

#### **NEWS RELEASE**

## CarMax Reports Second Quarter Fiscal 2024 Results

#### 9/28/2023

RICHMOND, Va.--(BUSINESS WIRE)-- CarMax, Inc. (NYSE:KMX) today reported results for the second quarter ended August 31, 2023.

#### **Highlights**:

- Net revenues were \$7.1 billion, down 13.1% compared with the prior year second quarter.
- Retail used unit sales decreased 7.4% and comparable store used unit sales declined 9.0% from the prior year's second quarter; wholesale units declined 11.2% from the prior year's second quarter.
- Delivered strong margins in retail and wholesale; gross profit per retail used unit of \$2,251, similar to last year's second quarter, and gross profit per wholesale unit of \$963, an increase of \$82 per unit despite steep market depreciation.
- SG&A of \$585.7 million decreased 12.1% or \$80.3 million from last year's second quarter, driven primarily by continued cost management efforts.
- Bought 292,000 vehicles from consumers and dealers, down 14.9% versus last year's second quarter as volume was impacted by steep market depreciation.
- CarMax Auto Finance (CAF) income of \$135.0 million, down 26.2% from the prior year second quarter due to compression in the net interest margin percentage and a higher provision for loan losses, partially offset by an increase in average managed receivables. CAF's total interest margin percentage was 6.1%, in line with this year's first quarter.
- Net earnings per diluted share of \$0.75 versus \$0.79 a year ago.

• Intend to resume share repurchases in the third quarter of this year.

#### **CEO Commentary**:

"We continue to drive sequential improvements in our business despite persistent widespread pressures across the used car industry. Through deliberate steps we are taking to control what we can, we delivered strong retail and wholesale gross profit per unit, reduced SG&A, and stabilized CAF's net interest margin," said Bill Nash, president and chief executive officer. "We celebrate our 30th anniversary this month, a testimony to the enduring strength of our brand. CarMax revolutionized the used car industry by offering integrity, honesty and transparency in every interaction. Looking ahead, we are once again revolutionizing the industry with a uniquely personalized car-buying experience that will further differentiate us in the used market and positions us to deliver additional growth."

#### Second Quarter Business Performance Review:

<u>Sales</u>. Combined retail and wholesale used vehicle unit sales were 342,662, a decrease of 9.0% from the prior year's second quarter. Online retail sales(1) accounted for 14% of retail unit sales, compared with 11% in the second quarter of last year. Revenue from online transactions(2), including retail and wholesale unit sales, was \$2.2 billion, or approximately 31% of net revenues, up from 30% in last year's second quarter.

Total retail used vehicle unit sales declined 7.4% to 200,825 compared to the prior year's second quarter. Comparable store used unit sales declined 9.0% from the prior year's second quarter, a sequential improvement from the year-over-year declines in the second half of last year and this year's first quarter. We believe vehicle affordability challenges continued to impact our second quarter unit sales performance, as headwinds remained due to widespread inflationary pressures, higher interest rates, tightened lending standards and prolonged low consumer confidence. Total retail used vehicle revenues decreased 11.0% compared with the prior year's second quarter, driven by the decrease in retail used units sold as well as a decrease in average retail selling price, which declined approximately \$1,200 per unit, or 4.0%.

Total wholesale vehicle unit sales decreased 11.2% to 141,837 versus the prior year's second quarter, a sequential improvement from the year-over-year declines in the second half of last year and this year's first quarter. Total wholesale revenues decreased 21.8% compared with the prior year's second quarter due to a decrease in the average wholesale selling price of approximately \$1,300 per unit or 12.3% and the decrease in wholesale units sold.

We bought 292,000 vehicles from consumers and dealers, down 14.9% versus last year's second quarter as volume was impacted by steep market depreciation. Of these vehicles, 273,000 were bought from consumers and 19,000 were bought through dealers, a decrease of 15.5% and 5.3%, respectively, from last year's results.

Other sales and revenues declined by 5.7% compared with the second quarter of fiscal 2023, representing a decrease of \$9.7 million. The decrease was primarily driven by an \$8.1 million decline in extended protection plan (EPP) revenues reflecting the effect of the decline in retail unit sales.

<u>Gross Profit</u>. Total gross profit was \$696.8 million, down 5.5% versus last year's second quarter. Retail used vehicle gross profit declined 8.7%, primarily reflecting the decline in retail unit sales. Retail gross profit per used unit was \$2,251, in line with last year's second quarter.

Wholesale vehicle gross profit decreased 2.9% versus the prior year's quarter, reflecting lower wholesale unit volume. Gross profit per unit was \$963, an increase of \$82 per unit versus last year's second quarter, despite steep market depreciation.

Other gross profit increased 6.4% largely reflecting a \$19.6 million year-over-year improvement in service gross profit driven by the efficiency and cost coverage measures that we have put in place. Partially offsetting the service improvement was a decline in EPP profit, as discussed above.

