

#### Disclaimer

#### Forward-looking statements

This presentation contains forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended (the "Securities Act"), and Section 21E of the Securities Exchange Act of 1934, as amended. These statements include, but are not limited to, statements related to the expectations regarding the performance and outlook for Aliaht's business, financial results, liquidity and capital resources, impacts and recovery from the COVID-19 pandemic, the expected benefit of recent acquisitions, the expected return on investment from the use of our products, the success of our expanded relationships with existing clients, the recovery of certain of our businesses, and other non-historical statements, including certain statements in the "Financial Results & Outlook" section of this presentation. In some cases, these forward-looking statements can be identified by the use of words such as "outlook," "believes," "expects," "potential," "continues," "may," "will," "should," "could," "seeks," "projects," "predicts," "intends," "plans," "estimates," "anticipates" or the negative version of these words or other comparable words. Such forward-looking statements are subject to various risks and uncertainties including, among others, risks related to the level of business activity of our clients, risks related to the impact of the COVID-19 pandemic, including as a result of new strains or variants of the virus, competition in our industry, the performance of our information technology systems and networks, our ability to maintain the security and privacy of confidential and proprietary information and changes in regulation. Additional factors that could cause Alight's results to differ materially from those described in the forward-looking statements can be found under the section entitled "Risk Factors" of Alight's Prospectus filed with the Securities and Exchange Commission (the "SEC") on August 24, 2021 pursuant to Rule 424(b)(3) under the Securities Act, as such factors may be updated from time to time in Alight's filings with the SEC, including in our forthcoming Annual Report on Form 10-k, which are, or will be, accessible on the SEC's website at www.sec.gov. Accordingly, there are or will be important factors that could cause actual outcomes or results to differ materially from those indicated in these statements. These factors should not be construed as exhaustive and should be considered along with other factors noted in this presentation and in Alight's filings with the SEC. Alight undertakes no obligation to publicly update or review any forward-looking statement, whether as a result of new information, future developments or otherwise, except as required by law.

#### Financial statement presentation

This presentation includes certain historical consolidated financial and other data for Alight Holding Company, LLC (formerly known as Tempo Holding Company, LLC) ("Alight Holdings") and its subsidiaries. In connection with the completion of Alight's business combination transaction with Foley Trasimene Acquisition Corp. on July 2, 2021, we undertook certain reorganization transactions so that substantially all of our assets and business are held by Alight Holdings, of which Alight, Inc. is the managing member.

We prepared our discussion of the results of operations by comparing the results of the combined Successor six months ended December 31, 2021 and Predecessor six months ended June 30, 2021 to the Predecessor year ended December 31, 2020. This presentation is not considered to be prepared in accordance with GAAP and has not been prepared as pro forma results under applicable regulations. We believe the combined results provide a more meaningful basis of comparison and is useful in identifying current business trends for the periods presented.

#### Non-GAAP financial measures

Included in this presentation are certain non-GAAP financial measures, such as Adjusted EBITDA, Adjusted EBITDA margin, Adjusted Net Income, Adjusted Earnings per Share, Adjusted Diluted Earnings per Share, Free Cash Flow, designed to complement the financial information presented in accordance with U.S. GAAP because management believes such measures are useful to investors. These non-GAAP financial measures should be considered only as supplemental to, and not superior to, financial measures provided in accordance with GAAP. Please refer to the appendix of this presentation for a reconciliation of the historical non-GAAP financial measures included in this presentation to the most directly comparable financial measures prepared in accordance with GAAP.

Reconciliations of the non-GAAP measures used in this presentation are included or described in the tables attached to the appendix. Because GAAP financial measures on a forward-looking basis are not accessible, and reconciling information is not available without unreasonable effort, we have not provided reconciliations for forward-looking non-GAAP measures. For the same reasons we are unable to address the probable significance of the unavailable information, which could be material to future results.



