risks and uncertainties. Accordingly, forward-looking statements should not be relied upon as representing our views as of any subsequent date, and we do not undertake any obligation to update forward-looking statements to reflect events or circumstances after the date they were made, whether as a result of new information, future events or otherwise, except as may be required under applicable securities laws.

As a result of a number of known and unknown risks and uncertainties, our actual results or performance may be materially different from those expressed or implied by these forward-looking statements. You should not place undue reliance on these forward-looking statements.

#### **Non-GAAP Financial Measures**

This press release presents information about our adjusted net revenue and adjusted EBITDA, which are non-GAAP financial measures provided as supplements to the results provided in accordance with accounting principles generally accepted in the United States (GAAP). We use adjusted net revenue and adjusted EBITDA to evaluate our operating performance, formulate business plans, help better assess our overall liquidity position, and make strategic decisions, including those relating to operating expenses and the allocation of internal resources. Accordingly, we believe that adjusted net revenue and adjusted EBITDA provide useful information to investors and others in understanding and evaluating our operating results in the same manner as our management. These non-GAAP measures are presented for supplemental informational purposes only, have limitations as analytical tools, and should not be considered in isolation from, or as a substitute for, the analysis of other GAAP financial measures, such as total net revenue and net income (loss). Other companies may not use these non-GAAP measures or may use similar measures that are defined in a different manner. Therefore, SoFi's non-GAAP measures may not be directly comparable to similarly titled measures of other companies. Reconciliations of these non-GAAP measures to the most directly comparable GAAP financial measures are provided in Table 2 to the "Financial Tables" herein.

Forward-looking non-GAAP financial measures are presented without reconciliations of such forward-looking non-GAAP measures because the GAAP financial measures are not accessible on a forward-looking basis and reconciling information is not available without unreasonable effort due to the inherent difficulty in forecasting and quantifying certain amounts that are necessary for such reconciliations, including adjustments reflected in our reconciliation of historic non-GAAP financial measures, the amounts of which, based on historical experience, could be material.



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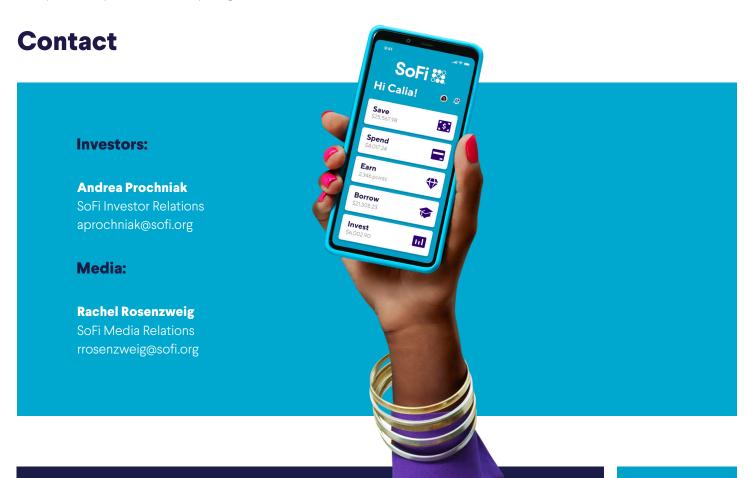
#### **About SoFi**

SoFi's mission is to help people achieve financial independence to realize their ambitions. Our products for borrowing, saving, spending, investing and protecting give our more than two million members fast access to tools to get their money right. SoFi membership comes with the key essentials for getting ahead, including career advisors and connection to a thriving community of like-minded, ambitious people. SoFi is also the naming rights partner of SoFi Stadium, home of the Los Angeles Chargers and the Los Angeles Rams. For more information, visit https://www.sofi.com or download our iOS and Android apps.

#### **Availability of Other Information About SoFi**

SOFI TECHNOLOGIES, INC. REPORTS THIRD QUARTER 2021 RESULTS

Investors and others should note that we communicate with our investors and the public using our website (www.sofi.com), the investor relations website (https://investors.sofi.com), and on social media (Twitter and LinkedIn), including but not limited to investor presentations and investor fact sheets, Securities and Exchange Commission filings, press releases, public conference calls and webcasts. The information that SoFi posts on these channels and websites could be deemed to be material information. As a result, SoFi encourages investors, the media, and others interested in SoFi to review the information that is posted on these channels, including the investor relations website, on a regular basis. This list of channels may be updated from time to time on SoFi's investor relations website and may include additional social media channels. The contents of SoFi's website or these channels, or any other website that may be accessed from its website or these channels, shall not be deemed incorporated by reference in any filing under the Securities Act of 1933, as amended.





#### **Financial Tables**

- 1. Condensed Consolidated Statements of Operations and Comprehensive Loss (unaudited)
- 2. Reconciliation of GAAP to Non-GAAP Financial Measures
- 3. Condensed Consolidated Balance Sheets (unaudited)
- 4. Condensed Consolidated Statements of Cash Flows (unaudited)
- 5. Company Metrics
- 6. Segment Financials

## Unaudited Condensed Consolidated Statements of Operations and Comprehensive Loss (In Thousands, Except for Share and Per Share Data)

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2021	2020	2021	2020
Interest income				
Loans	\$89,844	\$81,130	\$246,743	\$244,731
Securitizations	2,999	5,337	11,260	18,898
Related party notes	_	778	211	2,709
Other	758	872	2,023	5,126
Total interest income	93,601	88,117	260,237	271,464
Interest expense				
Securitizations and warehouses	19,360	34,280	75,418	121,481
Corporate borrowings	1,366	4,345	7,752	8,849
Other	500	280	1,400	2,026
Total interest expense	21,226	38,905	84,570	132,356
Net interest income	72,375	49,212	175,667	139,108
Noninterest income				
Loan origination and sales	142,147	103,869	362,211	271,082
Securitizations	(4,551)	12,752	(6,613)	(63,002)
Servicing	458	(6,637)	(11,875)	(18,298)
Technology Platform fees	49,951	35,405	140,560	51,607
Other	11,626	6,186	39,314	13,544
Total noninterest income	199,631	151,575	523,597	254,933
Total net revenue	272,006	200,787	699,264	394,041
Noninterest expense				
Technology and product development	74,434	55,428	209,771	143,432
Sales and marketing	114,985	77,458	297,170	204,395
Cost of operations	69,591	51,821	187,785	125,886
General and administrative	40,461	58,766	373,374	161,284
Provision for credit losses	2,401	_	2,887	_
Total noninterest expense	301,872	243,473	1,070,987	634,997
Loss before income taxes	(29,866)	(42,686)	(371,723)	(240,956)
Income tax (expense) benefit	(181)	(192)	(1,202)	99,519
Net loss .	\$(30,047)	\$(42,878)	\$(372,925)	\$(141,437)
Other comprehensive income (loss)				
Unrealized losses on available-for-sale securities, net	(150)	_	(150)	_
Foreign currency translation adjustments, net	204	24	(142)	(19)
Total other comprehensive income (loss)	54	24	(292)	(19)
Comprehensive loss	\$(29,993)	\$(42,854)	\$(373,217)	\$(141,456)
Loss per share	<u> </u>			
Loss per share – basic	\$(0.05)	\$(0.70)	\$(0.94)	\$(2.38)
Loss per share – diluted	\$(0.05)	\$(0.70)	\$(0.94)	\$(2.38)
Weighted average common stock outstanding – basic	800,565,830	75,320,032	429,750,486	72,296,724
Weighted average common stock outstanding – diluted	800,565,830	75,320,032	429,750,486	72,296,724

#### **Non-GAAP Financial Measures**

#### **Reconciliation of Adjusted Net Revenue**

Adjusted net revenue is defined as total net revenue, adjusted to exclude the fair value changes in servicing rights and residual interests classified as debt due to valuation inputs and assumptions changes, which relate only to our Lending segment. For our consolidated results and for the Lending segment, we reconcile adjusted net revenue to total net revenue, the most directly comparable GAAP measure, as presented for the periods indicated below:

	Three Months Ended September 30,		Nine Months Ended September 30,	
(\$ in thousands)	2021	2020	2021	2020
Total net revenue	\$272,006	\$200,787	\$699,264	\$394,041
Servicing rights – change in valuation inputs or				
assumptions <sup>(1)</sup>	(409)	4,671	11,924	16,332
Residual interests classified as debt - change in valuation				
inputs or assumptions <sup>(2)</sup>	5,593	11,301	19,261	28,815
Adjusted net revenue	\$277,190	\$216,759	\$730,449	\$439,188

	Three Months Ended September 30,		Nine Months Ended September 30,	
(\$ in thousands)	2021	2020	2021	2020
Total net revenue – Lending	\$210,291	\$162,112	\$524,559	\$331,874
Servicing rights – change in valuation inputs or				
assumptions <sup>(1)</sup>	(409)	4,671	11,924	16,332
Residual interests classified as debt - change in valuation				
inputs or assumptions <sup>(2)</sup>	5,593	11,301	19,261	28,815
Adjusted net revenue – Lending	\$215,475	\$178,084	\$555,744	\$377,021

<sup>(1)</sup> Reflects changes in fair value inputs and assumptions on servicing rights, including conditional prepayment and default rates and discount rates. These assumptions are highly sensitive to market interest rate changes and are not indicative of our performance or results of operations. Moreover, these non-cash charges are unrealized during the period and, therefore, have no impact on our cash flows from operations. As such, these positive and negative changes are adjusted out of total net revenue to provide management and financial users with better visibility into the net revenue available to finance our operations and our overall performance.