<u>SG&A</u> . Compared with the second quarter of fiscal 2023, SG&A expenses decreased 12.1% to \$585.7 million. This reduction reflects the continuation of our cost and efficiency efforts that we implemented a year ago. This quarter delivered strong decreases in costs related to staffing, non-CAF uncollectible receivables, advertising, and our level of spend for our technology platforms and strategic initiatives. The change in SG&A was also impacted to a lesser degree by favorable timing in our advertising and technology spend that will impact the back half of this year. Partially offsetting these items was an increase in stock-based compensation expense. SG&A as a percent of gross profit decreased to 84.1% in the second quarter compared to 90.4% in the prior year's second quarter.

<u>CarMax Auto Finance</u> .(3) CAF income decreased 26.2% to \$135.0 million, driven by the decline in CAF's net interest margin percentage and a \$14.3 million year-over-year increase in the provision for loan losses, which outweighed the growth in CAF's average managed receivables. This quarter's provision was \$89.8 million compared to \$75.5 million in the prior year's second quarter.

As of August 31, 2023, the allowance for loan losses was 3.08% of ending managed receivables, down from 3.11% as of May 31, 2023. The decrease in the allowance percentage primarily reflected the effect of the previously disclosed tightening of CAF's underwriting standards, partially offset by CAF's modest additional investment in the Tier 2 business and unfavorable performance within the existing portfolio.

CAF's total interest margin percentage, which represents the spread between interest and fees charged to consumers and our funding costs, was 6.1% of average managed receivables, consistent with this year's first quarter but down from 7.3% in the prior year's second quarter, as increases in our customer rates were more than

offset by the rising cost of funds. After the effect of 3-day payoffs, CAF financed 42.8% of units sold in the current quarter, up from 41.2% in the prior year's second quarter. CAF's weighted average contract rate was 11.1% in the quarter, up from 9.4% in the second quarter last year.

Share Repurchase Activity. During the second quarter of fiscal 2024, we did not repurchase any shares of common stock pursuant to our share repurchase program. As of August 31, 2023, we had \$2.45 billion remaining available for repurchase under the outstanding authorization. While we paused the repurchase of our common stock during the third quarter of fiscal 2023, we intend to resume share repurchases in the third quarter of this year.

#### <u>Supplemental Financial Information</u>

Amounts and percentage calculations may not total due to rounding.

## Sales Components

|  | Three Mo                       | onths Ended A                | ugust 31                              | Six Mor                        | gust 31                      |                                       |
|--|--------------------------------|------------------------------|---------------------------------------|--------------------------------|------------------------------|---------------------------------------|
| (In millions)  | 2023                           | 2022                         | Change                                | 2023                           | 2022                         | Change                                |
| Used vehicle sales \$ Wholesale vehicle sales Other sales and revenues:  | 5,591.1<br>1,322.0             | \$ 6,284.1<br>1,690.3        | (11.0)% \$<br>(21.8)%                 | 11,592.6<br>2,836.3            | \$ 13,298.6<br>3,806.8       | (12.8)%<br>(25.5)%                    |
| Extended protection plan revenues Third-party finance (fees)/income, net Advertising & subscription revenues (1) Other | 101.7<br>(1.5)<br>33.5<br>27.0 | 109.8<br>2.7<br>34.3<br>23.6 | (7.3)%<br>(154.4)%<br>(2.3)%<br>14.2% | 212.9<br>(1.2)<br>64.9<br>55.3 | 226.3<br>6.1<br>68.7<br>49.9 | (5.9)%<br>(118.9)%<br>(5.5)%<br>10.7% |
| Total other sales and revenues   | 160.7                          | 170.4                        | (5.7)%                                | 331.9                          | 351.0                        | (5.4)%                                |
| Total net sales and operating revenues \$  | 7,073.8                        | \$ 8,144.8                   | (13.1)% \$                            | 14,760.9                       | \$ 17,456.4                  | (15.4)%                               |

#### Unit Sales

<sup>(1)</sup> An online retail unit sale is defined as a sale where the customer completes all four of these major transactional activities remotely: reserving the vehicle; financing the vehicle, if needed; trading-in or opting out of a trade in; and creating a remote sales order.

(2) Revenue from online transactions is defined as revenue from retail sales that qualify for an online retail sale, as well as any EPP and third-party finance contribution, wholesale sales where the winning bid was an online bid, and all revenue earned by Edmunds.

(3) Although CAF benefits from certain indirect overhead expenditures, we have not allocated indirect costs to CAF to avoid making subjective

allocation decisions.