# Growth strategy & results

# alight

### Solid foundation supports ongoing transformation into 2022 & beyond

#### <u>Transformation metrics</u>

\$602M

TCV of BPaaS bookings (vs. \$395M target)

\$390M

BPaaS revenue (†17%)

35.2% Employer Solutions

GM% (个350bps)

#### Foundational metrics

30M+

participants

70%

of the Fortune 100 are Alight clients

97%

avg. revenue retention<sup>1</sup>

\$2.9B

2021 revenue

\$621M

2021 adjusted EBITDA

83+%

annual recurring revenue



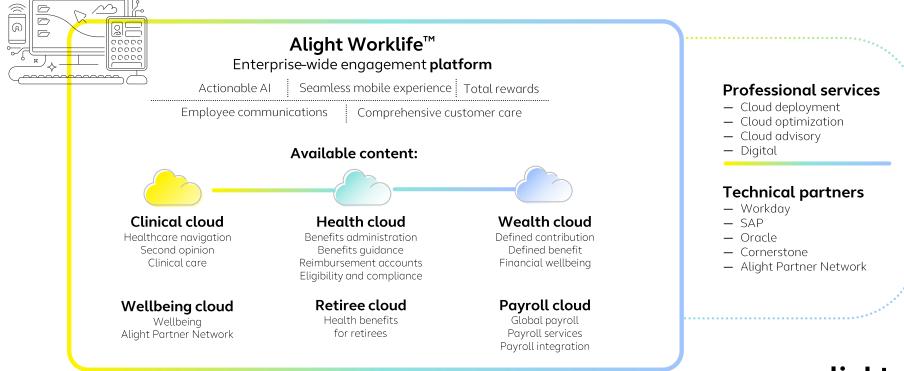
<sup>&</sup>lt;sup>1</sup>Retention defined as prior year's active client revenue compared to the following year.

#### Continued execution of our strategy

- 1 FY21 results ahead of plan as technology transformation drives momentum
  - Total revenue growth, excluding Hosted, of +8.2% with BPaaS revenue +16.8% and Adjusted EBITDA<sup>1</sup> +21.3% to \$621M for the full year
- Alight Worklife platform driving outcomes
  - A pharmaceutical client saw a targeted outreach drive engagement, smarter decisions and better outcomes for employees
  - Results included a 5.4% avg. increase in 401(k) contributions and \$1,750 avg. increase in HSA contributions
- 3 Increased client recognition of employee engagement drove new client wins in 4Q
  - 131% y/y growth in BPaaS bookings with \$143M in TCV
  - Significant new logo wins & expanding relationships through Alight Worklife with Ingka Group, the largest Ikea retailer, Mercado Libre, Prym, CM.com, Kaleyra and Walgreens
- A Raise 2022 full-year guidance based on strong results
  - \$3.09-3.12B (+6-7% revenue growth) on a higher revenue base than original guidance of \$2.95B
  - Adjusted EBITDA<sup>1</sup> of \$650-662M vs. original guidance of \$640M
  - New metric Adjusted EPS<sup>1</sup> of \$0.54-0.60
  - Path to 2023 revenue growth target of 10%

<sup>&</sup>lt;sup>1</sup> Adjusted EBITDA is defined as earnings before interest, taxes, depreciation and intangible amortization adjusted for the impact of certain non-cash and other items that we do not consider in the evaluation of ongoing operational performance. Adjusted Diluted Earnings per Share is defined as Adjusted Net Income divided by the adjusted weighted-average number of shares of Alight Inc. common stock, diluted. A reconciliation of this non-GAAP financial metric to its closest comparable GAAP metric is included in the appendix.