#### **Reconciliation of Adjusted EBITDA**

Adjusted EBITDA is defined as net income (loss), adjusted to exclude: (i) corporate borrowing-based interest expense (our adjusted EBITDA measure is not adjusted for warehouse or securitization-based interest expense, nor deposit interest expense and finance lease liability interest expense, as discussed further below), (ii) income taxes, (iii) depreciation and amortization, (iv) stock-based expense (inclusive of equity-based payments to non-employees), (v) impairment expense (inclusive of goodwill impairment and property, equipment and software abandonments), (vi) transaction-related expenses, (vii) warrant fair value adjustments, and (viii) fair value changes in servicing rights and residual interests classified as debt due to valuation assumptions. We reconcile adjusted EBITDA to net income (loss), the most directly comparable GAAP measure, for the periods indicated below:

<sup>(2)</sup> Reflects changes in fair value inputs and assumptions on residual interests classified as debt, including conditional prepayment and default rates and discount rates. When third parties finance our consolidated securitization variable interest entities ("VIEs") by purchasing residual interests, we receive proceeds at the time of the closing of the securitization and, thereafter, pass along contractual cash flows to the residual interest owner. These residual debt obligations are measured at fair value on a recurring basis, but they have no impact on our initial financing proceeds, our future obligations to the residual interest owner (because future residual interest claims are limited to contractual securitization collateral cash flows), or the general operations of our business. As such, these positive and negative non-cash changes in fair value attributable to assumption changes are adjusted out of total net revenue to provide management and financial users with better visibility into the net revenue available to finance our operations.

	Three Months End	Months Ended September 30,		Nine Months Ended September 30,	
(\$ in thousands)	2021	2020	2021	2020	
Net loss	\$(30,047)	\$(42,878)	\$(372,925)	\$(141,437)	
Non-GAAP adjustments:					
Interest expense – corporate borrowings <sup>(1)</sup>	1,366	4,346	7,752	8,849	
Income tax expense <sup>(2)</sup>	181	192	1,202	(99,519)	
Depreciation and amortization <sup>(3)</sup>	24,075	24,676	75,041	44,346	
Stock-based expense	72,681	26,551	162,289	70,689	
Transaction-related expense(4)	1,221	297	24,580	9,161	
Fair value changes in warrant liabilities(5)	(64,405)	4,353	96,504	6,371	
Servicing rights – change in valuation inputs or					
assumptions <sup>(6)</sup>	(409)	4,671	11,924	16,332	
Residual interests classified as debt-change in					
valuation inputs or assumptions <sup>(7)</sup>	5,593	11,301	19,261	28,815	
Total adjustments	40,303	76,387	398,553	85,044	
Adjusted EBITDA	\$10,256	\$33,509	\$25,628	\$(56,393)	

- (1) Our adjusted EBITDA measure adjusts for corporate borrowing-based interest expense, which primarily includes interest on our revolving credit facility and the seller note issued in connection with our acquisition of Galileo (for periods prior to the quarter ended March 31, 2021), as these expenses are a function of our capital structure. Our adjusted EBITDA measure does not adjust for interest expense on warehouse facilities and securitization debt., as these interest expenses are direct operating expenses driven by loan origination and sales activity. Additionally, our adjusted EBITDA measure does not adjust for interest expense on SoFi Money deposits or interest expense on our finance lease liability in connection with SoFi Stadium, as these interest expenses are direct operating expenses driven by SoFi Money deposits and finance leases, respectively. The decreases in interest expense for the three-and nine-month 2021 periods compared to 2020 were primarily related to interest expense on the Galileo seller note, which was issued in May 2020 and repaid in February 2021. Revolving credit facility interest expense remained relatively consistent for the three-month periods, primarily due to identical outstanding debt and relatively consistent interest rates, and decreased slightly in the nine-month 2021 period compared to 2020, as the higher average balance in the 2021 period as a result of the Galileo acquisition was more than offset by a decrease in LIBOR.
- (1) The significant change in our income tax position for the nine-month 2021 period relative to the corresponding period in 2020 was primarily due to a partial release of our valuation allowance in the second quarter of 2020 in connection with deferred tax liabilities resulting from intangible assets acquired from Galileo in May 2020.
- (2) Depreciation and amortization expense for the three months ended September 30, 2021 decreased moderately compared to the same period in 2020 due primarily to the acceleration of core banking infrastructure amortization in the second quarter of 2020 in connection with the acquisition of Galileo, partially offset by increases in amortization of purchased and internally-developed software and depreciation related to SoFi Stadium fixed assets and computer and related hardware. Depreciation and amortization expense for the nine months ended September 30, 2021 increased compared to the same period in 2020 primarily due to increases in amortization of intangible assets recognized during the second quarter of 2020 associated with the Galileo and 8 Limited acquisitions, amortization of purchased and internally-developed software, and depreciation related to SoFi Stadium fixed assets and computer and related hardware, partially offset by a decrease related to the acceleration of core banking infrastructure amortization.
- (3) During the three months ended September 30, 2021, transaction-related expenses were primarily incurred for an exploratory acquisition process.

  Transaction-related expenses for the nine months ended September 30, 2021 also included the special payment to the Series 1 preferred stockholders in conjunction with the Business Combination, as well as financial advisory and professional services costs associated with our pending purchase of Golden Pacific Bancorp, Inc. During the three and nine months ended September 30, 2020, transaction-related expenses included certain costs, such as financial advisory and professional services costs, associated with our acquisitions of Galileo and 8 Limited.
- (4) Our adjusted EBITDA measure excludes the non-cash fair value changes in warrants accounted for as liabilities, which are measured at fair value through earnings. The amounts in the three- and nine-month 2020 periods and a portion of the nine-month 2021 period related to changes in the fair value of Series H warrants issued by Social Finance in 2019 in connection with certain redeemable preferred stock issuances. We did not measure the Series H warrants at fair value subsequent to May 28, 2021 in conjunction with the Business Combination, as they were reclassified into permanent equity. In addition, in conjunction with the Business Combination, SoFi Technologies assumed certain common stock warrants ("SoFi Technologies warrants") that are accounted for as liabilities and measured at fair value on a recurring basis. The amount in the three-month 2021 period and a portion of the nine-month 2021 period relate to the SoFi Technologies warrants. The fair value of the SoFi Technologies warrants is based on the closing price of ticker SOFIW and, therefore, fluctuates based on market activity.
- (5) See footnote (1) to the "Reconciliation of Adjusted Net Revenue" table above.
- (6) See footnote (2) to the "Reconciliation of Adjusted Net Revenue" table above.