<sup>(1)</sup> Excludes intersegment revenues that have been eliminated in consolidation.

|                                     | Three Mo           | nths Ended A       | ugust 31          | Six Mont           | gust 31            |                   |
|-------------------------------------|--------------------|--------------------|-------------------|--------------------|--------------------|-------------------|
|                                     | 2023               | 2022               | Change            | 2023               | 2022               | Change            |
| Used vehicles<br>Wholesale vehicles | 200,825<br>141,837 | 216,939<br>159,677 | (7.4)%<br>(11.2)% | 418,749<br>302,885 | 457,889<br>345,984 | (8.5)%<br>(12.5)% |
|                                     |                    |                    |                   |                    |                    |                   |

#### **Average Selling Prices**

|                                     |          | Three Mor             | nths Ended A     | ugust 31                | Six Month             | gust 31          |                   |
|-------------------------------------|----------|-----------------------|------------------|-------------------------|-----------------------|------------------|-------------------|
|                                     |          | 2023                  | 2022             | Change                  | 2023                  | 2022             | Change            |
| Used vehicles<br>Wholesale vehicles | \$<br>\$ | 27,500 \$<br>8,923 \$ | 28,657<br>10,179 | (4.0)% \$<br>(12.3)% \$ | 27,374 \$<br>8,977 \$ | 28,755<br>10,619 | (4.8)%<br>(15.5)% |

## Vehicle Sales Changes

#### Three Months Ended August

| 11  | II CC IVIOTICITS ET |                   |                    |                 |
|---|---------------------|-------------------|--------------------|-----------------|
|   | 31                  | Six Months Ended  | d August 31        |                 |
|   | 2023                | 2022              | 2023               | 2022            |
| Üsed vehicle units<br>Used vehicle revenues           | (7.4)%<br>(11.0)%   | (6.4)%<br>2.9%    | (8.5)%<br>(12.8)%  | (8.9)%<br>8.5%  |
| Wholesale vehicle units<br>Wholesale vehicle revenues | (11.2)%<br>(21.8)%  | (15.1)%<br>(0.7)% | (12.5)%<br>(25.5)% | (6.4)%<br>23.8% |

## Comparable Store Used Vehicle Sales Changes (1)

#### Three Months Ended August

|   | 31                | Ü              | Six Months Ende    | ed August 31    |
|---|-------------------|----------------|--------------------|-----------------|
|   | 2023              | 2022           | 2023               | 2022            |
| Used vehicle units<br>Used vehicle revenues | (9.0)%<br>(12.5)% | (8.3)%<br>0.4% | (10.3)%<br>(14.4)% | (10.6)%<br>6.0% |

## <u>Used Vehicle Financing Penetration by Channel (Before the Impact of 3-day Payoffs)</u> (1)

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<sup>(1)</sup> Stores are added to the comparable store base beginning in their fourteenth full month of operation. Comparable store calculations include results for a set of stores that were included in our comparable store base in both the current and corresponding prior year periods.

#### Three Months Ended August

|            | 31     |        | Six Months Ende | d August 31 |
|------------|--------|--------|-----------------|-------------|
|            | 2023   | 2022   | 2023            | 2022        |
| CAF (2)    | 46.4%  | 44.8%  | 45.9%           | 44.0%       |
| Tier 2 (3) | 18.1%  | 21.6%  | 19.3%           | 23.5%       |
| Tier 3 (4) | 6.4%   | 6.0%   | 6.6%            | 6.6%        |
| Other (5)  | 29.1%  | 27.6%  | 28.2%           | 25.9%       |
| Total      | 100.0% | 100.0% | 100.0%          | 100.0%      |

- (1) Calculated as used vehicle units financed for respective channel as a percentage of total used units sold.
  (2) Includes CAF's Tier 2 and Tier 3 loan originations, which represent less than 2% of total used units sold.
  (3) Third-party finance providers who generally pay us a fee or to whom no fee is paid.
  (4) Third-party finance providers to whom we pay a fee.
  (5) Represents customers arranging their own financing and customers that do not require financing.

## **Selected Operating Ratios**

|  |                |                           |                     | nd | led Augus                 |                   |    | de                           | d August :           |    |                              |                   |
|--|----------------|---------------------------|---------------------|----|---------------------------|-------------------|----|------------------------------|----------------------|----|------------------------------|-------------------|
| (In millions)  |                | 2023                      | % (1)               |    | 2022                      | % (1)             |    | 2023                         | % (1)                |    | 2022                         | % (1)             |
| Net sales and operating revenues<br>Gross profit<br>CarMax Auto Finance income | \$<br>\$<br>\$ | 7,073.8<br>696.8<br>135.0 | 100.0<br>9.8<br>1.9 |    | 8,144.8<br>737.1<br>182.9 | 100.0<br>9.1      | \$ | 14,760.9<br>1,514.2<br>272.3 | 100.0<br>10.3<br>1.8 |    | 17,456.4<br>1,612.5<br>387.3 | 100.0<br>9.2      |
| Selling, general, and administrative expenses                                  | \$             | 585.7                     | 8.3                 |    | 666.0                     | 8.2               | \$ | 1,145.5                      | 7.8                  |    | 1,322.8                      | 7.6               |
| Interest expense<br>Earnings before income taxes<br>Net earnings               | \$<br>\$<br>\$ | 31.6<br>158.3<br>118.6    | 0.4<br>2.2<br>1.7   |    | 32.7<br>167.6<br>125.9    | 0.4<br>2.1<br>1.5 | \$ | 62.1<br>465.5<br>346.9       | 0.4<br>3.2<br>2.4    | \$ | 61.5<br>504.2<br>378.2       | 0.4<br>2.9<br>2.2 |

(1) Calculated as a percentage of net sales and operating revenues.