### Alight Worklife: Enterprise-wide engagement platform that helps keep people financially secure and healthy

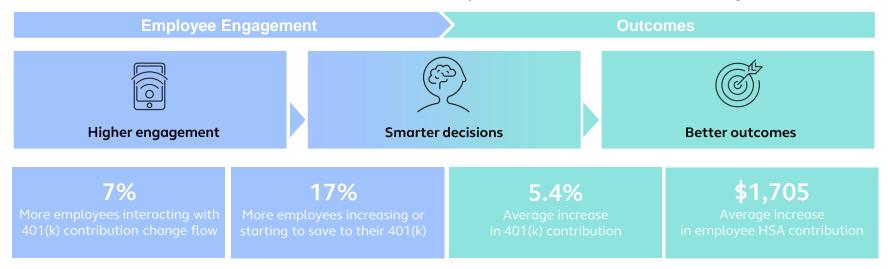




#### Client example of the value of Alight's health and wealth integration

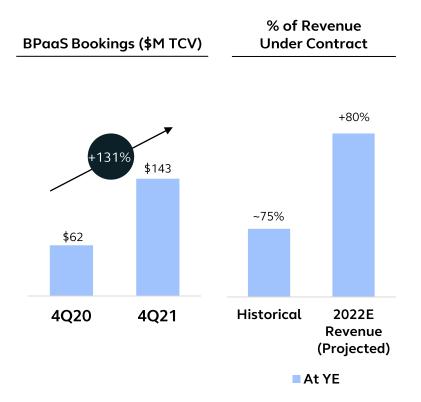
**Challenge:** A large pharmaceutical company was looking to increase and maximize savings through their 401(k) and HSAs with most saving below the maximum allowed amount

**Solution:** A campaign utilizing Alight Worklife's data and our proprietary AI-decision engine to enable participants to maximize value from employer matches and tax-advantaged accounts





#### BPaaS driving key client wins & supports strong bookings and revenue growth



#### Ingka Group, the largest Ikea retailer

- New client for Global Total Rewards across 31 countries & 150K employees, supporting 29 languages
- Services include U.S. Health Admin, Navigation, U.S. Total Rewards, Global Portal, Global Total Rewards and Flex Ben partnering with Benify



- Existing client adding new services and covering up to 14,000 employees
- Opportunity to transform their Customer Care... today with multiple players for Brazil and across Latin America, expected to bring more countries into scope



# Financial results & outlook

# alight

### FY 2021 summary of consolidated results

(\$ in millions)	2021	2020	Change
Revenue			
Total Revenue	\$2.915B	\$2.728B	+6.9%
Revenue ex-Hosted	\$2.873B	\$2.656B	+8.2%
BPaaS Revenue	\$390M	\$334M	+16.8%
Gross Profit % margin	\$967M 33.2%	\$834M 30.6%	+15.9% +260 bps
Adjusted EBITDA <sup>1</sup> % margin	\$621M 21.3%	\$564M 20.7%	+10.1% +60 bps

#### FY 2021 Highlights

- Continued strong BPaaS revenue growth, led by integrated value offerings offered through Alight Worklife
- Gross margin expansion in Employer Solutions led by BPaaS sales and streamlined delivery model
- Investment in technology and go-to-market set stage for profitable growth



<sup>&</sup>lt;sup>1</sup> A reconciliation of this non-GAAP financial metric to its closest comparable GAAP metric is included in the appendix.

### 4Q summary of consolidated results

(\$ in millions)	4Q21	4Q20	Change
Revenue			
Total Revenue	\$864M	\$720M	+20.0%
Revenue ex-Hosted	\$853M	\$706M	+20.8%
BPaaS Revenue	\$106M	\$93M	+14.0%
Gross Profit % margin	\$294M 34.0%	\$202M 28.1%	+45.5% +590 bps
Adjusted EBITDA <sup>1</sup> % margin	\$190M 22.0%	\$148M 20.6%	+28.4% +140 bps

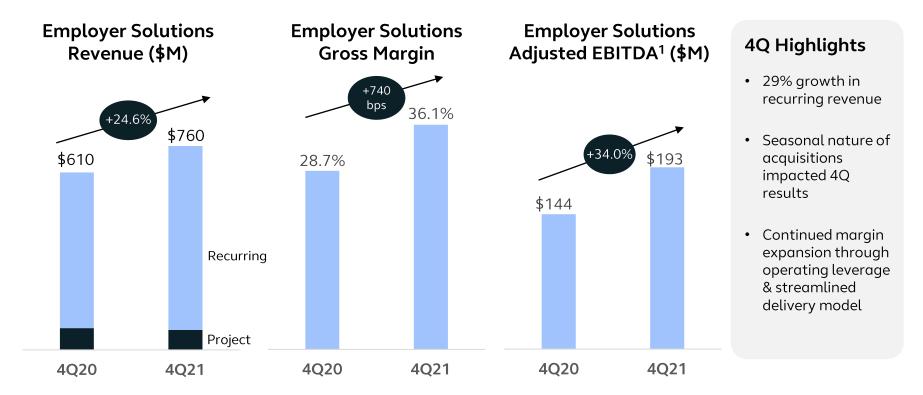
#### **4Q Highlights**

- Revenue growth reflects combination of acquisitions and net commercial activity
- BPaaS sales and streamlined delivery model supporting gross margin expansion in Employer Solutions
- Integrated value proposition and One Alight model driving new client wins



<sup>&</sup>lt;sup>1</sup> A reconciliation of this non-GAAP financial metric to its closest comparable GAAP metric is included in the appendix.