## Unaudited Condensed Consolidated Balance Sheets (In Thousands, Except for Share Data)

Assets         \$533,523         \$872,582           Restricted cash and restricted cash equivalents         320,705         450,848           Investments in available-for-sale securities (amortized cost of 196,956 and \$0, respectively)         197,203         -           Loans, less allowance for credit losses on loans at amortized cost of \$3,000 and \$219, respectively         4,865,558         4,879,303           Servicing rights         163,474         149,597         5ecuritization investments         392,058         496,935         496,935         5ecuritization investments         19,979         107,534         496,935         6ecuritization investments         19,959         107,534         41,899         707         101,402         49		September 30, 2021	December 31, 2020
Restricted cash and restricted cash equivalents   190,000   197,			
Investments in available-for-sale securities (amortized cost of 196,956 and \$0, respectively)	Cash and cash equivalents	\$533,523	\$872,582
Page	·	320,705	450,846
Loans, less allowance for credit losses on loans at amortized cost of \$3,000 and \$219, respectively         4,865,558         4,879,303           Servicing rights         163,474         149,597           Securitization investments         392,058         496,935           Equity method investments         19,979         107,534           Property, equipment and software         99,260         81,489           Goodwill         898,527         899,270           Intangible assets         301,191         355,086           Operating lease right-of-use assets         117,748         116,858           Related party notes receivable         - 17,923         136,076           Total assets         \$8,083,324         \$8,563,499           Liabilities, temporary equity and permanent equity (deficit)         174,098         136,076           Accounts payable, accruals and other liabilities         325,456         412,950           Operating lease liabilities         325,456         412,950           Operating lease liabilities         325,456         479,925           Residual interests classified as debt         103,898         118,298           Warrant liabilities         174,938         39,959           Total liabilities         3,514,421         5,509,928 <t< td=""><td>Investments in available-for-sale securities (amortized cost of 196,956 and \$0,</td><td></td><td></td></t<>	Investments in available-for-sale securities (amortized cost of 196,956 and \$0,		
respectively         4,865,558         4,879,303           Servicing rights         163,474         149,597           Securitization investments         392,058         496,935           Equity method investments         19,979         107,534           Property, equipment and software         99,260         81,489           Goodwill         898,527         899,270           Intangible assets         301,911         355,086           Operating lease right-of-use assets         117,748         116,858           Related party notes receivable         -         17,923           Other assets, less allowance for credit losses of \$1,959 and \$562, respectively         174,098         136,076           Total assets         \$8,083,324         \$8,563,499           Liabilities, temporary equity and permanent equity (deficit)         414,950         414,950           Operating lease liabilities         325,456         412,950         479,9252           Operating lease liabilities         325,456         412,950         479,9252           Operating lease liabilities         133,993         139,796         499,9252           Debt         2,770,226         4,796,925         479,9252           Residual interests classified as debt         103,898         118,29	respectively)	197,203	_
Servicing rights         163,474         149,597           Securitization investments         392,058         496,935           Equity method investments         19,979         107,534           Property, equipment and software         99,260         81,489           Goodwill         898,527         899,270           Intangible assets         301,191         355,086           Operating lease right-of-use assets         117,748         116,858           Related party notes receivable         17,923         174,098         136,076           Other assets, less allowance for credit losses of \$1,959 and \$562, respectively         174,098         136,076           Total assets         \$8,083,324         \$8,563,499           Liabilities, temporary equity and permanent equity (deficit)         2         412,950           Operating lease liabilities         325,456         412,950           Operating lease liabilities         325,456         412,950           Operating lease liabilities         139,903         139,796           Debt         2,770,226         4,798,925           Residual interests classified as debt         103,898         182,298           Warrant liabilities         174,938         39,559           Total liabilities         3,51	Loans, less allowance for credit losses on loans at amortized cost of \$3,000 and \$219,		
Securitization investments         392,058         496,935           Equity method investments         19,979         107,534           Property, equipment and software         99,260         81,489           Goodwill         898,527         899,270           Intangible assets         301,191         355,086           Operating lease right-of-use assets         117,748         116,858           Related party notes receivable         -         17,923           Other assets, less allowance for credit losses of \$1,959 and \$562, respectively         174,998         136,076           Total assets         \$8,083,324         \$8,563,499           Liabilities.         48,083,324         \$8,563,499           Liabilities.         325,456         412,950           Operating lease liabilities         325,456         412,950           Operating lease liabilities         325,456         4798,925           Residual interests classified as debt         103,898         118,298           Warrant liabilities         3,514,421         5,509,928           Commitments, guarantees, concentrations and contingencies         174,938         39,959           Tedeemable preferred stock, \$0,00 par value: 100,000,000 and 570,562,965         4,744,932         3,173,686           Permane	respectively	4,865,558	4,879,303
Equity method investments         19,979         107,534           Property, equipment and software         99,260         81,489           Goodwill         898,527         899,270           Intangible assets         301,191         355,086           Operating lease right-of-use assets         117,748         116,858           Related party notes receivable         —         17,923           Other assets, less allowance for credit losses of \$1,959 and \$562, respectively         174,098         136,076           Total assets         \$8,083,324         \$8,563,499           Liabilities.         **         42,950           Operating lease liabilities         325,456         412,950           Operating lease liabilities         139,903         139,796           Debt         2,770,226         4,798,925           Residual interests classified as debt         103,898         118,298           Warrant liabilities         3,514,421         5,509,928           Commitments, guarantees, concentrations and contingencies         **         **           Temporary equity:         Redeemable preferred stock, \$0.00 par value: 100,000,000 and 570,562,965         **         **           Shares authorized;         2,234,000 and 469,150,522 shares issued and outstanding as of September 30, 2021 and Dece	Servicing rights	163,474	149,597
Property, equipment and software         99,260         81,489           Goodwill         898,527         899,270           Intangible assets         301,191         355,086           Operating lease right-of-use assets         117,748         116,858           Related party notes receivable         –         17,923           Other assets, less allowance for credit losses of \$1,959 and \$562, respectively         174,098         136,076           Total assets         *8,083,324         \$8,563,499           Liabilities, temporary equity and permanent equity (deficit)         **         **           Liabilities, temporary equity and permanent equity (deficit)         325,456         412,950           Operating lease liabilities         325,456         412,950           Operating lease liabilities         139,903         139,796           Debt         2,770,226         4,788,295           Residual interests classified as debt         103,898         118,298           Warrant liabilities         174,938         39,959           Total liabilities         3,514,421         5,509,928           Commitments, guarantees, concentrations and contingencies         **         **           Temporary equity:         **         **         **           Redeemable p	Securitization investments	392,058	496,935
Goodwill         898,527         899,270           Intangible assets         301,191         355,086           Operating lease right-of-use assets         117,748         116,858           Related party notes receivable         -         17,928           Other assets, less allowance for credit losses of \$1,959 and \$562, respectively         174,098         136,076           Total assets         \$8,083,324         \$8,563,499           Liabilities.         ***         ***         ***         ***         \$8,083,324         \$8,563,499           Liabilities.         ***         ***         ***         ***         ***         \$8,083,324         \$8,563,499           Liabilities.         ***         ***         ***         ***         ***         \$8,083,324         \$8,563,499           Liabilities.         ***         ***         ***         ***         ***         \$12,950           Operating lease liabilities         325,456         412,950         ***         ***         \$2,950         ***         ***         \$2,950         ***         ***         \$2,770,226         4,798,925         ***         Residual interests classified as debt         \$103,898         ***         \$18,298         ***         ***         *** <t< td=""><td>Equity method investments</td><td>19,979</td><td>107,534</td></t<>	Equity method investments	19,979	107,534
Intangible assets         301,191         355,086           Operating lease right-of-use assets         117,748         116,858           Related party notes receivable         -         17,923           Other assets, less allowance for credit losses of \$1,959 and \$562, respectively         174,098         136,076           Total assets         \$8,083,324         \$8,563,499           Liabilities, temporary equity and permanent equity (deficit)         412,950           Liabilities         325,456         412,950           Accounts payable, accruals and other liabilities         325,456         412,950           Operating lease liabilities         139,903         139,796           Debt         2,770,226         4,788,925           Residual interests classified as debt         103,898         118,298           Warrant liabilities         174,938         39,958           Total liabilities         3,514,421         5,509,928           Commitments, guarantees, concentrations and contingencies         12         174,938         39,959           Temporary equity:         Redeemable preferred stock, \$0.00 par value: 100,000,000 and 570,562,965         3,514,421         3,173,686           Permanent equity (deficit):         2,200,000,000 and 469,150,522 shares issued and outstanding as of September 30, 2021         3,000,0	Property, equipment and software	99,260	81,489
Operating lease right-of-use assets         117,748         116,858           Related party notes receivable         –         17,923           Other assets, less allowance for credit losses of \$1,959 and \$562, respectively         174,098         136,076           Total assets         \$8,083,324         \$8,563,499           Liabilities, temporary equity and permanent equity (deficit)         ***         ***           Liabilities         325,456         412,950           Operating lease liabilities         139,903         139,796           Opetating lease liabilities         2,770,226         4,788,925           Residual interests classified as debt         103,898         118,298           Warrant liabilities         174,938         39,595           Total liabilities         3,514,421         5,509,928           Commitments, guarantees, concentrations and contingencies         174,938         39,595           Temporary equity:         Redeemable preferred stock, \$0.00 par value: 100,000,000 and 570,562,965         3,514,421         5,509,928           Permanent equity (deficit):         320,374         3,173,686           Permanent equity (deficit):         320,374         3,173,686           Permanent equity (deficit):         80         -           Common stock, \$0.00 par value: 3,100,0	Goodwill	898,527	899,270
Related party notes receivable         —         17,923           Other assets, less allowance for credit losses of \$1,959 and \$562, respectively         174,098         136,076           Total assets         \$8,083,324         \$8,563,499           Liabilities, temporary equity and permanent equity (deficit)         \$1,000         \$1,0	Intangible assets	301,191	355,086
Other assets, less allowance for credit losses of \$1,959 and \$562, respectively         174,098         136,076           Total assets         \$8,083,324         \$8,563,499           Liabilities, temporary equity and permanent equity (deficit)         \$2,000         \$2,000           Liabilities:         \$325,456         412,950           Accounts payable, accruals and other liabilities         139,903         139,796           Operating lease liabilities         139,903         139,796           Debt         2,770,226         4,798,925           Residual interests classified as debt         103,898         118,298           Warrant liabilities         174,938         39,959           Total liabilities         3,514,421         5,509,928           Commitments, guarantees, concentrations and contingencies         174,938         39,959           Temporary equity:         Redeemable preferred stock, \$0,00 par value: 100,000,000 and 570,562,965         5,314,421         5,509,928           Redeemable preferred stock, \$0,00 par value: 31,000,000,000 and 570,562,965         320,374         3,173,686           Permanent equity (deficit):         200,000,000 and 789,167,056 shares authorized;         805,667,914 and 115,084,358 shares issued and outstanding as of September 30, 2021         80         —           Additional paid-in capital         5,321,009<	Operating lease right-of-use assets	117,748	116,858
