

Agiliti, Inc.
Website Privacy Policy
Last Updated June 11, 2020

This Privacy Policy sets forth Agiliti Health, Inc.'s ("Agiliti" "us," or "we") agreement with you with respect to how we will handle your personal information. Personal information is information that identifies you personally, either alone or in combination with other information available to us.

Your Consent. Please read this Privacy Policy carefully. By accessing or using any of our websites (collectively our "Site"), you are agreeing to the terms of this Privacy Policy. If you do not agree to the collection, use and disclosure of your personal information as set forth in this Privacy Policy, do not use our Site.

Information We Collect Automatically. If you browse through our Site or download information, our servers will automatically collect certain information from you. This information includes the: (a) name of the domain and host from which you access the Internet; (b) browser software you use and your operating system; and (c) Internet address of the website from which you linked directly to our Site. We will use information that we automatically collect to manage and improve our Site to make it as useful as possible for visitors like you. None of the information we automatically collect is tied to personal information you may provide to us.

Information You Choose to Provide to Us. Agiliti gathers and retains personal information about you only when voluntarily submitted by you. For example, if you choose to complete and submit a form located on our Site to register for an event or to register to receive information, we will retain the information you submit to respond to your inquiry, consider your request or fill your order. After we have taken the appropriate action, the information you submitted will be retained for our records. If we change the way we use or retain personal information you provide to us. We may use this personal information to provide you with our periodic marketing materials including any blog subscriptions or other mailing lists and you would have the right to unsubscribe to any such materials, subscriptions or promotional emails that you may receive.

Disclosure of Personal Information to Third Parties. Agiliti will not sell or rent the personal information you provide to us to any third party. In addition, we will not disclose the personal information you provide to us to a third party without your consent, except (a) when we, in good faith, believe disclosure is appropriate to comply with the law or a legal obligation, (b) to our independent contractors who host and maintain our Site and e-mail services, (c) to service providers or suppliers if the disclosure will enable that party to perform business, professional or technical support for us, (d) to prevent or investigate a possible crime, such as fraud or identity theft; to enforce or apply our Terms of Use or other agreements; (e) in the event that we or our assets associated with the portion of our business that deals with your information are acquired by one or more third parties as a result of an acquisition, merger, sale, reorganization, consolidation liquidation, dissolution or similar event, in which case your personal information may be disclosed to those third parties under a confidentiality agreement in the course of their evaluation of the possible transaction and may be included in the transferred assets; or (f) to protect our own rights or property or the rights, property or safety of our users or others.

Cookies and Similar Technologies. We may use "cookies" and other Web technologies for a number of purposes, including to collect information about the ways visitors use our Site — for example, which pages they visit, which links they use, and how long they stay on each page; to support the features and functionality of our Site — for example, to save you the trouble of re-

entering information already in our database or to prompt the settings you established on previous visits to our Site; and to personalize your experience when you use our Site.

Generally, the information we collect using these Web technologies does not identify you personally. If, however, you have created a user identity, for example, by subscribing to our publications, we may link the information we collect using Web technologies to other information that identifies you personally.

If you do not wish to receive cookies, you may set your browser to reject cookies or to alert you when a cookie is placed on your computer. You may also delete our cookies as soon as you leave our Site. If you are unsure of how to clean your cache or delete cookies, locate the “Help” function in the browser menu. Entering in the search bar “clean cache” and “delete browser cookies” will return instructions specific to your browser. Although you are not required to accept our cookies when you visit our Site, you may not be able to use all of the features and functionality of our Site if you set your browser to reject cookies.

Device and Usage data. We collect data about your device and how you and your device interact with our Site. For example, we collect:

- Device, connectivity, and configuration data. We collect data about your device and the network you use to connect to our products. It includes data about the browser installed on your device. It may also include IP address, device identifiers, regional and language settings.
- Operational data. We collect operational logs of your interactions with our Site, user interactions with our Site, and to improve our ability to troubleshoot potential issues.
- Troubleshooting and Help Data. When you engage us for troubleshooting and help, we collect data about you and your hardware, software, and other details related to the incident. Such data includes contact or authentication data, the content of your chats and other communications with us, data about the condition of the machine and the application when the fault occurred and during diagnostics, and other data about software installations and hardware configurations.
- Location data. We may collect location data based on your device’s location settings and/or IP address, device identifiers, carrier and Internet Service Provider information, and regional and language settings.
- We use the Usage Information to perform data analytics, analyze and evaluate the features and functionality of our products and services. We may also use Usage Information to process automatic crash reporting which collects reports of crashes, other technical issues, and information relating to how our Site and/or products are functioning.

