



# UpHealth Expands Access to Remote Video Interpretation Telemedicine Technology for Underserved Communities

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DELREY BEACH, Fla., Sept. 16, 2021 /PRNewswire/ -- **UpHealth**, Inc. (NYSE: **UPH**) announced an expansion of its virtual care technology for underserved communities across the country. The platform will bring remote language interpreters to the point of care and help providers connect and communicate with patients who have limited English proficiency or are deaf or hearing impaired and is part of UpHealth's broader mission to facilitate the coordination of care.

The contract adds eight new health facilities nationwide, including federally qualified health centers, and 260,000 annual encounters to improve care in underserved communities.

"UpHealth's solution to bring language interpretation to the point of care is unmatched as it helps address large disparities in access to care for thousands of individuals across the country," said Ramesh Balakrishnan, CEO of UpHealth. "With this expansion, we further solidify our leadership and demonstrate the value of the UpHealth digital health platform to augment care teams by bringing scarce resources remotely to the point of care."

UpHealth's new facilities are:

- Family Health Care | Kansas City, Kansas
- Risen Son Christian Village | Council Bluffs, Iowa
- Centrasota Oral Surgeons | St. Cloud and Alexandria, Minnesota
- Moscow Pullman OB/GYN | Pullman, Washington
- Hui Mālama Ola Nā 'Ōiwi Family Medicine Clinic | Hilo, Hawaii
- Sacred Circle Healthcare | Salt Lake City, Utah
- Community Response for United Way of Lincoln and Lancaster County | Lincoln, Nebraska



- Box Elder School District | Brigham City, Utah

UpHealth was a pioneer in bringing medically trained language interpreters virtually at the point of care, and now has expanded its virtual care service to include telepsychiatry, telestroke, e-visit and other use cases that give clients the ability to create a custom telemedicine program for patients across the full continuum of care. UpHealth's virtual care solution integrates with EHR, telehealth and patient experience platforms to provide language access anytime, anywhere at more than 1,900 healthcare locations in the U.S.

#### About UpHealth, Inc.

UpHealth is a global digital health company that delivers digital-first technology, infrastructure and services to dramatically improve how healthcare is delivered and managed. The UpHealth platform creates digitally enabled "care communities" that improve access and achieve better patient outcomes at lower cost, through digital health solutions and interoperability tools that serve patients wherever they are, in their native language. UpHealth's clients include global governments, health plans, healthcare providers and community-based organizations.

For more information, please visit <https://uphealthinc.com> and follow us at [@UpHealthInc](#) on Twitter, [UpHealth Inc. on LinkedIn](#) and [@uphealthinc](#) on Instagram.

#### Forward-Looking Statements

This press release contains forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended, including statements regarding our management team's expectations, hopes, beliefs, intentions, plans, prospects or strategies regarding the future, including revenue growth and financial performance, product expansion and services. Any statements contained herein that are not statements of historical fact may be deemed to be forward-looking statements. In addition, any statements that refer to projections, forecasts or other characterizations of future events or circumstances, including any underlying assumptions, are forward-looking statements. The words "anticipate," "believe," "continue," "could," "estimate," "expect," "intends," "may," "might," "plan," "possible," "potential," "predict," "project," "should," "would" and similar expressions may identify forward-looking statements, but the absence of these words does not mean that a statement is not forward-looking. The forward-looking statements contained in this press release are based on our management team's current expectations and beliefs in light of their collective experience and their perception of historical trends, current conditions and expected future developments and their potential effects on UpHealth as well as other factors they believe are appropriate in the circumstances. There can be no assurance that future developments affecting UpHealth will be those that we have anticipated. These forward-looking statements involve a number of risks, uncertainties (some of which are beyond our control) or other assumptions that may cause actual results or performance to be materially different from those expressed or implied by these forward-looking statements, including regulatory approvals, the ability of UpHealth to continue to meet the NYSE listing standards, product and service acceptance, and that UpHealth will

have sufficient capital to operate as anticipated. Should one or more of these risks or uncertainties materialize, or should any of our assumptions prove incorrect, actual results may vary in material respects from those projected in these forward-looking statements. Additional factors that could cause actual results to differ are discussed under the heading "Risk Factors" and in other sections of UpHealth's filings with the SEC, and in UpHealth's current and periodic reports filed or furnished from time to time with the SEC. All forward-looking statements in this press release are made as of the date hereof, based on information available to UpHealth as of the date hereof, and UpHealth assumes no obligation to update any forward-looking statement, whether as a result of new information, future events or otherwise, except as may be required under applicable securities laws.

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