Total assets         \$8,083,324         \$8,563,499           Liabilities, temporary equity and permanent equity (deficit)           Liabilities         325,456         412,950           Accounts payable, accruals and other liabilities         139,903         139,796           Operating lease liabilities         139,903         139,796           Debt         2,770,226         4,798,925           Residual interests classified as debt         103,898         118,298           Warrant liabilities         174,938         39,959           Total liabilities         3,514,421         5,509,928           Commitments, guarantees, concentrations and contingencies         3,514,421         5,509,928           Temporary equity:         Redeemable preferred stock, \$0.00 par value: 100,000,000 and 570,562,965         3,514,421         5,509,928           September 30, 2021 and December 31, 2020, respectively         320,374         3,173,686           Permanent equity (deficit):         200,000,000,000,000,000,000,000,000,000	Related party notes receivable	_	17,923
Liabilities, temporary equity and permanent equity (deficit)           Liabilities:         325,456         412,950           Accounts payable, accruals and other liabilities         139,903         139,796           Operating lease liabilities         139,903         139,796           Debt         2,770,226         4,798,925           Residual interests classified as debt         103,898         118,298           Warrant liabilities         174,938         39,959           Total liabilities         3,514,421         5,509,928           Commitments, guarantees, concentrations and contingencies         174,938         39,959           Temporary equity:         Redeemable preferred stock, \$0.00 par value: 100,000,000 and 570,562,965         5,509,928           shares authorized; 3,234,000 and 469,150,522 shares issued and outstanding as of September 30, 2021 and December 31, 2020, respectively         320,374         3,173,686           Permanent equity (deficit):         200,000 par value: 3,100,000,000 and 789,167,056 shares authorized; 805,667,914 and 115,084,358 shares issued and outstanding as of September 30, 2021 and December 31, 2020, respectively         80         —           Additional paid-in capital         5,321,009         579,228           Accumulated other comprehensive loss         (458)         (66)           Accumulated deficit         (1,072,102)	Other assets, less allowance for credit losses of \$1,959 and \$562, respectively	174,098	136,076
Liabilities:         325,456         412,950           Operating lease liabilities         139,903         139,796           Debt         2,770,226         4,798,925           Residual interests classified as debt         103,898         118,298           Warrant liabilities         174,938         39,959           Total liabilities         3,514,421         5,509,928           Commitments, guarantees, concentrations and contingencies         Temporary equity:           Redeemable preferred stock, \$0.00 par value: 100,000,000 and 570,562,965         shares authorized; 3,234,000 and 469,150,522 shares issued and outstanding as of           September 30, 2021 and December 31, 2020, respectively         320,374         3,173,686           Permanent equity (deficit):         Common stock, \$0.00 par value: 3,100,000,000 and 789,167,056 shares authorized;           805,667,914 and 115,084,358 shares issued and outstanding as of September 30, 2021         and December 31, 2020, respectively         80         —           Additional paid-in capital         5,321,009         579,228           Accumulated other comprehensive loss         (458)         (166)           Accumulated deficit         (1,072,102)         (699,177)           Total permanent equity (deficit)         4,248,529         (120,115)	Total assets	\$8,083,324	\$8,563,499
Accounts payable, accruals and other liabilities         325,456         412,950           Operating lease liabilities         139,903         139,796           Debt         2,770,226         4,798,925           Residual interests classified as debt         103,898         118,298           Warrant liabilities         174,938         39,959           Total liabilities         3,514,421         5,509,928           Commitments, guarantees, concentrations and contingencies	Liabilities, temporary equity and permanent equity (deficit)		
Operating lease liabilities         139,903         139,796           Debt         2,770,226         4,798,925           Residual interests classified as debt         103,898         118,298           Warrant liabilities         174,938         39,959           Total liabilities         3,514,421         5,509,928           Commitments, guarantees, concentrations and contingencies	Liabilities:		
Debt         2,770,226         4,798,925           Residual interests classified as debt         103,898         118,298           Warrant liabilities         174,938         39,959           Total liabilities         3,514,421         5,509,928           Commitments, guarantees, concentrations and contingencies         Temporary equity:           Redeemable preferred stock, \$0.00 par value: 100,000,000 and 570,562,965         shares authorized; 3,234,000 and 469,150,522 shares issued and outstanding as of           September 30, 2021 and December 31, 2020, respectively         320,374         3,173,686           Permanent equity (deficit):         Common stock, \$0.00 par value: 3,100,000,000 and 789,167,056 shares authorized; 805,667,914 and 115,084,358 shares issued and outstanding as of September 30, 2021 and December 31, 2020, respectively         80         —           Additional paid-in capital         5,321,009         579,228           Accumulated other comprehensive loss         (458)         (166)           Accumulated deficit         (1,072,102)         (699,177)           Total permanent equity (deficit)         4,248,529         (120,115)	Accounts payable, accruals and other liabilities	325,456	412,950
Residual interests classified as debt         103,898         118,298           Warrant liabilities         174,938         39,959           Total liabilities         3,514,421         5,509,928           Commitments, guarantees, concentrations and contingencies         Temporary equity:           Redeemable preferred stock, \$0.00 par value: 100,000,000 and 570,562,965         shares authorized; 3,234,000 and 469,150,522 shares issued and outstanding as of           September 30, 2021 and December 31, 2020, respectively         320,374         3,173,686           Permanent equity (deficit):         Common stock, \$0.00 par value: 3,100,000,000 and 789,167,056 shares authorized;           805,667,914 and 115,084,358 shares issued and outstanding as of September 30, 2021         and December 31, 2020, respectively         80         –           Additional paid-in capital         5,321,009         579,228           Accumulated other comprehensive loss         (458)         (166)           Accumulated deficit         (1,072,102)         (699,177)           Total permanent equity (deficit)         4,248,529         (120,115)	Operating lease liabilities	139,903	139,796
Warrant liabilities         174,938         39,959           Total liabilities         3,514,421         5,509,928           Commitments, guarantees, concentrations and contingencies         Temporary equity:           Redeemable preferred stock, \$0.00 par value: 100,000,000 and 570,562,965         shares authorized; 3,234,000 and 469,150,522 shares issued and outstanding as of           September 30, 2021 and December 31, 2020, respectively         320,374         3,173,686           Permanent equity (deficit):         Common stock, \$0.00 par value: 3,100,000,000 and 789,167,056 shares authorized;           805,667,914 and 115,084,358 shares issued and outstanding as of September 30, 2021         and December 31, 2020, respectively         80         -           Additional paid-in capital         5,321,009         579,228           Accumulated other comprehensive loss         (458)         (166)           Accumulated deficit         (1,072,102)         (699,177)           Total permanent equity (deficit)         4,248,529         (120,115)	Debt	2,770,226	4,798,925
Total liabilities 3,514,421 5,509,928  Commitments, guarantees, concentrations and contingencies  Temporary equity:  Redeemable preferred stock, \$0.00 par value: 100,000,000 and 570,562,965 shares authorized; 3,234,000 and 469,150,522 shares issued and outstanding as of September 30, 2021 and December 31, 2020, respectively 320,374 3,173,686  Permanent equity (deficit):  Common stock, \$0.00 par value: 3,100,000,000 and 789,167,056 shares authorized; 805,667,914 and 115,084,358 shares issued and outstanding as of September 30, 2021 and December 31, 2020, respectively 80 —  Additional paid-in capital 5,321,009 579,228  Accumulated other comprehensive loss (458) (166)  Accumulated deficit (1,072,102) (699,177)  Total permanent equity (deficit) (120,115)	Residual interests classified as debt	103,898	118,298
Commitments, guarantees, concentrations and contingencies  Temporary equity:  Redeemable preferred stock, \$0.00 par value: 100,000,000 and 570,562,965 shares authorized; 3,234,000 and 469,150,522 shares issued and outstanding as of September 30, 2021 and December 31, 2020, respectively  September 30, 2021 and December 31, 2020, respectively  Common stock, \$0.00 par value: 3,100,000,000 and 789,167,056 shares authorized; 805,667,914 and 115,084,358 shares issued and outstanding as of September 30, 2021 and December 31, 2020, respectively  Additional paid-in capital  Accumulated other comprehensive loss  (458)  (166)  Accumulated deficit  (1,072,102)  (699,177)  Total permanent equity (deficit)	Warrant liabilities	174,938	39,959
Temporary equity:  Redeemable preferred stock, \$0.00 par value: 100,000,000 and 570,562,965 shares authorized; 3,234,000 and 469,150,522 shares issued and outstanding as of September 30, 2021 and December 31, 2020, respectively  September 30, 2021 and December 31, 2020, respectively  Common stock, \$0.00 par value: 3,100,000,000 and 789,167,056 shares authorized; 805,667,914 and 115,084,358 shares issued and outstanding as of September 30, 2021 and December 31, 2020, respectively  Additional paid-in capital  Accumulated other comprehensive loss  Accumulated deficit  (1,072,102) (699,177) Total permanent equity (deficit)	Total liabilities	3,514,421	5,509,928
Redeemable preferred stock, \$0.00 par value: 100,000,000 and 570,562,965 shares authorized; 3,234,000 and 469,150,522 shares issued and outstanding as of September 30, 2021 and December 31, 2020, respectively  Permanent equity (deficit):  Common stock, \$0.00 par value: 3,100,000,000 and 789,167,056 shares authorized; 805,667,914 and 115,084,358 shares issued and outstanding as of September 30, 2021 and December 31, 2020, respectively  Additional paid-in capital  Accumulated other comprehensive loss  Accumulated deficit  (1,072,102)  (699,177)  Total permanent equity (deficit)  (120,115)	Commitments, guarantees, concentrations and contingencies		
shares authorized; 3,234,000 and 469,150,522 shares issued and outstanding as of September 30, 2021 and December 31, 2020, respectively  Permanent equity (deficit):  Common stock, \$0.00 par value: 3,100,000,000 and 789,167,056 shares authorized; 805,667,914 and 115,084,358 shares issued and outstanding as of September 30, 2021 and December 31, 2020, respectively  Additional paid-in capital  Accumulated other comprehensive loss  Accumulated deficit  Total permanent equity (deficit)  320,374  3,173,686  320,374  3,173,686	Temporary equity:		
September 30, 2021 and December 31, 2020, respectively       320,374       3,173,686         Permanent equity (deficit):       Common stock, \$0.00 par value: 3,100,000,000 and 789,167,056 shares authorized; 805,667,914 and 115,084,358 shares issued and outstanding as of September 30, 2021 and December 31, 2020, respectively       80       —         Additional paid-in capital       5,321,009       579,228         Accumulated other comprehensive loss       (458)       (166)         Accumulated deficit       (1,072,102)       (699,177)         Total permanent equity (deficit)       4,248,529       (120,115)	Redeemable preferred stock, \$0.00 par value: 100,000,000 and 570,562,965		
Permanent equity (deficit):  Common stock, \$0.00 par value: 3,100,000,000 and 789,167,056 shares authorized;  805,667,914 and 115,084,358 shares issued and outstanding as of September 30, 2021  and December 31, 2020, respectively  80 —  Additional paid-in capital  5,321,009  579,228  Accumulated other comprehensive loss  (458)  (166)  Accumulated deficit  (1,072,102)  (699,177)  Total permanent equity (deficit)  4,248,529  (120,115)	shares authorized; 3,234,000 and 469,150,522 shares issued and outstanding as of		
Common stock, \$0.00 par value: 3,100,000,000 and 789,167,056 shares authorized;         805,667,914 and 115,084,358 shares issued and outstanding as of September 30, 2021         and December 31, 2020, respectively       80       —         Additional paid-in capital       5,321,009       579,228         Accumulated other comprehensive loss       (458)       (166)         Accumulated deficit       (1,072,102)       (699,177)         Total permanent equity (deficit)       4,248,529       (120,115)	September 30, 2021 and December 31, 2020, respectively	320,374	3,173,686
805,667,914 and 115,084,358 shares issued and outstanding as of September 30, 2021 and December 31, 2020, respectively  Additional paid-in capital  Accumulated other comprehensive loss  Accumulated deficit  Total permanent equity (deficit)  80  -  5,321,009  579,228  (166)  (1,072,102)  (699,177)  4,248,529  (120,115)	Permanent equity (deficit):		
and December 31, 2020, respectively       80       –         Additional paid-in capital       5,321,009       579,228         Accumulated other comprehensive loss       (458)       (166)         Accumulated deficit       (1,072,102)       (699,177)         Total permanent equity (deficit)       4,248,529       (120,115)	Common stock, \$0.00 par value: 3,100,000,000 and 789,167,056 shares authorized;		
Additional paid-in capital       5,321,009       579,228         Accumulated other comprehensive loss       (458)       (166)         Accumulated deficit       (1,072,102)       (699,177)         Total permanent equity (deficit)       4,248,529       (120,115)	805,667,914 and 115,084,358 shares issued and outstanding as of September 30, 2021		
Accumulated other comprehensive loss         (458)         (166)           Accumulated deficit         (1,072,102)         (699,177)           Total permanent equity (deficit)         4,248,529         (120,115)	and December 31, 2020, respectively	80	_
Accumulated deficit         (1,072,102)         (699,177)           Total permanent equity (deficit)         4,248,529         (120,115)	Additional paid-in capital	5,321,009	579,228
Total permanent equity (deficit) 4,248,529 (120,115)	Accumulated other comprehensive loss	(458)	(166)
	Accumulated deficit	(1,072,102)	(699,177)
	Total permanent equity (deficit)	4,248,529	(120,115)
	Total liabilities, temporary equity and permanent equity (deficit)	\$8,083,324	\$8,563,499