## Gross Profit (1)

|                                | Three Mont     | ths Ended A | ugust 31  | Six Month  | ns Ended Aug | gust 31 |
|--------------------------------|----------------|-------------|-----------|------------|--------------|---------|
| (In millions)                  | 2023           | 2022        | Change    | 2023       | 2022         | Change  |
| Used vehicle gross profit      | \$<br>452.1 \$ | 495.0       | (8.7)% \$ | 966.7 \$   | 1,058.5      | (8.7)%  |
| Wholesale vehicle gross profit | 136.6          | 140.7       | (2.9)%    | 304.4      | 332.3        | (8.4)%  |
| Other gross profit             | 108.1          | 101.4       | 6.4%      | 243.1      | 221.7        | 9.6%    |
| Total                          | \$<br>696.8 \$ | 737.1       | (5.5)% \$ | 1,514.2 \$ | 1,612.5      | (6.1)%  |

(1) Amounts are net of intercompany eliminations.

## Gross Profit per Unit (1)

|  |       | Three Months Ended August 31<br>2023 2022 |                  |                      |                     |                    | Six Months Ended August 3<br>2023 2022 |                       |                     |                                 | t 31<br>!2         |
|--|-------|---|------------------|----------------------|---------------------|--------------------|--|-----------------------|---------------------|---------------------------------|--------------------|
|  | \$ pe | er unit(2)                                | %(3)             | \$ per               | unit(2)             | %(3)               | \$ p                                   | er unit(2)            | %(3)                | \$ per unit(2)                  | %(3)               |
| Used vehicle gross profit per unit<br>Wholesale vehicle gross profit per unit<br>Other gross profit per unit | \$ \$ | 2,251<br>963<br>538                       | 8.<br>10.<br>67. | .1\$<br>.3\$<br>.2\$ | 2,282<br>881<br>468 | 7.9<br>8.3<br>59.6 |  | 2,309<br>1,005<br>580 | 8.3<br>10.7<br>73.2 | 3\$ 2,312<br>7\$ 961<br>2\$ 484 | 8.0<br>8.7<br>63.2 |

(1) Amounts are net of intercompany eliminations. Those eliminations had the effect of increasing used vehicle gross profit per unit and wholesale vehicle gross profit per unit and decreasing other gross profit per unit by immaterial amounts.
(2) Calculated as category gross profit divided by its respective units sold, except the other category, which is divided by total used units sold.
(3) Calculated as a percentage of its respective sales or revenue.

### SG&A Expenses (1)

| (In millions)   | Three N<br>2023                | /lont | ths Ended Au<br>2022           | igust 31<br>Change                     | Six Mo<br>2023                         | nth | s Ended Aug<br>2022              | ust 31<br>Change                       |
|---|--------------------------------|-------|--------------------------------|--|--|-----|----------------------------------|--|
| Compensation and benefits:<br>Compensation and benefits, excluding<br>share-based compensation expense \$<br>Share-based compensation | 305.7                          | \$    | 333.8                          | (8.4)%                                 | \$<br>636.4                            | \$  | 679.0                            | (6.3)%                                 |
| expense   | 31.3                           |       | 24.5                           | 27.5%                                  | 66.6                                   |     | 46.8                             | 42.4%                                  |
| Total compensation and benefits (2) \$ Occupancy costs Advertising expense Other overhead costs (3)                                   | 337.0<br>67.8<br>66.3<br>114.6 | \$    | 358.3<br>68.8<br>82.9<br>156.0 | (5.9)%<br>(1.6)%<br>(20.0)%<br>(26.6)% | \$<br>703.0<br>133.9<br>138.2<br>170.4 | \$  | 725.8<br>134.7<br>171.8<br>290.5 | (3.1)%<br>(0.6)%<br>(19.5)%<br>(41.4)% |
| Total SG&A expenses \$  | 585.7                          | \$    | 666.0                          | (12.1)%                                | \$<br>1,145.5                          | \$  | 1,322.8                          | (13.4)%                                |
| SG&A as a % of gross profit   | 84.1%                          | )     | 90.4%                          | (6.3)%                                 | 75.7%                                  |     | 82.0%                            | (6.3)%                                 |

