expedia group*

Investor presentation

June 1, 2022

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We grew big without many of the benefits of scale





High complexity and redundancy

Slow product innovation

Inefficient cost structure

Over-reliance on performance marketing

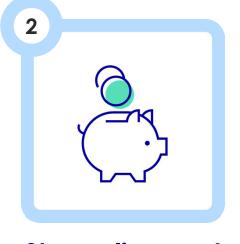
Complexity hurt competitiveness

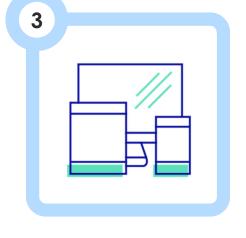


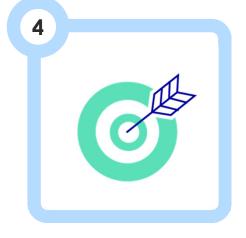












Simplify the business

Streamline cost structure

Build a single tech platform

Unify branding and marketing

Simplified operations and walked away from bad business

Divested and shut down non-core assets













Shifted focus to long-term value

- Eliminated low value partners
- Rationalized unprofitable channels (e.g., coupons and email)
- Reducing 3rd party inventory/packages to improve traveler experience

Repositioned geo and brand

- Reduced spend in geographies with limited strength
- Reallocated spend away from non-core brands