## Unaudited Condensed Consolidated Statements of Cash Flows (In Thousands)

	Nine Months Ended	September 30,
	2021	2020
Operating activities		
Net loss	\$(372,925)	\$(141,437)
Adjustments to reconcile net loss to net cash used in operating activities:		
Depreciation and amortization	75,041	44,346
Deferred debt issuance and discount expense	14,228	22,893
Stock-based compensation expense	162,289	69,781
Equity-based payments to non-employees	_	908
Deferred income taxes	699	(99,551)
Equity method investment earnings	21	(6,508)
Accretion of seller note interest expense	_	4,556
Fair value changes in residual interests classified as debt	19,261	28,815
Fair value changes in securitization investments	(7,106)	(11,402)
Fair value changes in warrant liabilities	96,504	6,371
Fair value adjustment to related party notes receivable	(169)	319
Other	(4,240)	803
Changes in operating assets and liabilities:		
Originations and purchases of loans	(9,375,583)	(8,081,253)
Proceeds from sales and repayments of loans	9,297,238	7,643,289
Other changes in loans	2,138	(36,010)
Servicing assets	(13,877)	43,970
Related party notes receivable interest income	1,399	65
Other assets	(26,883)	(17,495)
Accounts payable, accruals and other liabilities	18,037	43,025
Net cash used in operating activities	\$(113,928)	\$(484,515)
Investing activities		
Purchases of property, equipment, software and intangible assets	\$(38,445)	\$(17,617)
Related party notes receivable issuances	_	(7,643)
Proceeds from repayment of related party notes receivable	16,693	_
Proceeds from sales of available-for-sale investments	15,789	_
Purchases of available-for-sale investments	(205,128)	_
Proceeds from non-securitization investments	109,534	974
Purchases of non-securitization investments	(20,000)	(145)
Receipts from securitization investments	201,093	245,087
Acquisition of business, net of cash acquired	<u> </u>	(32,392)
Net cash provided by investing activities	\$79,536	\$188,264