## Components of CAF Income and Other CAF Information

<sup>(1)</sup> Amounts are net of intercompany eliminations.(2) Excludes compensation and benefits related to reconditioning and vehicle repair service, which are included in cost of sales.(3) Includes IT expenses, non-CAF bad debt, preopening and relocation costs, insurance, charitable contributions, travel and other administrative expenses.

| (In millions)  | Three I<br>2023                             | Months End      | ed August<br>2022                    | 31<br>% (1)  | Six M<br>2023                               | onths Ende      | d August 3<br>2022                   | 1<br>% (1)   |
|--|---|-----------------|--------------------------------------|--------------|---|-----------------|--------------------------------------|--------------|
|  | 2025  | 70 (1)          | 2022                                 | 70 (1)       | 2025  | 70 (1)          | 2022                                 | 70 (1)       |
| Interest margin: Interest and fee income Interest expense  | \$<br>416.9<br>(152.0)                      | 9.6 \$<br>(3.5) | 357.2<br>(62.5)                      | 8.8<br>(1.5) | \$<br>817.4<br>(294.6)                      | 9.5 \$<br>(3.4) | 703.9<br>(111.3)                     | 8.8<br>(1.4) |
| Total interest margin Provision for loan losses  | 264.9<br>(89.8)                             | 6.1<br>(2.1)    | 294.7<br>(75.5)                      | 7.3<br>(1.9) | 522.8<br>(170.7)                            | 6.1<br>(2.0)    | 592.6<br>(133.3)                     | 7.4<br>(1.7) |
| Total interest margin after<br>provision for loan losses<br>Total direct expenses                          | 175.1<br>(40.2)                             | 4.0<br>(0.9)    | 219.2<br>(36.3)                      | 5.4<br>(0.9) | 352.1<br>(79.8)                             | 4.1<br>(0.9)    | 459.3<br>(71.9)                      | 5.7<br>(0.9) |
| CarMax Auto Finance income   | \$<br>135.0                                 | 3.1 \$          | 182.9                                | 4.5          | \$<br>272.3                                 | 3.2 \$          | 387.3                                | 4.8          |
| Total average managed receivables Net loans originated Net penetration rate Weighted average contract rate | \$<br>17,315.6<br>2,197.2<br>42.8%<br>11.1% | \$ \$           | 16,176.2<br>2,334.0<br>41.2%<br>9.4% |              | \$<br>17,159.5<br>4,537.6<br>42.8%<br>11.1% | \$ \$           | 15,996.6<br>4,780.8<br>40.2%<br>9.2% |              |
| Ending allowance for loan losses   | \$<br>538.0                                 | \$              | 477.5                                |              | \$<br>538.0                                 | \$              | 477.5                                |              |
| Warehouse facility information:<br>Ending funded receivables<br>Ending unused capacity                     | \$<br>4,419.6<br>1,180.4                    | \$              | 2,997.9<br>2,402.1                   |              | \$<br>4,419.6<br>1,180.4                    | \$              | 2,997.9<br>2,402.1                   |              |

## **Earnings Highlights**

|   | Three Mont             | hs Ended A    | ugust 31            |    | Six Mor       | gust 31             |                  |
|---|------------------------|---------------|---------------------|----|---------------|---------------------|------------------|
| (In millions except per share data)             | 2023                   | 2022          | Change              | 2  | 2023          | 2022                | Change           |
| Net earnings<br>Diluted weighted average shares | \$<br>118.6 \$         | 125.9         | (5.8)% \$           | \$ | 346.9         | \$ 378.2            | (8.3)%           |
| outstanding<br>Net earnings per diluted share   | \$<br>159.2<br>0.75 \$ | 160.2<br>0.79 | (0.6)%<br>(5.1)% \$ | \$ | 158.9<br>2.18 | \$ 161.0<br>\$ 2.35 | (1.3)%<br>(7.2)% |

#### Conference Call Information

We will host a conference call for investors at 9:00 a.m. ET today, September 28, 2023. Domestic investors may access the call at 1-800-274-8461 (international callers dial 1-203-518-9814). The conference I.D. for both domestic and international callers is 3171396. A live webcast of the call will be available on our investor information home page at investors.carmax.com.

A replay of the webcast will be available on the company's website at **investors.carmax.com** through December 20, 2023, or via telephone (for approximately one week) by dialing 1-800-677-7085 (or 1-402-220-0665 for international access) and entering the conference ID 3171396.

## Third Quarter Fiscal 2024 Earnings Release Date

<sup>(1)</sup> Annualized percentage of total average managed receivables.

We currently plan to release results for the third quarter ending November 30, 2023, on Thursday, December 21, 2023, before the opening of trading on the New York Stock Exchange. We plan to host a conference call for investors at 9:00 a.m. ET on that date. Information on this conference call will be available on our investor information home page at **investors.carmax.com** in early December 2023.