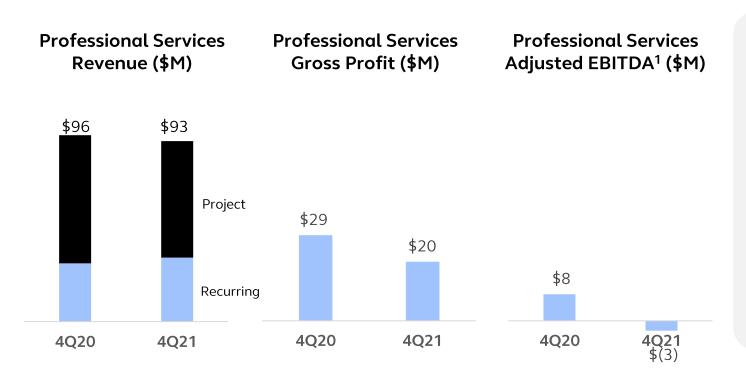
#### Employer Solutions benefited from recurring revenue and margin expansion



<sup>&</sup>lt;sup>1</sup> A reconciliation of this non-GAAP financial metric to its closest comparable GAAP metric is included in the appendix.



#### Professional Services positioned for project revenue recovery in FY22



#### **4Q Highlights**

- Challenged project revenue environment due to COVID partially offset by recurring revenue growth
- pressure from staffing balanced by operating leverage to project revenue recovery



 $<sup>^{-1}</sup>$ A reconciliation of this non-GAAP financial metric to its closest comparable GAAP metric is included in the appendix.

#### Capital structure updates enhance financial flexibility

(\$ millions)	6/30/2021	12/31/2021
Total Debt	\$4,072	\$2,868
Less Cash	\$460	\$372
Net Debt	\$3,612	\$2,496

(\$ millions)	4Q21	FY 2021
Adj. EBITDA <sup>1</sup>	\$190	\$621
Less Capex	\$32	\$114
Free Cash Flow <sup>2</sup>	\$158	\$507

- Total debt reduction of \$1.2B during 3Q21
  - \$1.8B debt reduction through July 2<sup>nd</sup> de-SPAC
  - Added \$525 million 7-year term loan to pre-fund acquisitions & for general corporate purposes
- Redeemed 60M public and private warrants for approximately 15M shares at the end of 4Q21
- Refinanced \$2.0B in term loans early in 1Q22 which lowered Term SOFR borrowing margin and extended our 2026 term loan maturity to 2028

- Stable recurring revenue base drives strong free cash flow generation through FY 2021
  - Maintaining FCF conversion<sup>3</sup> of 80%+ while investing in technology & commercial capabilities

<sup>14 &</sup>lt;sup>3</sup> FCF Conversion is defined as Free Cash Flow divided by Adjusted EBITDA. Reconciliation of these non-GAAP financial metrics to their closest comparable GAAP metrics are included in the appendix.



<sup>&</sup>lt;sup>1</sup> A reconciliation of this non-GAAP financial metric to its closest comparable GAAP metric is included in the appendix.

<sup>&</sup>lt;sup>2</sup> Free Cash Flow is defined as Adjusted EBITDA less capital expenditures. A reconciliation of this non-GAAP financial metric to its closest comparable GAAP metric is included in the appendix.