Streamlined cost structure leading to ~\$1B cost savings







Card processing



Variable cloud



Customer support

\$700-750M fixed cost savings



Headcount



Cloud optimization



Licensing



Real estate

More opportunity ahead as platform delivers efficiency

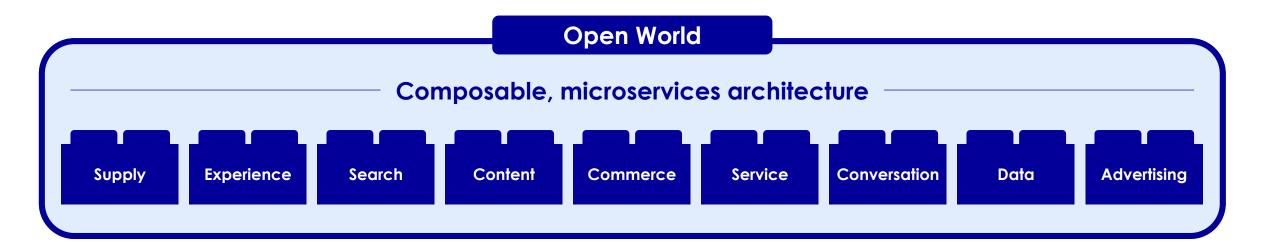
1. At pre-COVID volumes

Building a single, best-in-class technology platform











Activities

Platform allows us to further optimize marketing across our brands



House of brands







Expert in Trips

Expert in Hotels

Expert in Vacation Rentals

hetwire





ebookers.com

CheapTickets



One marketing engine

Brand marketing

In-house creative center

External agency consolidation

Performance marketing

One bidding platform

Optimal geo and channel mix

Lifetime value focused

Unified loyalty program

One Key

One program

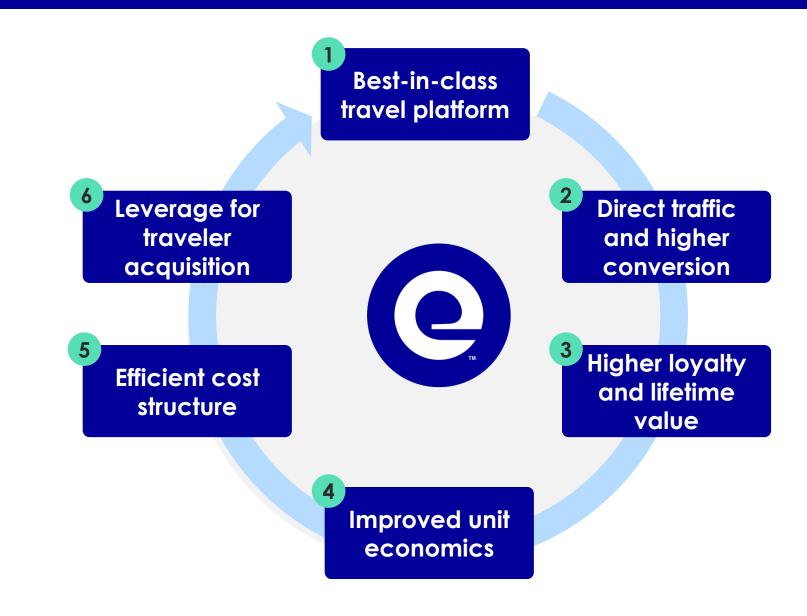
One currency

Simple rewards mechanism

Earn/burn across brands

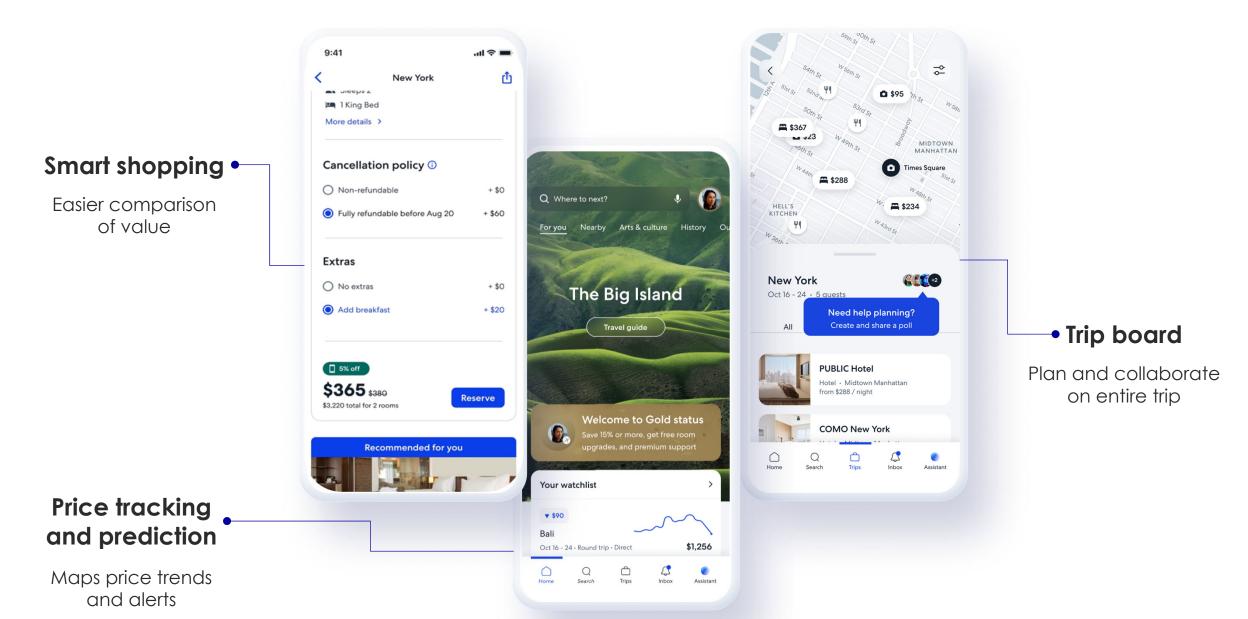
New platform delivers great LTV and faster, more profitable growth





Delivering traveler-centric innovation across our brands





Massive opportunity to expand TAM through B2B acceleration



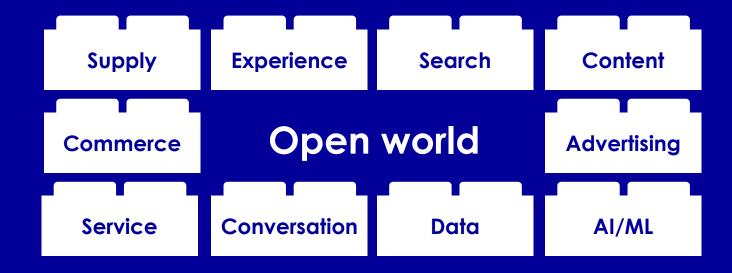
Current

- Enterprise customers centric
- Supply focused
- Inflexible

\$16B
B2B gross bookings¹

- 1. Reflects 2019 Expedia Partner Solutions gross bookings booked; excludes Egencia.
- 2. Phocuswright 2019 Global Market Sizing, including short-term rentals in US and Europe.

Future state



Anyone, anywhere

- Access to entire API based platform
- Highly flexible microservices

\$1.5T+
Global travel market²

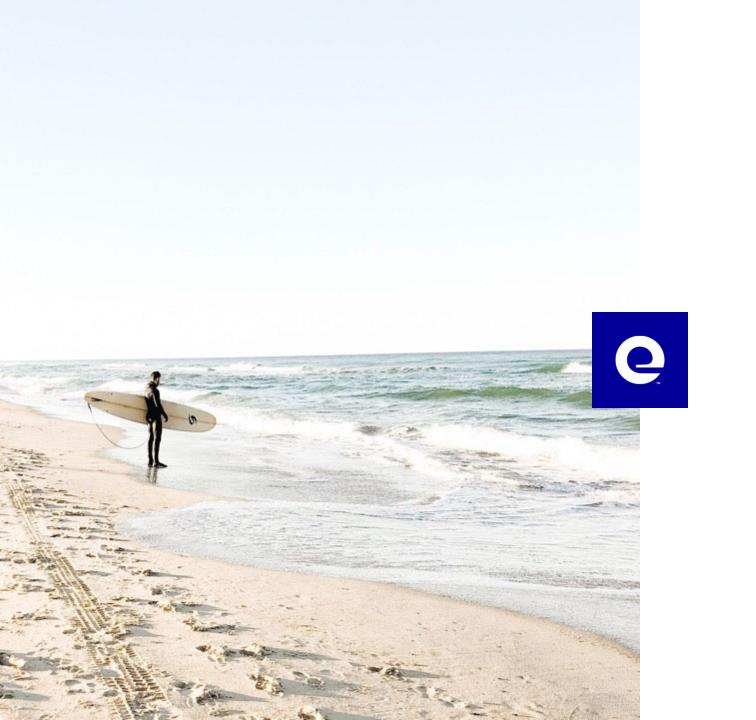
Our roadmap to accelerated growth and profitability



2020-2021 2022-2023 2023+ Began transformation **Platform delivery** Faster, more profitable growth > Simplify the business Execute on platform roadmap Deliver scale benefits of > Streamline cost structure platform Deliver innovation across > Launch platform strategy Push more direct traffic and brands and B2B higher conversion **Reorganize** the business and Launch unified loyalty hire top talent > Drive engagement, loyalty program and lifetime value

Drive unit economics

Accelerate growth in B2B



Thank You