#### About CarMax

CarMax, the nation's largest retailer of used autos, revolutionized the automotive retail industry by driving integrity, honesty and transparency in every interaction. The company offers a truly personalized experience with the option for customers to do as much, or as little, online and in-store as they want. During the fiscal year ended February 28, 2023, CarMax sold approximately 810,000 used vehicles and 590,000 wholesale vehicles at its auctions. In addition, CarMax Auto Finance originated nearly \$9 billion in receivables during fiscal 2023, adding to its nearly \$17 billion portfolio. CarMax has over 240 stores, more than 30,000 associates, and is proud to have been recognized for 19 consecutive years as one of the Fortune 100 Best Companies to Work For®. CarMax is committed to making a positive impact on people, communities and the environment. Learn more in the 2023 Responsibility Report. For more information, visit www.carmax.com.

#### **Forward-Looking Statements**

We caution readers that the statements contained in this release that are not statements of historical fact, including statements about our future business plans, operations, challenges, opportunities or prospects, including without limitation any statements or factors regarding expected operating capacity, sales, inventory, market share, financial targets, revenue, margins, expenses, liquidity, loan originations, capital expenditures, share repurchase plans, debt obligations or earnings, are forward-looking statements made pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995. You can identify these forward-looking statements by the use of words such as "anticipate," "believe," "could," "estimate," "expect," "intend," "may," "outlook," "plan," "positioned," "predict," "should," "target," "will" and other similar expressions, whether in the negative or affirmative. Such forward-looking statements are based upon management's current knowledge, expectations and assumptions and involve risks and uncertainties that could cause actual results to differ materially from anticipated results. Among the factors that could cause actual results and outcomes to differ materially from those contained in the forward-looking statements are the following:

- Changes in the competitive landscape and/or our failure to successfully adjust to such changes.
- Changes in general or regional U.S. economic conditions, including inflationary pressures, climbing interest rates and the potential impact of Russia's invasion of Ukraine.
- Changes in the availability or cost of capital and working capital financing, including changes related to the

asset-backed securitization market.

- Events that damage our reputation or harm the perception of the quality of our brand.
- Significant changes in prices of new and used vehicles.
- A reduction in the availability of or access to sources of inventory or a failure to expeditiously liquidate inventory.
- Our inability to realize the benefits associated with our omni-channel initiatives and strategic investments.
- Factors related to geographic and sales growth, including the inability to effectively manage our growth.
- Our inability to recruit, develop and retain associates and maintain positive associate relations.
- The loss of key associates from our store, regional or corporate management teams or a significant increase in labor costs.
- Changes in economic conditions or other factors that result in greater credit losses for CAF's portfolio of auto loans receivable than anticipated.
- The failure or inability to realize the benefits associated with our strategic transactions.
- The effect and consequences of the Coronavirus public health crisis on matters including U.S. and local economies; our business operations and continuity; the availability of corporate and consumer financing; the health and productivity of our associates; the ability of third-party providers to continue uninterrupted service; and the regulatory environment in which we operate.
- Changes in consumer credit availability provided by our third-party finance providers.
- Changes in the availability of extended protection plan products from third-party providers.
- The performance of the third-party vendors we rely on for key components of our business.
- Adverse conditions affecting one or more automotive manufacturers, and manufacturer recalls.
- The inaccuracy of estimates and assumptions used in the preparation of our financial statements, or the effect of new accounting requirements or changes to U.S. generally accepted accounting principles.
- The failure or inability to adequately protect our intellectual property.
- The occurrence of severe weather events.
- Factors related to the geographic concentration of our stores.
- Security breaches or other events that result in the misappropriation, loss or other unauthorized disclosure of confidential customer, associate or corporate information.
- The failure of or inability to sufficiently enhance key information systems.
- Factors related to the regulatory and legislative environment in which we operate.
- The effect of various litigation matters.
- The volatility in the market price for our common stock.

For more details on factors that could affect expectations, see our Annual Report on Form 10-K for the fiscal year ended February 28, 2023, and our quarterly or current reports as filed with or furnished to the U.S. Securities and Exchange Commission. Our filings are publicly available on our investor information home page at

**investors.carmax.com**. Requests for information may also be made to the Investor Relations Department by email to **investor\_relations@carmax.com** or by calling (804) 747-0422 x7865. We undertake no obligation to update or revise any forward-looking statements after the date they are made, whether as a result of new information, future events or otherwise.