#### Strong track record in first year as public company

FY 2021								
(\$ millions)	Original Outlook	2Q Outlook	3Q Outlook	Analyst Expectations	Actual Results			
Revenue Growth	+1%	+3-5%	+5-6%	+5%	+7%			
Adjusted EBITDA <sup>1</sup>	\$600M	\$610-620M	\$615-625M	\$616M	\$621M			

#### Revenue

- Strong recurring revenue and growth along with mid-teens BPaaS revenue growth offset COVID-related project revenue headwinds
- Transformation progress plus acquisition of Aon Retiree Health Exchange and Consumer Medical

#### **Adjusted EBITDA**<sup>1</sup>

 Includes incremental costs associated with being a new public company

Note: This information is based on management's current expectations and estimates, which are based in part on market and industry data. Many factors are outside the control of management, and actual results may differ materially from the information set forth above. Please refer to "Forward-Looking Statements" herein and the risk factors set forth in our filings with the SEC.



<sup>&</sup>lt;sup>1</sup> A reconciliation of this non-GAAP financial metric to its closest comparable GAAP metric is included in the appendix.

#### Confirming 2022 guidance ahead of original SPAC projections

	FY 2022 Guidance	
(\$ millions)	Original <u>Outlook¹</u>	New Outlook
Revenue	\$2.95B +6.7%	\$3.09 – 3.12B +6 - 7%
Adjusted EBITDA <sup>2</sup>	\$640M	\$650 - 662M
Adjusted EPS <sup>2</sup>		\$0.54-0.60
BPaaS TCV		\$680 - 700M +13 - 16.3%

#### **Key Factors**

- Headwind from investment to support Federal Thrift go-live in 2H 2022
- Headwind from prior investments made in key commercial areas and technology
- Professional Services project revenue rebound

#### **Modeling Considerations**

- Adjusted EBITDA will ramp over course of year; more weighted to 2H 2022
- Health exchange results are concentrated in 4Q

Note: This information is based on management's current expectations and estimates, which are based in part on market and industry data. Many factors are outside the control of management, and actual results may differ materially from the information set forth above. Please refer to "Forward-Looking Statements" herein and the risk factors set forth in our filings with the SEC.



<sup>&</sup>lt;sup>1</sup> Source: Investor presentation dated January 25, 2021

<sup>&</sup>lt;sup>2</sup> Original outlook excluded public company costs

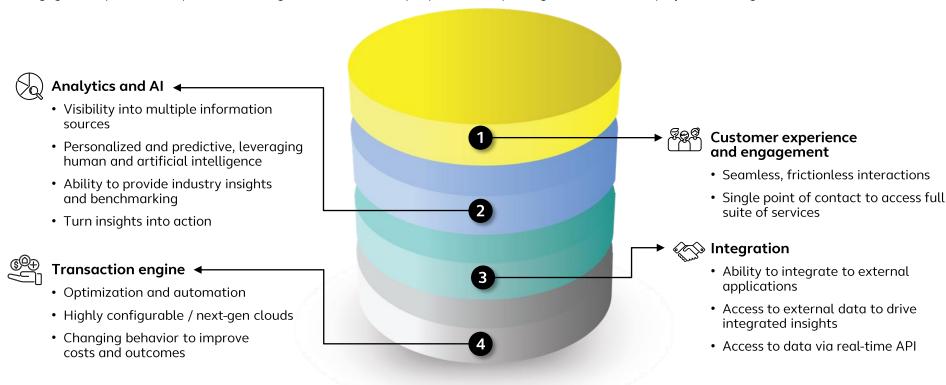
<sup>&</sup>lt;sup>3</sup> A reconciliation of this non-GAAP financial metric to its closest comparable GAAP metric is included in the appendix.

# Appendix – Technology Overview and Non-GAAP Reconciliations

## alight

### The Alight Worklife platform supports our integrated BPaaS offers...

Business Process as a Service (BPaaS) combines SaaS capabilities and an automated service delivery model with data & AI. Our integrated engagement platform helps clients manage their total cost of people while improving outcomes for employees, with a guaranteed ROI.