## Unaudited Condensed Consolidated Statements of Cash Flows (Continued) (In Thousands)

	Nine Months Ended September 30,		
	2021	2020	
Financing activities			
Proceeds from debt issuances	\$6,296,901	\$8,134,412	
Repayment of debt	(8,368,904)	(7,719,848)	
Payment of debt issuance costs	(5,136)	(14,115)	
Taxes paid related to net share settlement of stock-based awards	(37,240)	(21,485)	
Purchases of common stock	(526)	(40)	
Redemptions of redeemable common and preferred stock	(282,859)	_	
Proceeds from Business Combination and PIPE Investment	1,989,851	_	
Payment of costs directly attributable to the issuance of common stock in connection with Business Combination and PIPE Investment	(26,951)	_	
Proceeds from stock option exercises	20,642	1,847	
Note receivable principal repayments from stockholder	_	30,720	
Payment of redeemable preferred stock dividends	(20,047)	(20,157)	
Finance lease principal payments	(397)	(244)	
Net cash (used in) provided by financing activities	\$(434,666)	\$391,090	
Effect of exchange rates on cash and cash equivalents	(142)	(19)	
Net (decrease) increase in cash, cash equivalents, restricted cash and restricted cash equivalents	\$(469,200)	\$94,820	
Cash, cash equivalents, restricted cash and restricted cash equivalents at beginning of period	1,323,428	690,206	
Cash, cash equivalents, restricted cash and restricted cash equivalents at end of period	\$854,228	\$785,026	
Reconciliation to amounts on Consolidated Balance Sheets (as of period end)			
Cash and cash equivalents	\$533,523	\$493,047	
Restricted cash and restricted cash equivalents	320,705	291,979	
Total cash, cash equivalents, restricted cash and restricted cash equivalents	\$854,228	\$785,026	

### Unaudited Condensed Consolidated Statements of Cash Flows (Continued) (In Thousands)

	Nine Months Ended	September 30,
	2021	2020
Supplemental non-cash investing and financing activities		
Securitization investments acquired via loan transfers	\$89,111	\$151,768
Non-cash property, equipment, software and intangible asset additions	859	_
Deconsolidation of residual interests classified as debt	_	101,718
Deconsolidation of securitization debt	_	770,918
Costs directly attributable to the issuance of common stock paid in 2020	588	_
Reduction to temporary equity associated with purchase price adjustments	743	_
Warrant liabilities recognized in conjunction with the Business Combination	200,250	_
Series H warrant liabilities conversion to common stock warrants	39,959	_
Conversion of temporary equity into permanent equity in conjunction with the Business Combination	2,702,569	_
Seller note issued in acquisition	_	243,998
Redeemable preferred stock issued in acquisition	_	814,156
Common stock options assumed in acquisition	_	32,197
Issuance of common stock in acquisition	_	15,565
Finance lease right-of-use assets acquired	_	15,100
Property, equipment and software acquired in acquisition	_	2,026
Debt assumed in acquisition	_	5,832
Redeemable preferred stock dividends accrued but unpaid	10,189	10,189
Available-for-sale investment securities purchased but unpaid	7,712	_
Deferred debt issuance costs accrued but unpaid	850	1,630

#### **Company Metrics**

	September 30, 2021	June 30, 2021	March 31, 2021	December 31, 2020	September 30, 2020	June 30, 2020	March 31, 2020	December 31, 2019	September 30, 2019
Members	2,937,379	2,560,492	2,281,092	1,850,871	1,500,576	1,204,475	1,086,409	976,459	863,521
Total Products	4,267,665	3,667,121	3,184,554	2,523,555	2,052,933	1,645,044	1,442,481	1,185,362	1,020,255
Lending									
Total Products	1,030,882	981,440	945,227	917,645	892,934	861,970	841,615	798,005	751,999
<b>Financial Services</b>									
Total Products	3,236,783	2,685,681	2,239,327	1,605,910	1,159,999	783,074	600,866	387,357	268,256
<b>Technology Platform</b>									
Total Accounts	88,811,022	78,902,156	69,572,680	59,359,843	49,276,594	35,988,090	_	_	_

#### **Members**

We refer to our customers as "members". We define a member as someone who has had a lending relationship with us through origination or servicing, opened a financial services account, linked an external account to our platform, or signed up for our credit score monitoring service. Once someone becomes a member, they are always considered a member unless they violate our terms of service, given that our members have continuous access to our certified financial planners, our career advice services, our member events, our content, educational material, news, tools and calculators at no cost to the member. We view members as an indication not only of the size and a measurement of growth of our business, but also as a measure of the significant value of the data we have collected over time.

#### **Products**

Total products refers to the aggregate number of lending and financial services products that our members have selected on our platform since our inception through the reporting date, whether or not the members are still registered for such products. In our Lending segment, total products refers to the number of home loans, personal loans and student loans that have been originated through our platform through the reporting date, whether or not such loans have been paid off. If a member has multiple loan products of the same loan product type, such as two personal loans, that is counted as a single product. However, if a member has multiple loan products across loan product types, such as one personal loan and one home loan, that is counted as two products. In our Financial Services segment, total products refers to the number of SoFi Money accounts, SoFi Invest accounts, SoFi Credit Card accounts (including accounts with a zero dollar balance at the reporting date), SoFi At Work accounts and SoFi Relay accounts (with either credit score monitoring enabled or external linked accounts) that have been opened through our platform through the reporting date. Our SoFi Invest service is composed of three products: active investing accounts, robo-advisory accounts and cryptocurrency accounts. Our members can select any one or combination of the three types of SoFi Invest products. If a member has multiple SoFi Invest products of the same account type, such as two active investing accounts, that is counted as a single product. However, if a member has multiple SoFi Invest products across account types, such as one active investing account and one robo-advisory account, those separate account types are considered separate products. Total products is a primary indicator of the size and reach of our Lending and Financial Services segments. Management relies on total products metrics to understand the effectiveness of our member acquisition efforts and to gauge the propensity for members to use more than one product.

#### **Technology Platform Total Accounts**

In our Technology Platform segment, total accounts refers to the number of open accounts at Galileo as of the reporting date, excluding SoFi accounts. We exclude SoFi accounts because revenue generated by Galileo from the SoFi relationship is eliminated in consolidation. No information is reported prior to our acquisition of Galileo on May 14, 2020. Total accounts is a primary indicator of the accounts dependent upon Galileo's technology platform to use virtual card products, virtual wallets, make peer-to-peer and bank-to-bank transfers, receive early paychecks, separate savings from spending balances, make debit transactions and rely upon real-time authorizations, all of which result in technology platform fees for the Technology Platform segment.