#### <u>CARMAX, INC. AND SUBSIDIARIES</u> <u>CONSOLIDATED STATEMENTS OF EARNINGS</u> <u>(UNAUDITED)</u>

|  | Three Months Ended August 31 |                               |                   |  |                   | Six Months Ended August 31               |      |                    |                   |
|--|------------------------------|-------------------------------|-------------------|--|-------------------|--|------|--------------------|-------------------|
| (In thousands except per share data)   | 202                          | .3                            | %(1)              | 2022                                   | %(1)              | 2023                                     | %(1) | 2022               | %(1)              |
| SALES AND OPERATING REVENUES:  |                              |                               |                   |  | 7-3, 7,           |  |      |                    |                   |
| Used vehicle sales   | \$5,591,                     |                               | 79.0\$            | 6,284,085                              | 77.2              | \$11,592,614                             |      |                    | 76.2              |
| Wholesale vehicle sales  | 1,321,                       |                               | 18.7              | 1,690,326                              | 20.8              | 2,836,338                                | 19.2 |                    | 21.8              |
| Other sales and revenues   | 160,                         | ,718                          | 2.3               | 170,392                                | 2.1               | 331,947                                  | 2.2  | 351,006            | 2.0               |
| NET SALES AND<br>OPERATING REVENUES<br>COST OF SALES:                                | 7,073,                       |                               | 100.0             | 8,144,803                              | 100.0             | 14,760,899                               |      | , ,                | 100.0             |
| Used vehicle cost of sales   | 5,139,                       |                               | 72.6              | 5,789,098                              | 71.1              | 10,625,880                               |      |                    | 70.1              |
| Wholesale vehicle cost of sales  | 1,185,                       |                               | 16.8              | 1,549,669                              | 19.0              | 2,531,897                                |      | 0/1/1/010          | 19.9              |
| Other cost of sales  |                              | ,678                          | 0.7               | 68,891                                 | 0.8               | 88,967                                   |      | 123/201            | 0.7               |
| TOTAL COST OF SALES  | 6,377,                       | ,071                          | 90.2              | 7,407,658                              | 90.9              | 13,246,744                               | 89.7 | 15,843,888         | 90.8              |
| GROSS PROFIT<br>CARMAX AUTO FINANCE  | 696,                         | ,765                          | 9.8               | 737,145                                | 9.1               | 1,514,155                                | 10.3 | 1,612,536          | 9.2               |
| INCOME<br>Selling, general, and  | 134,                         | ,987                          | 1.9               | 182,869                                | 2.2               | 272,345                                  | 1.8  | 387,342            | 2.2               |
| administrative expenses Depreciation and amortization Interest expense Other income  | 58,<br>31,                   | ,694<br>,817<br>,585<br>,630) | 8.3<br>0.8<br>0.4 | 666,041<br>57,692<br>32,745<br>(4,039) | 8.2<br>0.7<br>0.4 | 1,145,531<br>117,236<br>62,051<br>(3,844 | 0.4  | 113,340            | 7.6<br>0.6<br>0.4 |
| Earnings before income taxes   |                              | ,286                          | 2.2               | 167,575                                | 2.1               | 465,526                                  |      |                    | 2.9               |
| Income tax provision   |                              | ,651                          | 0.6               | 41,670                                 | 0.5               | 118,593                                  |      |                    | 0.7               |
| NET EARNINGS   |                              | ,635                          | 1.7\$             | 125,905                                | 1.5               | \$ 346,933                               |      | \$ 378,170         | 2.2               |
| WEIGHTED AVERAGE<br>COMMON SHARES:<br>Basic<br>Diluted<br>NET EARNINGS PER<br>SHARE: | 158,                         | ,479<br>,238                  |                   | 158,801<br>160,218                     | 1.3               | 158,298<br>158,900                       |      | 159,556<br>161,015 |                   |
| Basic<br>Diluted   |                              | 0.75<br>0.75                  | \$<br>\$          | 0.79<br>0.79                           |                   | \$ 2.19<br>\$ 2.18                       |      | \$ 2.37<br>\$ 2.35 |                   |

<sup>(1)</sup> Percents are calculated as a percentage of net sales and operating revenues and may not total due to rounding.