#### Adjusted EBITDA

	Succ	essor	Predecessor			
	Three Months Ended December 31,	Six Months Ended December 31,	Six Months Ended June 30,	Three Months Ended December 31,		Ended ber 31,
(in millions)	2021	2021	2021	2020	2020	2019
Net Income (Loss)	\$ 72	\$ (48)	\$ (25)	\$ (18) \$	(103)	\$ 22
Interest expense	29	57	123	62	234	224
Income tax expense (benefit)	25	25	(5)	(3)	9	16
Depreciation	17	31	49	25	91	68
Intangible amortization	79	153	100	49	200	185
EBITDA	222	218	242	115	431	515
Share-based compensation	52	67	5	_	5	9
Transaction and integration expenses (1)	10	13	_	_	_	_
Non-recurring professional expenses (2)	2	19	18	_	_	14
Transformation initiatives (3)	_	_	_	(3)	8	22
Restructuring	2	5	9	20	77	14
(Gain) loss from change in fair value of financial ins	ru (25)	65	_	_	_	_
Gain from change in fair value of tax receivable agre	em (64)	(37)	_	_	_	_
Other <sup>(4)</sup>	(9)	(7)	4	16	43	22
Adjusted EBITDA	\$ 190	\$ 343	\$ 278	\$ 148 \$	564	\$ 596
Revenue	\$ 864	\$ 1,554	\$ 1,361	\$ 720 \$	2,728	\$ 2,552
Adjusted EBITDA Margin <sup>(5)</sup>	22.0%	22.1%	20.4%	20.6%	20.7%	23.4%

<sup>(1)</sup> Transaction and integration expenses relate to acquisitions in 2021.



<sup>(2)</sup> Non-recurring professional expenses includes external advisor and legal costs related to the Company's Business Combination.

<sup>(3)</sup> Transformation initiatives in fiscal years 2020 and 2019 includes expenses related to enhancing our data center for both periods, and severance expense for the first half of 2019.

<sup>(4)</sup> Other primarily includes activity related to long-term incentives and expenses related to acquisitions in fiscal years 2020 and 2019.

<sup>(5)</sup> Adjusted EBITDA Margin defined as Adjusted EBITDA as a percentage of revenue.

### Segment Adjusted EBITDA

	Segment Profit (5)									
	Successor			Predecessor						
	Three Months Ended Six Months Ended		Six Mo	Six Months Ended Three Months Ended			Year Ende	d		
	D	ecember 31,		mber 31,		ne 30,	I	December 31,	December	
(in millions)		2021	2	2021	2	2021		2020	2020	2019
Employer Solutions	\$	193	\$	344	\$	274	\$	144 \$	533 \$	554
Professional Services		(3)		1		7		8	31	7
Hosted Business		_		(2)		(3)		(4)	_	35
Total Adjusted EBITDA of all reportable segments		190		343		278		148	564	596
Share-based compensation		52		67		5		_	5	9
Transaction and integration expenses (1)		10		13		_		_	_	_
Non-recurring professional expenses (2)		2		19		18		_	_	14
Transformation initiatives (3)		_		_		_		(3)	8	22
Restructuring		2		5		9		20	77	14
Other <sup>(4)</sup>		(12)		(10)		(5)		8	36	19
Depreciation		17		31		49		25	91	68
Intangible amortization		79		153		100		49	200	185
Operating Income	·	40		65		102		49	147	265
(Gain) loss from change in fair value of financial instruments		(25)		65		_		_	_	_
Gain from change in fair value of tax receivable agreement		(64)		(37)		_		_	_	_
Interest expense		29		57		123		62	234	224
Other expense, net		3		3		9		8	7	3
Income (Loss) Before Income Tax Expense (Benefit)	\$	97 3	\$	(23)	\$	(30) \$		(21) \$	(94) \$	38

<sup>(1)</sup> Transaction and integration expenses relate to acquisitions in 2021.



<sup>(2)</sup> Non-recurring professional expenses includes external advisor and legal costs related to the Company's Business Combination.

<sup>(3)</sup> Transformation initiatives in fiscal years 2020 and 2019 includes expenses related to enhancing our data center for both periods, and severance expense for the first half of 2019.

<sup>(4)</sup> Other primarily includes activity related to long-term incentives and expenses related to acquisitions in fiscal years 2020 and 2019.

