



NEWS RELEASE

Jabil Opens Next-Generation Intelligent Logistics Hub in Penang

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AI-enabled facility leverages automation, connected systems, and real-time insights to strengthen supply chain resilience

PENANG, Malaysia--(BUSINESS WIRE)-- **Jabil Inc.** (NYSE: JBL), a global leader in engineering, supply chain, and manufacturing solutions, has opened its next-generation logistics hub in Penang.

Jabil's new Intelligent Logistics Hub (or the Hub) spans around 417,000 square feet and is located in the Valdor Industrial Park in Sungai Jawi, Penang. The digitalised facility is set to boost the company's back-end operations and support customers' rapidly growing product complexity and capacity demands using AI-enabled capabilities to streamline inventory management, enhance traceability and tracking, deploy autonomous robots, and more.

"Supply chain volatility, rising logistics and operating costs, and the need for greater visibility into inventory are a few challenges faced in today's advanced manufacturing and electronics supply chains. Coupled with the growth we see in the region, the new facility is a timely investment to enhance our automation capability and help Jabil grow to meet our customers' future needs," said HH Yeo, Jabil's Senior Vice President of Operations.

"The Jabil Intelligent Logistics Hub demonstrates how Malaysian innovation and engineering capabilities can deliver world-class industrial infrastructure that meets the evolving needs of global supply chains. This project reflects our commitment to enabling smarter, more resilient, and future-ready industrial ecosystems that support Malaysia's economic growth and competitiveness," said Dato' Hj Abd Rahim bin Hj Jaafar, Executive Chairman of PTT Synergy Group Berhad, which delivered the facility through its subsidiary PROTT Sdn. Bhd. (PROTT).

Leveraging Penang's strategic location, the new logistics hub will support end-to-end material flow, with capabilities including kitting, inventory management, automated storage and retrieval systems (ASRS), sequencing, packing, cross-docking, traceability, and just-in-time (JIT) delivery to production lines.

Jabil opened its first Penang location in 1995. Across its eight Malaysian facilities, the company today employs more than 14,000 people and serves a wide range of industries, from automotive and transportation; cloud and data centre infrastructure; defence and aerospace; healthcare; and semiconductor capital equipment.

Jabil has been recognised as Best Employer and Employer of Choice in the Malaysia- International HR (MIHRM) Award in 2024; Responsible Business Alliance Validated Assessment Program (RBA VAP) Gold Certificate (Penang); received the CSR Malaysia Award 2025; Excellence in Corporate Social Responsibility (CSR) Award; ESG Commitment

Award by the Association of Malaysian Medical Industries (AMMI); and is a longstanding recipient of MY AmCham Cares Excellence Awards.

To learn about and apply for open positions at Jabil's facilities in Malaysia, visit jabil.com/careers.

About Jabil

At Jabil (NYSE: JBL), we are proud to be a trusted partner for the world's top brands, offering comprehensive engineering, supply chain, and manufacturing solutions. With 60 years of experience across industries and a vast network of over 100 sites worldwide, Jabil combines global reach with local expertise to deliver both scalable and customised solutions. Our commitment extends beyond business success as we strive to build sustainable processes that minimise environmental impact and foster vibrant and diverse communities around the globe. Discover more at www.jabil.com.

Additional Information:

The Jabil Intelligent Logistics Hub Facility Highlights

Scale: The facility accommodates approximately 52,300 pallet positions and incorporates a fully Automated Storage and Retrieval System (ASRS), climate-controlled environments, and intelligent warehouse technologies to ensure the secure handling of high-value and sensitive materials, including semiconductors and advanced electronic components. The facility also features high-bay stacker cranes, autonomous robotics and digital twin capabilities.

Security: Designed and constructed in accordance with FM Global standards, the facility provides a highly resilient and secure operating environment.

Real-time visibility and traceability: At the core of the operation is an integrated Digital Twin platform powered by Artificial Intelligence ("AI") and Internet of Things ("IoT") technologies. The data-driven system delivers real-time operational visibility, preventive maintenance capabilities, energy optimisation, and end-to-end inventory traceability, enhancing operational efficiency while supporting long-term reliability and sustainability objectives.

Safety: Supported by an integrated fleet of approximately 160 autonomous mobile robots (AMRs), forklift mobile robots (FMRs), sky transfer units (STUs), robotic arms, and automated scanning systems, the facility enables seamless material movement and inventory management from inbound receipt to outbound fulfilment.

Sustainability considerations have been embedded throughout the facility's design and operations. A rooftop solar photovoltaic system is scheduled for installation in September 2026, supporting the facility's target to achieve GreenRE Bronze certification and contributing to lower-carbon industrial operations.

The facility was delivered by PTT Synergy Group Berhad (Bursa: PTT) through its wholly owned subsidiary, PROTT Sdn. Bhd., (PROTT) which served as the total complete intelligent intralogistics solutions provider, integrating smart warehouse technologies, automation, and digital twin capabilities.

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