# CARMAX, INC. AND SUBSIDIARIES CONSOLIDATED BALANCE SHEETS (UNAUDITED)

| As of August 31 February 28 August 31 February 28 August 31 Sebruary 38 August 31 Sebrua | ugust 31<br>2022   |
|--|--------------------|
| ASSETS   |                    |
| CURRENT ASSETS:  |                    |
| Cash and cash equivalents \$ 521,098 \$ 314,758 \$   | 56,772             |
| Restricted cash from collections on auto loans receivable 534,792 470,889  | 533,253            |
| Accounts receivable, net 271,874 298,783   | 402,452            |
| Inventory 3,839,286 3,726,142  | 4,671,685          |
| Other current assets         219,321         230,795   | 208,297            |
| TOTAL CURRENT ASSETS 5,386,371 5,041,367   | 5,872,459          |
| Auto loans receivable, net 16,999,750 16,341,791   | 15,961,213         |
| Property and equipment, net 3,538,683 3,430,914  | 3,312,605          |
| Deferred income taxes         111,919         80,740           Operating lease assets         540,718         545,677  | 93,057             |
| Operating lease assets         540,/18         545,677           Goodwill         141,258         141,258  | 530,285            |
| Other assets 581,462 600,989   | 141,258<br>559,666 |
| TOTAL ASSETS \$ 27,300,161 \$ 26,182,736 \$  | 26,470,543         |
| TOTAL ASSETS \$ 20,102,730 \$  | 20,470,343         |
| LIABILITIES AND SHAREHOLDERS' EQUITY  CURRENT LIABILITIES:   |                    |
| Accounts payable \$ 932,068 \$ 826,592 \$  | 928.749            |
| Accrued expenses and other current liabilities 513,137 478,964   | 482,361            |
| Accrued income taxes 103 —   | _                  |
| Current portion of operating lease liabilities 55,441 53,287   | 48,783             |
| Current portion of long-term debt 312,230 111,859  | 112,504            |
| Current portion of non-recourse notes payable 507,409 467,609  | 559,792            |
| TOTAL CURRENT LIABILITIES 2,320,388 1,938,311  | 2,132,189          |
| Long-term debt, excluding current portion 1,608,724 1,909,361  | 2,511,417          |
| Non-recourse notes payable, excluding current portion 16,475,698 15,865,776  | 15,534,801         |
| Operating lease liabilities, excluding current portion 516,839 523,828   | 512,542            |
| Other liabilities         372,853         332,383  | 365,367            |
| TOTAL LIABILITIES 21,294,502 20,569,659  | 21,056,316         |
| Commitments and contingent liabilities SHAREHOLDERS' EQUITY:   |                    |
| Common stock, \$0.50 par value; 350,000,000 shares authorized; 158,655,733 and   |                    |
| 158,079,033 shares issued and outstanding as of August 31, 2023 and February 28, 2023, respectively 79,328 79,040  | 79.022             |
| Capital in excess of par value 1,777,707 1,713,074   | 1,684,408          |
| Accumulated other comprehensive income 78,597 97,869   | 31,999             |
| Retained earnings 4,070,027 3,723,094  | 3,618,798          |
| TOTAL SHAREHOLDERS' EQUITY 6,005,659 5,613,077   | 5,414,227          |
| TOTAL LIABILITIES AND SHAREHOLDERS' EQUITY \$ 27,300,161 \$ 26,182,736 \$  | 26,470,543         |

## CARMAX, INC. AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF CASH FLOWS (UNAUDITED)

Six Months Ended August 31

(10,650)

6,179,929

(5.532.403)

(7,810)

(4,143)

27.534

546,964 274,093

951,004

.225.097

(10,240)

8,230,501

(7,576,056)

(325, 168)

13,282

(49,955)

803,618

753.663

(9,883)

2022 (In thousands) **OPERATING ACTIVITIES:** 346,933 Net earnings 378.170 Adjustments to reconcile net earnings to net cash (used in) provided by operating activities: 126,971 Depreciation and amortization 137,903 69,445 Share-based compensation expense 47,010 170,672 Provision for loan losses 133,343 45,199 Provision for cancellation reserves 59,208 (24.845)Deferred income tax (benefit) provision 800 3,868 Other 9.713 Net decrease (increase) in: 26,909 Accounts receivable, net 158,532 (113.144)452.884 Inventory Other current assets 33,431 79,188 (828,631)Auto loans receivable, net (804,855) (6,668)Other assets (31,703)Net increase (decrease) in: Accounts payable, accrued expenses and other 132,566 current liabilities and accrued income taxes (74,986)(43.826)(65,618) Other liabilities NET CASH (USED IN) PROVIDED BY OPERATING ACTIVITIES (61.120)479.589 **INVESTING ACTIVITIES:** (210,167)Capital expenditures (204,463)1,247 Proceeds from disposal of property and equipment 84 Purchases of investments (3,236)(5,428)Sales and returns of investments 2.492 NET CASH USED IN INVESTING ACTIVITIES 751) (207,315) FINANCING ACTIVITIES: 134,600 Proceeds from issuances of long-term debt 2,412,900 (240,093)Payments on long-term debt (3,057,565)

Investors:

David Lowenstein, Assistant Vice President, Investor Relations

CASH, CASH EOUIVALENTS, AND RESTRICTED CASH AT END OF PERIOD

investor\_relations@carmax.com, (804) 747-0422 x7865

NET CASH PROVIDED BY (USED IN) FINANCING ACTIVITIES

Increase (decrease) in cash, cash equivalents, and restricted cash

Cash, cash equivalents, and restricted cash at beginning of year

Media:

pr@carmax.com, (855) 887-2915

Cash paid for debt issuance costs

Payments on finance lease obligations

Issuances of non-recourse notes payable

Payments on non-recourse notes payable

Repurchase and retirement of common stock

13

Source: CarMax, Inc.