<sup>(5)</sup> Segment Profit is defined as Segment Adjusted EBITDA

#### Free Cash Flow<sup>1</sup>

	Succe	ssor	Predecessor				
	Three Months Ended December 31,	Six Months Ended December 31,	Six Months Ended June 30,	Three Months Ended December 31,		r Ended mber 31,	
(in millions)	2021	2021	2021	2020	2020	2 0 19	
Cash provided by operating activities	\$ 64	\$ 57	\$ 58	\$ 102	\$ 233	\$ 268	
Interest expense	29	57	123	62	234	224	
Income tax expense (benefit)	25	25	(5)	(3)	9	16	
Capital expenditures	(32)	(59)	(55)	(19)	(90)	(77)	
Financing fee amortization and other non-cash items	(10)	(9)	(10)	(16)	(31)	(23)	
Noncash lease expense	(5)	(11)	(10)	(13)	(30)	(12)	
Transaction and integration expenses	10	13	_	_	_	_	
Non-recurring professional expenses	2	19	18	_	_	14	
Transformation initiatives	_	_	_	(3)	8	22	
Restructuring	2	5	9	20	77	14	
Other	(9)	(7)	4	17	43	22	
Change in operating assets and liabilities	82	194	91	(18)	21	51	
Adjusted EBITDA less Capital Expenditures (1)	\$ 158	\$ 284	\$ 223	\$ 129	\$ 474	\$ 519	

<sup>(1)</sup> Free cash flow is defined as Adjusted EBITDA less capital expenditures



#### Adjusted Net Income & Adjusted Diluted Earnings per Share

		Successor
	~	x Months Ended December 31,
(in millions, except per share data)		2021
Net Loss Attributable to Alight, Inc.	\$	(35)
Conversion of noncontrolling interest		(13)
Intangible amortization		153
Share-based compensation		67
Transaction and integration expenses		13
Non-recurring professional expenses		19
Restructuring		5
Loss from change in fair value of financial instruments		65
Gain from change in fair value of tax receivable agreement		(37)
Other		(7)
Tax effect of adjustments (1)		(62)
Adjusted Net Income	\$	168
	-	
Weighted average shares outstanding - basic and diluted		439,800,624
Basic and Diluted Net Loss Per Share	\$	(0.08)
Shares used in computing Adjusted Net income per share (2)		538,758,024
Adjusted Diluted Earnings Per Share	\$	0.31

 $<sup>^{(1)}</sup>$ Income tax effects have been calculated based on the statutory tax rates for both U.S. and foreign jurisdictions based on the Company's mix of income.



<sup>(2)</sup> Includes non-vested time-based restricted units that were determined to be antidilutive for U.S. GAAP purposes, shares assuming full conversion of noncontrolling interests and impact of warrant exercises.

#### Adjusted Diluted Shares Outstanding

#### Six months Ended

	Decer	nber 31, 2021 <sup>(1)</sup>
Adjusted Net Income	\$	168,392,496
Weighted Average shares of Class A common stock outstanding - basic		439,800,624
Exchange of noncontrolling interest units (2)		77,459,687
Impact of warrant exercises (3)		14,490,641
Impact of unvested RSUs (4)		7,007,072
Adjusted shares of Class A common stock outstanding - diluted		538,758,024
Adjusted Net Income per share - Diluted (5)(6)	\$	0.31



<sup>(1)</sup> For the six months ended December 31, 2021, the presentation of adjusted shares of Class A common stock outstanding – diluted has been adjusted as described in footnotes 5 and 6.

<sup>(2)</sup> Assumes the full exchange of the units held by noncontrolling interests for Class A common stock of Alight, Inc. pursuant to the exchange agreement.

<sup>(3)</sup> Represents the number of shares issued in relation to the warrant exercises completed in December 2021, not fully included in the weighted average shares outstanding.

<sup>(4)</sup> Includes non-vested time-based restricted stock units that were determined to be antidilutive for U.S. GAAP diluted EPS purposes.

<sup>(5)</sup> Excludes two tranches of contingently issuable earnout shares: (i) 7.5 million shares will be issued if ALIT stock VWAP is >\$12.50 for 20 consecutive trading days; (ii) 7.5 million share will be issued if ALIT stock VWAP is >\$15.00 for 20 consecutive trading days. Both tranches have a 7 year duration.

<sup>(6)</sup> Excludes 16,036,220 performance-based units.