#### **Segment Financials**

Key In thousands)         Sepstambran 9, Juna 20, Lang 20, L		Quarter Ended								
Total interest income   \$91,579   \$83,035   \$81,547   \$90,753   \$86,468   \$83,985   \$93,177   \$125,041   \$161,926   \$151,041   \$161,045   \$151,041   \$161,045   \$151,041   \$161,045   \$151,041   \$161,045   \$151,041   \$161,045   \$151,041   \$161,045   \$151,041   \$161,045   \$151,041   \$151,045   \$151,041   \$151,045   \$151,041   \$151,045   \$15	(\$ in thousands)							March 31, 2020		
Total interest expense   19,322   26,213   29,770   33,626   34,246   39,650   47,516   67,497   66,789   70,740   70,	Lending									
Total noninterest income (loss)   138,034   109,469   96,200   91,865   109,890   51,549   28,217   (6,655)   33,133   100   166,291   147,977   148,992   162,112   95,884   73,878   60,889   127,070   125,475   172,232   168,037   159,520   178,084   117,182   81,755   58,602   35,402	Total interest income	\$91,579	\$83,035	\$81,547	\$90,753	\$86,468	\$83,985	\$93,177	\$125,041	\$161,926
Total net revenue	Total interest expense	(19,322)	(26,213)	(29,770)	(33,626)	(34,246)	(39,650)	(47,516)	(57,497)	(67,989)
Adjusted net revenue®         215,475         172,232         168,037         159,520         178,084         117,182         81,755         58,602         135,402           Contribution profit (loss)         117,668         89,188         87,686         85,204         103,011         49,419         4,095         (33,362)         35,674           Technology Platform         39         (32)         (36)         (42)         (47)         (18)         —	Total noninterest income (loss)	138,034	109,469	96,200	91,865	109,890	51,549	28,217	(6,655)	33,133
Contribution profit (loss)         117,668         89,188         87,686         85,204         103,011         49,419         4,095         (33,362)         35,674           Technology Platform         Total interest income (expense)         39         (32)         (36)         (42)         (47)         (18)         —	Total net revenue	210,291	166,291	147,977	148,992	162,112	95,884	73,878	60,889	127,070
Total interest income (expense)   39   32   36   36   38   38   38   38   38   38	Adjusted net revenue <sup>(1)</sup>	215,475	172,232	168,037	159,520	178,084	117,182	81,755	58,602	135,402
Total interest income (expense)   39   (32)   (36)   (42)   (47)   (18)   (7	Contribution profit (loss)	117,668	89,188	87,686	85,204	103,011	49,419	4,095	(33,362)	35,674
Total noninterest income   50,186   45,329   46,101   36,838   38,865   19,037   997   325   206     Total net revenue   50,225   45,297   46,065   36,796   38,818   19,019   997   325   206     Contribution profit   15,741   13,013   15,685   16,120   23,986   12,100   997   325   206     Financial Services   70   70   70   70   70   70   70   7	Technology Platform									
Total net revenue         50,225         45,297         46,065         36,796         38,818         19,019         997         325         206           Contribution profit         15,741         13,013         15,685         16,120         23,986         12,100         997         325         206           Financial Services         Total interest income         1,651         893         540         378         365         316         1,737         1,924         2,071           Total interest expense         (442)         (351)         (311)         (290)         (267)         (233)         (1,522)         (1,798)         1,798           Total noninterest income         11,411         16,497         6,234         3,963         3,139         2,345         1,939         1,524         760           Total noninterest income         12,620         17,039         6,463         4,051         3,237         2,428         2,154         1,650         0,35,333           Contribution loss         (39,465)         (24,745)         (35,519)         (36,067)         (30,893)         (26,983)         (34,517)         (33,533)           Total interest income         371         180         441         942	Total interest income (expense)	39	(32)	(36)	(42)	(47)	(18)	_	_	_
Contribution profit         15,741         13,013         15,685         16,120         23,986         12,100         997         325         200           Financial Services         Total interest income         1,651         893         540         378         365         316         1,737         1,924         2,071           Total interest expense         (442)         (351)         (311)         (290)         (267)         (233)         1,522         (1,798)         1,787           Total noninterest income         11,411         16,497         6,234         3,963         3,139         2,345         1,939         1,524         760           Total net revenue         12,620         17,039         6,463         4,051         32,7         2,428         2,154         1,650         10,33           Contribution loss         (39,465)         (24,745)         (35,519)         (36,067)         (37,467)         (30,893)         (26,983)         34,510         (33,533)           Total interest income         371         180         441         942         1,284         1,764         2,368         2,533         2,434           Total interest expense         (1,501)         (1,500)         (5,131)         (1	Total noninterest income	50,186	45,329	46,101	36,838	38,865	19,037	997	325	206
Financial Services   Total interest income   1,651   893   540   378   365   316   1,737   1,924   2,071   1	Total net revenue	50,225	45,297	46,065	36,796	38,818	19,019	997	325	206
Total interest income         1,651         893         540         378         365         316         1,737         1,924         2,071           Total interest expense         (442)         (351)         (311)         (290)         (267)         (233)         (1,522)         (1,798)         (1,798)           Total noninterest income         11,411         16,497         6,234         3,963         3,139         2,345         1,939         1,524         760           Total net revenue         12,620         17,039         6,463         4,051         3,237         2,428         2,154         1,650         1,033           Contribution loss         (39,465)         (24,745)         (35,519)         (36,067)         (37,467)         (30,893)         (26,983)         (34,517)         (33,533)           Contribution loss         (39,465)         (24,745)         (35,19)         (36,067)         (37,467)         (30,893)         (26,983)         (34,517)         (33,533)           Contribution loss         371         180         441         942         1,284         1,764         2,368         2,533         2,434           Total interest income (loss)         (1,501)         (1,500)         (5,131)         (19,292)	Contribution profit	15,741	13,013	15,685	16,120	23,986	12,100	997	325	206
Total interest expense         4442         (351)         (311)         (290)         (267)         (233)         (1,522)         (1,798)         (1,798)           Total noninterest income         11,411         16,497         6,234         3,963         3,139         2,345         1,939         1,524         760           Total net revenue         12,620         17,039         6,463         4,051         3,237         2,428         2,154         1,650         1,033           Contribution loss         (39,465)         (24,745)         (35,519)         (36,067)         (37,467)         (30,893)         (26,983)         (34,517)         (33,533)           Contribution loss         (39,465)         (24,745)         (35,519)         (36,067)         (37,467)         (30,893)         (26,983)         (34,517)         (33,533)           Contribution loss         371         180         441         942         1,284         1,764         2,368         2,533         2,434           Total interest income         (1,501)         (1,500)         (5,131)         (19,292)         (4,345)         (3,417)         (1,095)         (1,555)         (1,551)           Total net revenue (loss)         (1,130)         2,647         (4,521)	Financial Services									
Total noninterest income         11,411         16,497         6,234         3,963         3,139         2,345         1,939         1,524         760           Total net revenue         12,620         17,039         6,463         4,051         3,237         2,428         2,154         1,650         1,033           Contribution loss         (39,465)         (24,745)         (35,519)         (36,067)         (37,467)         (30,893)         (26,983)         (34,517)         (33,533)           Other**           Other**           Total interest income         371         180         441         942         1,284         1,764         2,368         2,533         2,434           Total interest expense         (1,501)         (1,500)         (5,131)         (19,292)         (4,345)         (3,417)         (1,095)         (1,155)         (1,351)           Total noninterest income (loss)         1         3,967         169         2         (319)         (726)         -         -         -         -         -         -         -         -         -         -         -         -         -         -         -         -         -         -         -	Total interest income	1,651	893	540	378	365	316	1,737	1,924	2,071