Content. We collect the content of your files and communications when necessary. If you send an email to Agiliti, we need to collect the content of that email to enable our reply to you. Other data we collect to provide communication services to you include the:

- subject line, body, and attachments of an email,
- text or other content of an instant message,
- video and audio recording of an internet-based meeting, and
- audio recording of a voice message.

We also collect messages you send to us, such as feedback and product reviews, or questions and information you provide for customer support. When you contact us, such as for customer

support, phone conversations or chat sessions with our representatives may be monitored and recorded.

We host our products using a third-party cloud service. Our third-party service provider certifies its security standards and its adherence with the Privacy Shield principles.

Links to Other Websites. Agiliti does not endorse and is not responsible for the information practices or privacy policies of websites operated by others that may be linked to or from our Site. If you decide to access a third party's website that may be linked to or from our Site, you should consult that website's privacy policy.

Employment Information. You may use our Site to search for job openings at Agiliti and to submit information relating to your interest in employment with us. When you use our Site to apply for a job, you will be asked to provide certain personal information, such as your name, address, telephone number, email address, educational background and employment history. You may also send us your résumé and other information relating to your job search or application. We use this information only for recruiting and employment purposes; we do not use it for marketing purposes. If you are hired by Agiliti, the information you provide during the recruiting process will become part of our employee records.

Successors in Interest. Your personal information may be transferred to another entity that succeeds to all or part of our business, for example, if we transfer a significant portion of our assets or personnel to another company. In such event, your personal information will continue to be protected by this Privacy Policy and the privacy preferences you have expressed to us.

Your Rights

In General. We respect your right to make choices about the ways we collect, use, and disclose your personal information. In most cases, we will ask you to indicate your choices at the time we collect your personal information. You may have certain rights under international, federal, or state laws and regulations in the event that we have any personally identifiable information about you. You may contact us at any time with regards to your rights. Under applicable law, you may have the right to request that we:

- Provide a detailed explanation regarding the personal information we have collected about you and how we use that information.
- Receive a copy of the personal information we have collected about you.
- Request correction of any inaccurate personal information that we have about you.
- Erase or delete any of your personal information.
- Request to opt-out of certain marketing communication from us.

Direct Marketing. We will include an "opt-out" link in electronic newsletters and promotional emails we send you, so that you can inform us whether you wish to receive such communications from us in the future. If at any time you wish to be removed from our mailing lists, please select the "opt-out" link referenced above. We will honor your request within a reasonable period of time and, in any event, within the time limits established by law.

How Can You Access, Update or Correct Your Personal Information? If you wish to access, update or correct your personal information, please contact us by email at PrivacyOfficer@agilitihealth.com or postal mail at Agiliti Health, Inc., Attention: Private Officer, 6625 West 78th Street, Suite 300, Edina, MN 55439 USA. We will respond to you within a

reasonable time and, in any case, within the time limits established by applicable law. We may ask you for additional information to verify your identity. In most cases, we will provide access and correct or delete any inaccurate information you discover. In some cases, however, we may limit or deny your request if the law permits or requires us to do so or if we are unable to verify your identity. We reserve the right, subject to applicable law, to charge a reasonable fee to meet our costs in providing you with details of the personal information we hold about you.

Security. We take reasonable precautions to provide a level of security appropriate to the sensitivity of the personal information we collect. Although we use reasonable measures to help protect your personal information against unauthorized use or disclosure, we cannot guarantee the security of information provided over the Internet or stored in our databases. Your transmissions are, therefore, at your own risk.

Special Notice for Visitors Who Reside Outside the United States. Our Web servers and databases are located in the United States. We may transfer your personal information among our offices and to our service providers and others located in the United States for the purposes described in this Privacy Policy. Different countries have different privacy laws and requirements, and some, including the United States, provide less legal protection for your personal information than others. If you submit your personal information through our Site from outside of the United States, while you assume all risks with such submission from outside of the United States, your information will be protected by the terms of this Privacy Policy and any other agreements between you and Agiliti. Agiliti does not routinely conduct business countries other than the United States.

Children's Privacy. Our Site is not intended for use by children under the age of thirteen (13). We will not knowingly collect any personal information from users under the age of thirteen (13) online through our Site. If you think that we have collected personal information from a visitor under the age of thirteen (13), please by sending an email to PrivacyOfficer@agilitihealth.com.

Governing Law. This Privacy Policy is governed under the laws of the State of Minnesota, USA, without regard to its conflicts of law provisions.

How to Contact Us. If you have questions about how we use the personal information you submit on our Site or about this Privacy Policy, please contact us PrivacyOfficer@agilitihealth.com.

Changes to this Privacy Policy. We may modify, alter, or update this Privacy Policy at any time, so we encourage you to review this policy frequently. We will not provide individual notice to you of changes to this Privacy Policy, but when we make updates to the policy, we will update the date at the top of this Privacy Policy.

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