Total net revenue 12,620 17,039 6,463 4,051 3,237 2,428 2,154 1,650 1,033 (26,071) (39,465) (24,745) (35,519) (36,067) (37,467) (30,893) (26,983) (34,517) (33,533) (26,071) (33,533) (26,071) (39,071) (	Total interest expense	(442)	(351)	(311)	(290)	(267)	(233)	(1,522)	(1,798)	(1,798)
Contribution loss         (39,465)         (24,745)         (35,519)         (36,067)         (37,467)         (30,893)         (26,983)         (34,517)         (33,533)           Other**Dotal interest income         371         180         441         942         1,284         1,764         2,368         2,533         2,434           Total interest expense         (1,501)         (1,500)         (5,131)         (19,292)         (4,345)         (3,417)         (1,095)         (1,155)         (1,351)           Total noninterest income (loss)         —         3,967         169         2         (319)         (726)         —         —         —         —           Total net revenue (loss)         (1,130)         2,647         (4,521)         (18,348)         (3,380)         (2,379)         1,273         1,378         1,083           Consolidated         ***  Total interest income         \$93,601         \$84,108         \$82,528         \$92,073         \$88,117         \$86,065         \$97,282         \$129,498         \$166,431           Total interest expense         (21,226)         (28,096)         (35,248)         (53,250)         (38,905)         (43,318)         (50,133)         (60,450)         (71,138)           Total net revenue	Total noninterest income	11,411	16,497	6,234	3,963	3,139	2,345	1,939	1,524	760
Other <sup>(2)</sup> Total interest income         371         180         441         942         1,284         1,764         2,368         2,533         2,434           Total interest expense         (1,501)         (1,500)         (5,131)         (19,292)         (4,345)         (3,417)         (1,095)         (1,155)         (1,351)           Total noninterest income (loss)         —         3,967         169         2         (319)         (726)         —         —         —         —           Total net revenue (loss)         (1,130)         2,647         (4,521)         (18,348)         (3,380)         (2,379)         1,273         1,378         1,083           Consolidated           Total interest income         \$93,601         \$84,108         \$82,528         \$92,073         \$88,117         \$86,065         \$97,282         \$129,498         \$166,431           Total interest expense         (21,226)         (28,096)         (35,248)         (53,250)         (38,905)         (43,318)         (50,133)         (60,450)         (71,138)           Total noninterest income (loss)         199,631         175,262         148,704         132,668         151,575         72,205         31,153         (4,806)         34,099	Total net revenue	12,620	17,039	6,463	4,051	3,237	2,428	2,154	1,650	1,033
Total interest income 371 180 441 942 1,284 1,764 2,368 2,533 2,434 Total interest expense (1,501) (1,500) (5,131) (19,292) (4,345) (3,417) (1,095) (1,155) (1,351) Total noninterest income (loss) — 3,967 169 2 (319) (726) — — — — — Total net revenue (loss) (1,130) 2,647 (4,521) (18,348) (3,380) (2,379) 1,273 1,378 1,083	Contribution loss	(39,465)	(24,745)	(35,519)	(36,067)	(37,467)	(30,893)	(26,983)	(34,517)	(33,533)
Total interest expense (1,501) (1,500) (5,131) (19,292) (4,345) (3,417) (1,095) (1,155) (1,351	Other <sup>(2)</sup>									
Total noninterest income (loss) — 3,967 169 2 (319) (726) — — — — — — — — — — — — — — — — — — —	Total interest income	371	180	441	942	1,284	1,764	2,368	2,533	2,434
Total net revenue (loss) (1,130) 2,647 (4,521) (18,348) (3,380) (2,379) 1,273 1,378 1,083   Consolidated   Total interest income \$93,601 \$84,108 \$82,528 \$92,073 \$88,117 \$86,065 \$97,282 \$129,498 \$166,431   Total interest expense (21,226) (28,096) (35,248) (53,250) (38,905) (43,318) (50,133) (60,450) (71,138)   Total noninterest income (loss) 199,631 175,262 148,704 132,668 151,575 72,205 31,153 (4,806) 34,099   Total net revenue 272,006 231,274 195,984 171,491 200,787 114,952 78,302 64,242 129,392   Adjusted net revenue(1) 277,190 237,215 216,044 182,019 216,759 136,250 86,179 61,955 137,724   Net income (loss) (30,047) (165,314) (177,564) (82,616) (42,878) 7,808 (106,367) (122,541) (57,559)	Total interest expense	(1,501)	(1,500)	(5,131)	(19,292)	(4,345)	(3,417)	(1,095)	(1,155)	(1,351)
Consolidated           Total interest income         \$93,601         \$84,108         \$82,528         \$92,073         \$88,117         \$86,065         \$97,282         \$129,498         \$166,431           Total interest expense         (21,226)         (28,096)         (35,248)         (53,250)         (38,905)         (43,318)         (50,133)         (60,450)         (71,138)           Total noninterest income (loss)         199,631         175,262         148,704         132,668         151,575         72,205         31,153         (4,806)         34,099           Total net revenue         272,006         231,274         195,984         171,491         200,787         114,952         78,302         64,242         129,392           Adjusted net revenue(1)         277,190         237,215         216,044         182,019         216,759         136,250         86,179         61,955         137,724           Net income (loss)         (30,047)         (165,314)         (177,564)         (82,616)         (42,878)         7,808         (106,367)         (122,541)         (57,559)	Total noninterest income (loss)		3,967	169	2	(319)	(726)	_	_	
Total interest income \$93,601 \$84,108 \$82,528 \$92,073 \$88,117 \$86,065 \$97,282 \$129,498 \$166,431  Total interest expense (21,226) (28,096) (35,248) (53,250) (38,905) (43,318) (50,133) (60,450) (71,138)  Total noninterest income (loss) 199,631 175,262 148,704 132,668 151,575 72,205 31,153 (4,806) 34,099  Total net revenue 272,006 231,274 195,984 171,491 200,787 114,952 78,302 64,242 129,392  Adjusted net revenue(1) 277,190 237,215 216,044 182,019 216,759 136,250 86,179 61,955 137,724  Net income (loss) (30,047) (165,314) (177,564) (82,616) (42,878) 7,808 (106,367) (122,541) (57,559)	Total net revenue (loss)	(1,130)	2,647	(4,521)	(18,348)	(3,380)	(2,379)	1,273	1,378	1,083
Total interest expense (21,226) (28,096) (35,248) (53,250) (38,905) (43,318) (50,133) (60,450) (71,138)  Total noninterest income (loss) 199,631 175,262 148,704 132,668 151,575 72,205 31,153 (4,806) 34,099  Total net revenue 272,006 231,274 195,984 171,491 200,787 114,952 78,302 64,242 129,392  Adjusted net revenue 277,190 237,215 216,044 182,019 216,759 136,250 86,179 61,955 137,724  Net income (loss) (30,047) (165,314) (177,564) (82,616) (42,878) 7,808 (106,367) (122,541) (57,559)	Consolidated									
Total noninterest income (loss)         199,631         175,262         148,704         132,668         151,575         72,205         31,153         (4,806)         34,099           Total net revenue         272,006         231,274         195,984         171,491         200,787         114,952         78,302         64,242         129,392           Adjusted net revenue <sup>(1)</sup> 277,190         237,215         216,044         182,019         216,759         136,250         86,179         61,955         137,724           Net income (loss)         (30,047)         (165,314)         (177,564)         (82,616)         (42,878)         7,808         (106,367)         (122,541)         (57,559)	Total interest income	\$93,601	\$84,108	\$82,528	\$92,073	\$88,117	\$86,065	\$97,282	\$129,498	\$166,431
Total net revenue 272,006 231,274 195,984 171,491 200,787 114,952 78,302 64,242 129,392 Adjusted net revenue <sup>(1)</sup> 277,190 237,215 216,044 182,019 216,759 136,250 86,179 61,955 137,724 Net income (loss) (30,047) (165,314) (177,564) (82,616) (42,878) 7,808 (106,367) (122,541) (57,559)	Total interest expense	(21,226)	(28,096)	(35,248)	(53,250)	(38,905)	(43,318)	(50,133)	(60,450)	(71,138)
Adjusted net revenue <sup>(1)</sup> 277,190 237,215 216,044 182,019 216,759 136,250 86,179 61,955 137,724 Net income (loss) (30,047) (165,314) (177,564) (82,616) (42,878) 7,808 (106,367) (122,541) (57,559)	Total noninterest income (loss)	199,631	175,262	148,704	132,668	151,575	72,205	31,153	(4,806)	34,099
Net income (loss) (30,047) (165,314) (177,564) (82,616) (42,878) 7,808 (106,367) (122,541) (57,559)	Total net revenue	272,006	231,274	195,984	171,491	200,787	114,952	78,302	64,242	129,392
	Adjusted net revenue <sup>(1)</sup>	277,190	237,215	216,044	182,019	216,759	136,250	86,179	61,955	137,724
	Net income (loss)	(30,047)	(165,314)	(177,564)	(82,616)	(42,878)	7,808	(106,367)	(122,541)	(57,559)
Adjusted EBITDA <sup>11</sup> 10,256 11,240 4,132 11,817 33,509 (23,750) (66,152) (101,004) (27,656)	Adjusted EBITDA <sup>(1)</sup>	10,256	11,240	4,132	11,817	33,509	(23,750)	(66,152)	(101,004)	(27,656)

<sup>(1)</sup> Adjusted net revenue and adjusted EBITDA are non-GAAP financial measures. For additional information on these measures and reconciliations to the most directly comparable GAAP measures, see "Non-GAAP Financial Measures" and Table 2 to the "Financial Tables" herein.

<sup>(2) &</sup>quot;Other" includes total net revenue associated with corporate functions and non-recurring gains from non-securitization investing activities that are not directly related to a reportable segment.